

Arizona Long Term Care System (ALTCS) Advisory Council

Who are the Council Members?

The ALTCS Advisory Council is made up of ALTCS Members and their family members/representatives. Additionally, representatives from ALTCS Contractors, providers and state and advocacy agencies also serve on the Council.

Why is there an ALTCS Advisory Council?

AHCCCS used a Council to help create and implement the Agency with Choice, member-directed option in 2011-2013. The contributions of the Council Members were invaluable to the program development and implementation process. As the ALTCS program continues to develop new and innovative practices to serve Members, it is important to have an advisory group to identify opportunities for system improvements, assist in the development of the initiatives and support program monitoring and oversight activities.

What is the Council supposed to do?

The Council will assist the ALTCS Program to develop and monitor a work plan that addresses opportunities for new service innovations or systemic issues impacting ALTCS Members. Council Members will advise on activities aimed at making the system improvements. Individual Council Members are asked to provide input and feedback on ALTCS program activities from their own personal or professional experience, expertise or perspective.

When does the Council meet?

The Council meets every three months at the AHCCCS office. The meetings are held in person and simultaneously via webinar to support the active participation of Council Members residing out of the Phoenix-Metro Area.

<u>How</u> does AHCCCS support the active participation of Council Members?

AHCCCS staff will hold orientation sessions for new Council Members as the need arises. Council Members are provided meeting materials in advance to review in preparation of the meeting. Additionally, AHCCCS staff is available to host pre-meeting discussion sessions with Council Members to aid in their preparation for each meeting.