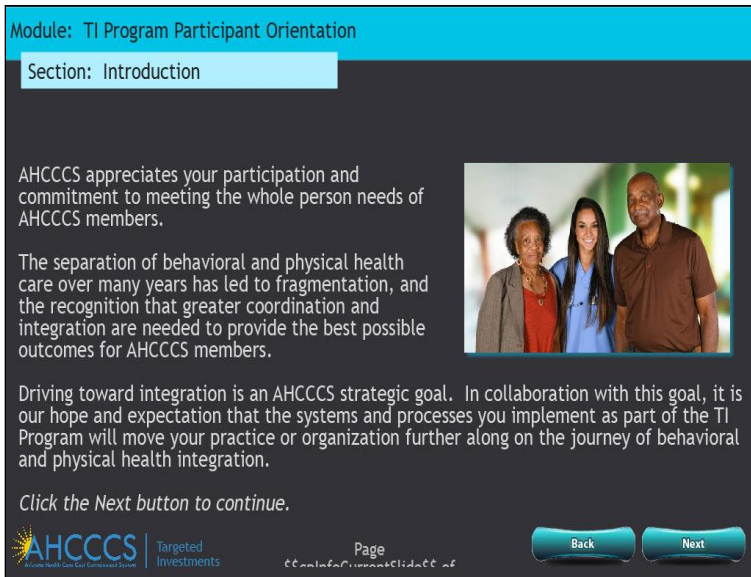


Slide1



Slide2




Module: TI Program Participant Orientation

Section: Introduction

AHCCCS appreciates your participation and commitment to meeting the whole person needs of AHCCCS members.

The separation of behavioral and physical health care over many years has led to fragmentation, and the recognition that greater coordination and integration are needed to provide the best possible outcomes for AHCCCS members.



Driving toward integration is an AHCCCS strategic goal. In collaboration with this goal, it is our hope and expectation that the systems and processes you implement as part of the TI Program will move your practice or organization further along on the journey of behavioral and physical health integration.

Click the Next button to continue.

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Module: TI Program Participant Orientation

Section: Introduction

Please help us stay in communication with you by completing the Contact Information form that was sent with the letter notifying you of your acceptance in the TI Program.

Click the Next button to continue.



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Section 1: TI Award Letter

To begin, we will highlight a few time sensitive points included in the TI award letter you received.

The following page will give you recommendations for prioritizing certain items.

Click the Next button to continue.

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Targeted Investments Letter of Acceptance

Congratulations! We are happy to inform you that AHCCCS has accepted your application(s) to participate in the Targeted Investments ("TI") Program.

Participants notified in this message belong to the behavioral health and hospital provider type categories.

If you no longer want to participate in the program, please send an email directly to the TI inbox (targeted_investments@caahcccs.org) to notify AHCCCS within 10 business days of receiving this message. There is no ability to re-apply for the program.

Please make a note of your provider site(s) and Site Provider Number (SPN) located on the letter throughout the program. You will need to reference this number throughout the program for

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Module: TI Program Participant Orientation

Section 1: TI Award Letter

Below are time sensitive points included in the TI award letter that you should prioritize. Click on each image below to learn more. *Click the Next button when finished to continue.*

Complete and return the Contact Form that identifies at least two contact persons within **10 business days of award receipt** to ensure that important TI information is communicated timely and to the right person.

Contact Form

View the Health Information Exchange (HIE) module within **30 days of award** to ensure that you have adequate time to meet the Core Components and Milestones that require connectivity to Health Current, the state HIE, and learn about the resources the HIE offers.

HIE Module

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Module: TI Program Participant Orientation


Section 1: TI Core Component Revisions

**as of November 1, 2017*

The TI webpage has been revamped with a new layout and updated information. Please check the webpage frequently to ensure you are familiar with the most current document versions and information.

The new webpage information has several enhancements, including color coding by focus area and provider type.

Documents for each Area of Concentration now have a distinct color so that you can quickly identify Core Components, milestones, and other information specific to your TI focus.



Click on the image above to view a larger version.

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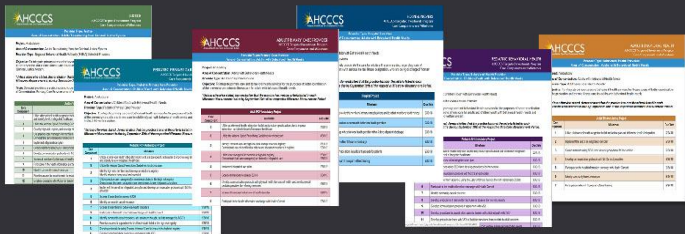
Module: TI Program Participant Orientation

Section 1: TI Core Component Revisions

**as of November 1, 2017*

Another new feature is a color coded “Snapshot” of the Core Components and milestones document for each Area of Concentration. This snapshot provides the abbreviated milestones listed by their chronological due date.

Click the Next button to continue.



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Module: TI Program Participant Orientation

Section 1: TI Core Component Revisions

**as of November 1, 2017*

Core Component #1 and its associated milestone has been modified for all Areas of Concentration except hospitals.

The update includes:

- The addition of a requirement for completing the Integrated Practice Assessment Tool (IPAT) and submitting the results,
- Guidance on writing the integration plan, and
- moving the milestone due date.

COORDINATED KEY ELEMENT: COMMUNICATION		CO-LOCATED KEY ELEMENT: PHYSICAL PROXIMITY		INTEGRATED KEY ELEMENT: PRACTICE CHANGE	
LEVEL 1 Minimal Collaboration	LEVEL 2 Basic Collaboration at a Distance	LEVEL 3 Basic Collaboration Onsite	LEVEL 4 Close Collaboration Onsite with Some Systems Integration	LEVEL 5 Close Collaboration Approaching an Integrated Practice	LEVEL 6 Full Collaboration in a Transformed /Merged Integrated Practice

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Module: TI Program Participant Orientation


Section1: TI Core Component Revisions

*as of November 1, 2017

Core Component #17 for the Adults Transitioning from the Criminal Justice System Area of Concentration has been modified.

Detail has been added not only on the training of peer, but also *family* support specialists, and we have revised the associated Milestone to reflect the Core Component change.

Click the Next button to continue.



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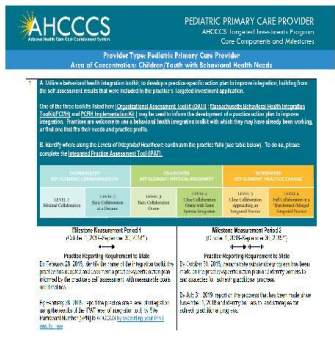
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Section 2: Core Component Document

The Core Component / Milestone Documents contain the essential information needed to achieve the TI incentive payments for the second and third year of the Program.

It is very important for the TI participants to be familiar with these documents for the Area(s) of Concentration that they have chosen.

Click the Next button to continue.



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Module: TI Program Participant Orientation

Section 2: Core Component Document

The Core Components are the provider level systems and process work that TI participants will perform to progress in the journey to improved care integration for AHCCCS members with behavioral health needs.

They are intended to be flexible enough to accommodate variations in size, geography, and integration stage among the participants. The Core Components are the information in the shaded boxes in the documents.

1. A. Utilize a behavioral health integration toolkit, to develop a practice-specific action plan to improve integration, building from the self-assessment results that were included in the practice's Targeted Investment application.

One of the three toolkits listed here [Organizational Assessment Toolkit (OAT) ; Massachusetts Behavioral Health Integration Toolkit(PCMH) and PCBH Implementation Kit] may be used to inform the development of a practice action plan to improve integration. Practices are welcome to use a behavioral health integration toolkit with which they may have already been working, or find one that fits their needs and practice profile.

B. Identify where along the Levels of Integrated Healthcare continuum the practice falls (see table below). To do so, please complete the Integrated Practice Assessment Tool (IPAT).

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Module: TI Program Participant Orientation

Section 2: Core Component Document

The Core Components and Milestones will be the basis for determining TI participants' incentive payments for Targeted Investments Years Two (October 1, 2017 - September 30, 2018) and Three (October 1, 2018 - September 30, 2019).

Incentive Payments for TI Years Four and Five will be determined based on the participants' performance on clinical outcome measures.

Click the Next button to continue.



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Module: TI Program Participant Orientation


Section 2: Core Component Document

For behavioral health and hospital, TI Year One payments are based on meeting the application requirements and the service utilization level.

In addition to application requirements, TI Year One payments for primary care participants are based on the number of AHCCCS members assigned by the AHCCCS Managed Care Organizations (MCOs).

TI Year One payments are anticipated to be dispersed in early 2018.

Click the Next button to continue.



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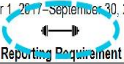

Module: TI Program Participant Orientation

Section 2: Core Component Document

AHCCCS recognizes that the resources and organizational effort needed for accomplishment of the various milestones varies.

In each milestone box there are small symbols - these are **barbells**. The number of barbells with each milestone indicates how challenging the milestone is for the TI site to accomplish. So, for example, a two barbell milestone will result in a greater incentive payment than a one barbell milestone.

Click the Next button to continue.

<p>Milestone Measurement Period 1 (October 1, 2017–September 30, 2018**)</p>  <p>Practice Reporting Requirement to State</p>	<p>Milestone Measurement Period 2 (October 1, 2018–September 30, 2019**)</p>  <p>Practice Reporting Requirement to State</p>
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Module: TI Program Participant Orientation

Section 2: Core Component

TI participating sites will demonstrate that a milestone has been met through attestation and validation. The practice/organization will attest through a system provided through the TI webpage.

An individual with appropriate authority will signify via a button through the TI webpage whether the milestone has been met.

- The attestation system will not be available until June, 2018.
- Milestones must be attested to within 10 business days of September 30 for TI years 2 and 3.
- All documentation must be maintained for the duration of the project as well as 5 years following the end of TI year 5, as certain documents may be requested for validation.



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Module: TI Program Participant Orientation

Section 2: Core Component Document

Milestone accomplishment information will be used by AHCCCS to determine earned incentive payments, and this information will be provided to TI participants' contracted AHCCCS MCOs.

It is possible, that not all Core Component Milestones will be met by a participant. Incentive payments will be determined and paid for each distinct Milestone by the participant's contracted MCO(s). These payments will be made by the contracted MCO on an annual basis.



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Module: TI Program Participant Orientation



Section 2: Core Component Document

Where appropriate, education resources will be offered through web based core component education modules. In addition, resource assistance will be provided on the incentive payment process, and contact information for addressing questions.

AHCCCS support for TI participants' efforts to accomplish Core Components and meet milestones will be provided through convening subject matter expertise.

This will be achieved through education offered through community, provider, and professional organizations, and other suggested resources and tools.

Click the Next button to continue.



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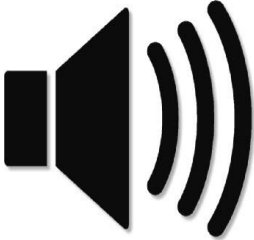
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Section 3: Ongoing Communications

AHCCCS will maintain communication with TI participants. The following page will outline this further.

Click the Next button to continue.



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Module: TI Program Participant Orientation

Section 3: Ongoing Communication

Ongoing communication with TI participants will be through several sources:

- Email announcements to the key contact provided by the organization.
- Messages posted to the webpage.
- Constant Contact messages.
- AHCCCS Online for key messages.
- TI email box TargetedInvestments@azahcccs.gov.

Click the Next button to continue.

To ensure you receive emails, Constant Contact messages, and other communications, add the TI Email box address to your contacts and favorites lists.

More Info

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Section 4: Next Steps

On the following page, AHCCCS has listed the steps to take during the next 30 days.

Click the Next button to continue.



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Module: TI Program Participant Orientation

Section 4: Next Steps

The following activities should be completed in the next 30 days.

- Designate a person who ensures that TI logistics (due dates, current correspondence, etc.) are met, and another person who is responsible for leading the systems and process changes associated with meeting Milestones.
- Complete and return the TI Contact form and identify at least two points of contact.
- Complete the HIE Module provided by Health Current.
- Review the Education module for Updated Core Component #1.



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Thank you for completing the Targeted Investments Program Participant Orientation Module

AHCCCS appreciates your participation in the TI Program. We are excited to see your practice or organization progress further along on the journey of behavioral and physical health integration.

You may close this window to exit the course.

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