

February 2, 2018

Eddy D. Broadway
Chief Executive Officer
Mercy Maricopa Integrated Care
4350 E. Cotton Center Blvd, Bldg. D
Phoenix, AZ 85040

RE: Response to Closure Request for Letter of Concern_ CMDP Penetration Rates

Dear Mr. Broadway,

The Arizona Health Care Cost Containment System, Division of Health Care Management (AHCCCS), is writing Mercy Maricopa Integrated Care (MMIC) in response to a request for closure of the Letter of Concern regarding Comprehensive Medical and Dental Program (CMDP) Behavioral Health Services Penetration rates.

The Letter of Concern was issued under ADHS Contract ADHS13-043918 on February 20, 2015, and continued under AHCCCS Contract YH17-0001-03, for MMIC's significantly lower rate of service delivery of behavioral health services for members enrolled with CMDP. In response to the Letter of Concern, MMIC implemented a performance improvement plan that increased timeliness of service delivery and expanded access to comprehensive services for members enrolled with CMDP.

MMIC has met and surpassed the minimum performance standard for the behavioral health services penetration rate for twelve consecutive months and is therefore released from the LOC and all other associated reporting requirements.

AHCCCS expects that MMIC will continue to demonstrate sustained performance regarding the rates of engagement for the CMDP population in behavioral health services. AHCCCS will continue to closely monitor this area and any further non-compliance may result in additional compliance actions, up to and including sanctions.

Should MMIC have any additional questions or concerns, please contact me at 602.364.4426 or enabinns@azahcccs.gov.

Sincerely,



Ena Binns
Operations Compliance Officer
AHCCCS Division of Health Care Management

cc: Virginia Rountree, AHCCCS
Dr. Sara Salek, AHCCCS
Christina Quast, AHCCCS
Michelle Holmes, AHCCCS
Bernadette Moreno, MMIC
Karrie Steving, MMIC