

April 25, 2018

Kathy Oestreich
Chief Executive Officer
Maricopa Health Plan
2701 E. Elvira Road
Tucson, AZ 85756

RE: Notice to Cure Release – Claims Processing

Dear Ms. Oestreich:

The Arizona Health Care Cost Containment System (AHCCCS), Division of Health Care Management (DHCM) issued a Notice to Cure (NTC) to Maricopa Health Plan's (MHP) related to non-compliance with claims processing performance requirements under Acute Care Contract YH14-0001-02 on December 9, 2016.

MHP has fulfilled the requirements of the NTC including submission and implementation of:

- A plan to come into compliance with claims processing timeliness standards,
- Remedial changes to internal processes to ensure ongoing compliance with claims processing standards,
- Specific actions for internal monitoring of claims processing performance to ensure compliance with 30 and 60 day standards.

As a result, MHP is released from this NTC and the corresponding reporting requirements. MHP will continue to submit an AHCCCS Claims Dashboard Report and Cover Letter.

MHP's Contract AHCCCS terminated effective February 1, 2017. While MHP is no longer a current AHCCCS Contractor, AHCCCS will continue to monitor MHP for compliance with contractual close out requirements including claims processing and payment. Any further non-compliance in this area may result in additional compliance actions.

If you have any questions regarding this letter, you may contact Virginia Rountree, Assistant Director Operations, at 602-417-4122 or Virginia.Rountree@azahcccs.gov

Sincerely,



Meggan Harley, CPPO, MSW
Chief Procurement Officer

cc: Mary Consie, BUHP
Jack Jordan, BUHP
Sarah Spiekermeier, BUHP
Virginia Rountree, AHCCCS
Shelli Silver, AHCCCS
Christina Quast, AHCCCS
Michelle Holmes, AHCCCS
Scott Jewart, AHCCCS