

December 11, 2014

James Stover  
Chief Executive Officer  
University Family Care  
Maricopa Health Plan  
2701 East Elvira Road  
Tucson, AZ 85756

**SUBJECT: Final Results of Sanctionable Pended Encounters June 2014**

Dear Mr. Stover:

This attached information will provide the final aged pended encounter sanctions for the quarter ending June 2014. According to the Contract, University Family Care and Maricopa Health Plan is required to resolve all pended encounters within 120 calendar days of the processing date. If this requirement is not met, the Contractor is subject to sanctions.

The exception to the above is when the pended encounter is due to an Arizona Health Care Cost Containment System (AHCCCS) error. AHCCCS error is defined as a pended encounter, which AHCCCS acknowledges to be the result of its own error, and requires a change to the system programming, an update to the database reference table, or further research by AHCCCS. Contractors must notify AHCCCS, in writing that the resolution of a pended encounter depends on AHCCCS instead of the Contractor. Pended encounters do not qualify as AHCCCS error if AHCCCS reviews the Contractor's notification and asks the Contractor to research the issue and provide additional substantiating documentation, or if AHCCCS disagrees with the Contractor's claims of AHCCCS error.

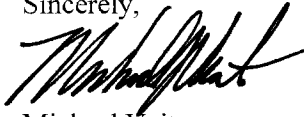
AHCCCS distributed the preliminary sanction results, including a summary of encounters excluded from sanctions as AHCCCS error on September 25, 2014. The Contractor was provided an opportunity to review the preliminary results, and challenge those encounters believed to be sanctioned in error. The Contractor's mitigation was considered, and when appropriate, the mitigated encounters were removed from the final sanctionable encounters.

The preliminary sanctionable number of pended encounters for June 2014 for UFC was 5 and the final sanction number pended encounters for this quarter is 0. The preliminary sanctionable number of pended encounters for June 2014 for Maricopa was 5 and the final sanction number pended encounters for this quarter is 0. The final sanction dollar amount is \$0 for UFC and the final sanction dollar amount is \$0 for Maricopa.

Mr. Stover  
December 11, 2014  
Page 2

If you have any questions regarding your pended encounter sanctions, please contact Gina Aker at [Gina.Aker@azahcccs.gov](mailto:Gina.Aker@azahcccs.gov), (602) 417-4016.

Sincerely,



Michael Veit  
Contracts & Purchasing, Administrator  
Division of Business and Finance  
Mail Drop #5700

cc: Shelli Silver  
Lori Petre  
Devra Navas  
Nancy Neroni  
Aker, Gina  
Virginia Rountree  
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