Update: Electronic Visit Verification is here!

As a clarification to previous communication, AHCCCS does not anticipate the implementation of Electronic Visit Verification (EVV) standards until the summer of 2020. We invite all providers to stay actively engaged in communications as we move forward with this project. We reinforce that all AHCCCS registered providers should regularly check AHCCC's EVV website at https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/ for current updates and helpful information as we assist with these changes.

Additionally, AHCCCS has created an EVV specific Constant Contact email notification list to communicate updates on recent developments. AHCCCS encourages anyone (members, families, advocates, service providers, etc.) interested in the EVV initiative, such as outreach and training information, to sign up to receive communication directly from AHCCCS.

Visit the website above to click the link: "Stay Informed."

Thank you!

The previous communication sent out on December 6th, 2019 is as follows:

Electronic Visit Verification (EVV) is mandated for all Medicaid personal care and home health services that require an in-home visit by a provider. EVV is a system in which a Direct Care Worker Agency (DCWA) will be equipped with an electronic device, similar to a smart phone, and utilize this device from the initial visit to a member’s home until the visit’s conclusion.

EVV is required for all AHCCCS registered Direct Care Agencies; therefore, these providers must participate in any and all upcoming meetings relating to the EVV implementation.

If you have any questions, or concerns regarding EVV please visit the Arizona Medicaid EVV website at:

https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/

Thank you!