June 3, 2020

Mr. James Stringham
Chief Executive Officer
Banner University Family Care
2701 E Elvira Rd
Tucson, AZ 85756

Dear Mr. Stringham:

Attached are the final results of the Encounter Data Validation studies for University Family Care for Contract Year Ending (CYE) 2017. The review was conducted in accordance with Section D, Paragraph 65 of Contract YH14-0001-02 and the Encounter Data Validation Technical Document. The review scope included two sections: Acute study "A" for all professional services and the Acute study "B" for all facility services. The studies measured:

- Claims included in the Contractor's claim submission and encountered in AHCCCS' Prepaid Medical Management Information System (PMMIS) (Match) – reviewed for accuracy and timeliness.

- Claims included in the Contractor's claim submission but not encountered in PMMIS (NotEnc InClm) – reviewed for omission.

- Encounters reported in PMMIS but not included in the Contractor's claim submission (InEnc NotClm) – reviewed for omission from claim submission file.

A preliminary report was provided to allow the Contractor the opportunity to review and submit any additional information that may have affected the final error rate calculations. After considering the Contractor response, the results have been applied to the total population of "A" and "B" encounters.

For study "A" Match, there were 2,477,530 encounter/claim matches identified from a sample size of 2,706,247 claims; a subsample of 150 was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 6 accuracy errors and 0 timeliness errors, yielding an overall error rate of 4.00% for accuracy and 0.00% for timeliness. For study "B" Match, there were 189,371 encounter/claim matches identified from a sample size of 216,024 claims; a subsample of 150 was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 49 accuracy errors and 0 timeliness errors, yielding an overall error rate of 32.67% for accuracy and 0.00% for timeliness.

For study "A" NotEnc InClm, there were 228,717 possible omissions identified from a sample size of 2,706,247 claims; a subsample of 315 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 67 omission errors, yielding an overall error rate of 1.80% For study "B" NotEnc InClm, there were 26,653 possible omissions identified from a sample size of 216,024 claims; a subsample of 315 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 105 omission errors, yielding an overall error rate of 4.11%.

For study "A" InEnc NotClm, there were 179,698 possible omissions identified from a sample size of 3,070,973 encounters; a subsample of 315 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 3 omission errors, yielding an overall error rate of 0.06%. For study "B" InEnc NotClm, there were 24,331 possible omissions identified from a sample size of 233,228 encounters; a subsample of 315 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 0 omission errors, yielding an overall error rate of 0.00%.

For each study, if the error rate falls below the acceptable rate of 5%, no sanction will be applied. The Contractor's error rates and sanction amounts, if applicable, for each study are as follows:

STUDY	Error Rate	Sanction
A Match Accuracy	4.00%	$0.00
A Match Timeliness	0.00%	$0.00
A NotEnc InClm	1.80%	$0.00
A InEnc NotClm	0.06%	$0.00
B Match Accuracy	32.67%	$85,574.65
B Match Timeliness	0.00%	$0.00
B NotEnc InClm	4.11%	$0.00
B InEnc NotClm	0.00%	$0.00

Per the terms of the Contract, sanctions are not the Administration's exclusive remedy. In particular and without limiting possible future actions, if any legal action is brought against the Administration as the result of your non-compliance with the Contract, the Administration will seek compensation from you for any damages arising from such legal action including but not limited to the Administration's cost of representation as well as the cost of any attorneys' fees and costs payable to the party bringing the action.

Within 24 hours of receipt of this letter, the final workpapers for each study will be uploaded to the SFTP.

Thank you for your assistance with this Centers for Medicare and Medicaid Services (CMS) requirement. If you have any questions, please contact Linda Oakley at (602) 417-4308 or linda.oakley@azahcccs.gov.

Sincerely,

Meggan LaPorte (Jun 5, 2020 11:18 PDT)

Meggan LaPorte CPPO, MSW
Chief Procurement Officer
Division of Business and Finance
Mail Drop #5700

C: Lori Petre, AHCCCS