

June 30, 2017

Kathy Oestreich
Chief Executive Officer
The University of Arizona Health Plans
2701 E. Elvira Road
Tucson, AZ 85756

RE: Notice to Cure Release – University Family Care

Dear Ms. Oestreich:

The Arizona Health Care Cost Containment System (AHCCCS), Division of Health Care Management (DHCM) is writing to University Family Care (UFC) to formally close the Notice to Cure (NTC) issued December 9, 2016. THE NTC was imposed as a result of non-compliance under Acute Care Contract YH14-0001-02 for contract year ending 2016 and 2017, relating to non-compliance with claims processing performance requirements.

UFC has fulfilled the NTC requirements and has demonstrated sustained compliance with contractual standards. As a result, UFC is released from this NTC and the corresponding reporting requirements.

AHCCCS will continue to closely monitor UFC for compliance with contractual requirements regarding claims processing, payment, staffing requirements and support services. Any further non-compliance in this area may result in additional compliance actions.

If you have any questions regarding this letter, you may contact Virginia Rountree, Assistant Director, at 602-417-4122 or Virginia.Rountree@azahcccs.gov.

Sincerely,


Meggan Harley, CPPO, MSW
Chief Procurement Officer

cc: Mary Connie, UFC/UAHP
Jack Jordan, UFC/UAHP
Sarah Spiekermeier, UFC/UAHP
Virginia Rountree, AHCCCS
Shelli Silver, AHCCCS
Christina Quast, AHCCCS
Michelle Holmes, AHCCCS
Scott Jewart, AHCCCS