What is Claims Clues?

*Claims Clues* is a periodic publication provided by the AHCCCS Division of Fee for Service Management.

- The AHCCCS Claims Clues newsletter serves as one of the DFSM Provider training resources.
- Notification of changes to AHCCCS Programs
- Highlights system changes and updates
- Updates on billing policies and requirements
How does this benefit me?

• Schedule opportunities for training
• Know how to contact AHCCCS for your various needs
• Stay current and informed of billing changes
Be the Driver of Change

“Drivers of Change” investigate the key issues and trends driving change in our societies and work environments.

Additional benefits include:

• Assistance with problem claims
• Effectively manage your time (less time on phone)
• Correct first time claim submissions for faster payment turn around times
• Become your office EXPERT!
There are two ways to receive Claims Clues:

1. Visit the AHCCCS website
   https://www.azahcccs.gov/

Reaching across Arizona to provide comprehensive quality health care for those in need
• Scroll to “Links and Contacts”

The link provided is dedicated to the Claims Clues newsletter webpage

• Prior month newsletters are also available for your convenience.
The second option to receive *Claims Clues* is via email:

2. Located in the “Links and Contacts” section within the previously mentioned AHCCCS webpages

When you subscribe through the **Division of Fee for Service Management** newsletter, *Claims Clues* will come directly to your email.
Fill out all fields

Make sure to fill in all required fields marked with a red asterisk *

Subscribe to the AHCCCS DFSM Email Notifications/Updates

* Please complete the required fields* and check the Email List(s) to receive AHCCCS DFSM Notifications/Updates. Thanks!

* Email Address

* First Name

* Last Name

* Phone Number

* Company
Mark the provider specialty

Email Lists
☐ FFS - BH Providers
☐ FFS IHS-638 Providers
☐ FFS TRBHA Distribution
☐ FFS-All Providers
☐ FFS-Ancillary
☐ FFS-DFS/MCARECOORDINATION
☐ FFS-HCBS Providers
☐ FFS-Hospital-Facilities
☐ FFS-Practitioners
☐ FFS-Transportation
☐ General Interest
☐ Integrated Svcs

Mark the appropriate provider specialty and hit sign up.

Sign Up
Questions?

Please feel free to email us at:

ProviderTrainingFFS@azahcccs.gov