Electronic Visit Verification (EVV) is mandated for all Medicaid personal care and home health services that require an in-home visit by a provider. EVV is a system in which a Direct Care Worker Agency (DCWA) will be equipped with an electronic device, similar to a smart phone, and utilize this device from the initial visit to a member’s home until the visit’s conclusion.

EVV is required for all AHCCCS registered Direct Care Agencies; therefore, these providers must participate in any and all upcoming meetings relating to the EVV implementation. If you have any questions, or concerns regarding EVV please visit the Arizona Medicaid EVV website at:

https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/

Thank you!