



150 N. 18th Avenue  
Phoenix, AZ 85007  
602.417.4000

**KATIE HOBBS**  
GOVERNOR

**ROBERTA HARRISON**  
INTERIM DIRECTOR

May 11, 2026

Karla Mouw  
DCS Assistant Director  
Comprehensive Health Plan (CMDP)  
3003 N. Central Avenue 18<sup>th</sup> Floor  
Phoenix, AZ 85012

SUBJECT: Final Results of Sanctionable Pended Encounters December 2025

Dear Ms. Mouw:

This attached information will provide the final aged, pending encounter sanctions for the quarter ending December 2025. According to the Contract, YH15-0001 Comprehensive Health Plan (CMDP) is required to resolve all pending encounters within 120 calendar days of the processing date. If this requirement is not met, the Contractor is subject to sanctions.

The exception to the above is when the pending encounter is due to an Arizona Health Care Cost Containment System (AHCCCS) error. AHCCCS error is defined as a pended encounter, which AHCCCS acknowledges to be the result of its own error, and requires a change to the system programming, an update to the database reference table, or further research by AHCCCS. Contractors must notify AHCCCS, in writing, that the resolution of a pended encounter depends on AHCCCS instead of the Contractor. Pended encounters do not qualify as AHCCCS error if AHCCCS reviews the Contractor's notification and asks the Contractor to research the issue and provide additional substantiating documentation, or if AHCCCS disagrees with the Contractor's claims of AHCCCS error.

AHCCCS distributed the preliminary sanction results, including a summary of encounters excluded from sanctions as AHCCCS error, on January 23, 2026. The Contractor was provided with an opportunity to review the preliminary results, and challenge those encounters believed to be sanctioned in error. The Contractor's submitted mitigation was considered, and when appropriate, the mitigated encounters were removed from the final sanctionable encounters. The final sanction number pending for this quarter is zero (0). There is no sanction for December 2025.

Ms. Mouw  
May 11, 2026  
Page 2

If you have any questions regarding your pending encounter sanctions, please contact Gina Aker at [Gina.Aker@azahcccs.gov](mailto:Gina.Aker@azahcccs.gov), (602) 417-4016.

Sincerely,

DocuSigned by:



6720D03F007E4A8...

Meggan LaPorte, CPPO, MSW  
Chief Procurement Officer  
Division of Business and Finance  
Mail Drop #15003

cc: Devra Navas  
Pamela McMillen  
Gina Aker  
Christina Quast  
Julie Amber  
DAR File  
[CHPCompliance@azdcs.gov](mailto:CHPCompliance@azdcs.gov)  
[Tammy.Tomasino@azdcs.gov](mailto:Tammy.Tomasino@azdcs.gov)  
[Laurie.LoTempio@azdcs.gov](mailto:Laurie.LoTempio@azdcs.gov)

### Certificate Of Completion

Envelope Id: DDB3EEB0-6402-80EF-83CD-4D4E28CF0B06	Status: Completed
Subject: Complete with Docusign: Comprehensive (CMDP) 2025 Dec. Final Sanction (2).docx	
Source Envelope:	
Document Pages: 2	Signatures: 1
Certificate Pages: 2	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	anntonia cota
Time Zone: (UTC-07:00) Arizona	801 E. Jefferson St.
	Phoenix, AZ 85034
	anntonia.cota@azahcccs.gov
	IP Address: 184.182.37.5

### Record Tracking

Status: Original	Holder: anntonia cota	Location: DocuSign
5/11/2026 9:58:57 AM	anntonia.cota@azahcccs.gov	
Security Appliance Status: Connected	Pool: StateLocal	

### Signer Events

Meggan LaPorte  
Meggan.LaPorte@azahcccs.gov  
Chief Procurement Officer  
AHCCCS  
Security Level: Email, Account Authentication (None)

### Signature

DocuSigned by:  
  
6720D03F007E4A8...  
Signature Adoption: Uploaded Signature Image  
Using IP Address: 68.109.130.52

### Timestamp

Sent: 5/11/2026 9:59:51 AM  
Viewed: 5/11/2026 1:12:50 PM  
Signed: 5/11/2026 1:12:54 PM

**Electronic Record and Signature Disclosure:**  
Not Offered via Docusign

### In Person Signer Events

### Signature

### Timestamp

### Editor Delivery Events

### Status

### Timestamp

### Agent Delivery Events

### Status

### Timestamp

### Intermediary Delivery Events

### Status

### Timestamp

### Certified Delivery Events

### Status

### Timestamp

### Carbon Copy Events

### Status

### Timestamp

Tracey Thomas  
Tracey.Thomas@azahcccs.gov  
Procurement Mgr  
AHCCCS  
Security Level: Email, Account Authentication (None)

**COPIED**

Sent: 5/11/2026 9:59:52 AM

**Electronic Record and Signature Disclosure:**  
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### Witness Events

### Signature

### Timestamp

### Notary Events

### Signature

### Timestamp

### Envelope Summary Events

### Status

### Timestamps

Envelope Sent	Hashed/Encrypted	5/11/2026 9:59:52 AM
Certified Delivered	Security Checked	5/11/2026 1:12:50 PM
Signing Complete	Security Checked	5/11/2026 1:12:54 PM
Completed	Security Checked	5/11/2026 1:12:54 PM

**Payment Events**

**Status**

**Timestamps**