

August 14, 2014

James Stover  
Chief Administrative Office  
University Family Care/Maricopa County Health Plan  
2701 East Elvira Road  
Tucson, AZ 85706

**RE: Release from March 8, 2013 Corrective Action of Low Volume of Adjudicated Encounters for University Family Care and Maricopa County Health Plan**

Dear Mr. Stover:

On March 8, 2013, AHCCCS Division of Health Care Management (DHCM) required University Family Care/Maricopa County Health Plan (UFC/MHP) to submit a Corrective Action Plan (CAP) for the low volume of adjudicated encounters. The CAP was designed to ensure UFC/MHP returns to compliance with the provisions of AHCCCS Contract paragraph number 65 and the Encounter Manual.

This letter serves as notification that DHCM is releasing UFC/MHP from the CAP. UFC has demonstrated a sustained improvement in the percentage of adjudicated encounters over the last 12 months.

Please remember that DHCM will continue to monitor UFC/MHP for continued compliance with the requirements. Any further non-compliance could result in additional corrective action as identified under the terms of the Contract paragraph 72, Sanctions.

If you have questions please contact Gina Aker at (602) 417-4016 or [Gina.Aker@azahcccs.gov](mailto:Gina.Aker@azahcccs.gov). Thank you for your continued attention to this matter.

Sincerely,  
*Lori Petre*  
Lori Petre  
Data Analysis and Research Manager, DHCM

ec: Shelli Silver, DHCM  
Gina Aker, DHCM  
Brenda Gobeli, DHCM  
Jami Snyder, UFC/MHP