

June 15, 2015

Gay Ann Williams, Plan Administrator
Health Net Access
1230 W. Washington Street
Tempe, AZ 85281

RE: August 8, 2014 Notice to Cure Closure

Dear Ms. Williams:

The Arizona Health Care Cost Containment System (AHCCCS) has reviewed Health Net Access' (HNA) May 27, 2015 updated Notice to Cure (NTC) Corrective Action Plan (CAP) matrix and associated documentation. As a result of this review, AHCCCS is closing the CAP for CIS 5. Additionally, as this was the last open CAP, AHCCCS is closing the August 8, 2014 OR Results and Additional Concerns Notice to Cure.

Included with this letter is a final version of the NTC CAP matrix for your records.

We appreciate your commitment to bringing these issues into compliance, and look forward to your sustained quality of services to our members. If you have questions regarding this, please feel free to contact Jay Dunkleberger at (602) 417-4249.

Sincerely,



Michael Veit
Chief Procurement Officer

Cc: Susan Gilkey, HNA

Chandra Hara, HNA
Virginia Rountree, AHCCCS
Shelli Silver, AHCCCS
Kim Elliott, AHCCCS
Debbie Reichow, AHCCCS
Christina Quast, AHCCCS
Jay Dunkleberger, AHCCCS