

*Letter sent electronically*

March 2, 2017

Paul Barnes  
Chief Executive Officer  
Health Net Access  
1850 W. Rio Salado Parkway Suite 201  
Tempe, AZ 85281

**RE: Release from November 25, 2015 and September 29, 2016 Compliance Actions**

Dear Mr. Barnes:

The Arizona Health Care Cost Containment System (AHCCCS), Division of Health Care Management (DHCM) is closing the November 25, 2015 and September 29, 2016 Compliance Actions issued under AHCCCS Contract YH14-0001-03 for Health Net Access' (HNA) failure to submit an accurate Provider Affiliation Transmission File (PAT File).

The November 25, 2015 Compliance Action, consisting of a Notice to Cure and a \$10,000 sanction, was issued when AHCCCS determined that not all of the providers HNA reported as being in their network through the PAT File had a valid contract with HNA. AHCCCS imposed an additional \$20,000 sanction on September 29, 2016 when it determined that some of the providers identified in the November sanction were still being erroneously reported on a subsequent PAT File. Further, several providers reported in the PAT File and in HNA's provider directory denied their participation in the HNA network when contacted by AHCCCS.

HNA submitted a Corrective Action Plan and has sufficiently addressed the issues identified in these Compliance Actions. As a result, AHCCCS is accepting and closing the November 25, 2015 and September 29, 2016 Compliance Actions.

If you have questions regarding this matter, please feel free to contact Virginia Rountree at: (602) 417-4122.

Sincerely,



Meggan Harley CPPO, MSW  
Chief Procurement Officer

Cc: Cheyenne Ross  
Susan Gilkey  
Virginia Rountree  
Christina Quast  
Michelle Holmes  
Jay Dunkleberger  
Ena Binns