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Targeted
Investment
Program

YEAR 4 QUALITY IMPROVEMENT COLLABORATIVES (QICs)
MEETINGS – ATTENDANCE REQUIRED

Quality Improvement Collaborative (QIC) meetings are structured and facilitated by the ASU TIPQIC team to foster peer collaboration on meeting the TI 2.0 Milestones. QIC Meetings are required for Milestone attainment. Participating Organizations must have a representative in attendance to satisfy the attendance portion of the QIC Milestone. Refer to [TI 2.0 Milestones webpage](#) for Year 4 QIC requirements.

- **Attendance Policy for All TI 2.0 Participating Organizations:** All organizations will designate at least one individual to attend QIC sessions on behalf of their organization. There is no requirement from AHCCCS TI on what role this individual needs to have. A representative must attend QICs for all Areas of Concentration that are associated with the TI participating Organization. No make-up sessions or projects will be available in Year 4. If your organization joins by phone, or through an account not associated with your organization’s name, then it is the TI participating Organization’s responsibility to notify the team that the organization was represented. Attendance notifications can be sent to the ASU TIPQIC team at TIPQIC@asu.edu.
- **Multiple TIN Organizations Attendance Policy:** One individual can represent multiple TINs (Taxpayer Identification Numbers) at QIC meetings and in TIP Online Project submissions. This approach prevents duplication of effort for representatives managing multiple organizations. Attendance tracking for multiple-TIN organizations is handled through a system developed by the TIPQIC team.

Session #2: December QIC Dates/Times

- Adult PCP AOC Session #2: **12/16/25** from 12:00 to 1:00 PM - [Register Here](#)
- Adult BH AOC Session #2: **12/18/25** from 12:00 to 1:00 PM - [Register Here](#)

Session #3: February QIC Dates/Times

- Peds PCP AOC Session #3: **2/3/26** from 12:00 to 1:00 PM - [Register Here](#)
- Peds BH AOC Session #3: **2/5/26** from 12:00 to 1:00 PM - [Register Here](#)
- Justice AOC Session #3: **2/11/26** from 12:00 to 1:00 PM - [Register Here](#)
- Adult PCP AOC Session #3: **2/17/26** from 12:00 to 1:00 PM - [Register Here](#)
- Adult BH AOC Session #3: **2/19/26** from 12:00 to 1:00 PM - [Register Here](#)

For meeting information including meeting materials, contact the ASU Team at the following email: TIPQIC@asu.edu.

YEAR 4 MILESTONES AND PERFORMANCE MEASURES

Participating TI 2.0 Organizations should review the updated resources available on the [Milestones Webpage](#) to ensure compliance and successful milestone completion. These resources include:

- [Year 4 Milestones Requirements](#) – This document outlines key Year 4 Performance Measures and Milestones deliverables. Please ensure that you are referencing the document dated 09/25/2025.
- [Performance Measure Targets](#) – This document outlines specific quality improvement goals that participating organizations must meet during Year 4. Performance measure targets are available for each area of concentration.

For questions about Performance Measures or to schedule an appointment, please submit a request through ASU TIPQIC [Support Tickets](#) system.

YEAR 3 TI AHCCCS ONLINE APPLICATION PORTAL

The Year 3 AHCCCS Online TI 2.0 Application Portal will open in 2026. All participating organizations are required to complete an application through the AHCCCS Online TI 2.0 Application Portal for each program year to be considered for payment and participation. When the Portal is open, participants will be able to select their participating clinics, upload Year 3 milestone documentation, and submit attestations.

To ensure a smooth experience when the Portal opens, participants should log into the TI Portal at least once every 30 days using their AHCCCS Online Username and Password to keep their account active and ensure continued access.

TI 2.0 Program Year 3 Application Document Preparation:

- In the documentation to be submitted, highlight and notate each element that supports the milestone requirements. Reviewers will rely on these highlighted and annotated sections, so verify they are accurate and fully address each milestone.
- Identify all of the participating clinics in advance.
 - Prepare clinic address information including suite numbers if applicable, and any other relevant identifiers to guarantee accuracy and completeness.
 - Validate that all sites participating have the consistent information across as the NPI registry, APEP portal, licensure information (if applicable).
 - Confirm all clinics participating are matched to the correct provider type(s) for the Area of Concentration (BH, PCP, Justice). Review the Eligible Provider Type on the [TI Program website](#).
- Organizations cannot add a new area of concentration in Year 3. If you are adding a new clinic, review the provider type and make sure it aligns with an Area of Concentration that your TIN is already participating in.
- Before the Year 3 Application Portal launches, identify your TI organization's (TINs) primary contacts. Once the portal is live, only one **Authorized User** and four **Delegates** will serve as official contacts. These Individuals will be responsible for receiving Payment Information on behalf of the organization (TIN), in addition to responding to AHCCCS inquiries or audits if applicable. Previous contact types (e.g., Billing/Credentialing, Project Manager, General Contacts) will be discontinued. Organizations will be able to update contact information in the Portal at any time.

Note: Signed TI Participant User Acceptance Agreement Forms will no longer be uploaded to the portal.

NCQA HEALTH OUTCOMES ACCREDITATION

The AHCCCS TI 2.0 Program announces that 15 Organizations are pursuing NCQA Health Outcomes Accreditation (formerly NCQA Health Equity Accreditation) and have scheduled surveys ahead of the extended October 15, 2025, deadline.

Please note that the December NCQA-Led Office Hours meeting has been **cancelled**. Office Hours meetings will resume in 2026.

For questions or support, contact the NCQA Team at targetedinvestments@ncqa.org.

TI 2.0 PROGRAM PAYMENT AND ELIGIBILITY WEBPAGE UPDATED

The AHCCCS TI team has updated the TI 2.0 Payment webpage to clarify eligibility and payment requirements. To be considered for incentive payments, Organizations must maintain good financial standing with AHCCCS, meet program Eligibility requirements, maintain an active status in the AHCCCS Provider Enrollment Portal ([APEP](#)), adhere to program provider type requirements, and meet annual milestones and performance measures.

For details on eligibility, payment schedules, and resources, visit the [TI 2.0 Program Eligibility & Payment](#) website.

AREA OF CONCENTRATION CHANGES NO LONGER PERMITTED

In Year 1 and Year 2 of the Targeted Investments Program (TI 2.0), participating organizations (by TIN) were allowed to add additional Areas of Concentration (AOCs) during the annual application/attestation process. As the program progresses into Year 4 and Year 5, Organizations are no longer permitted to add new AOCs. The AOCs submitted in each Organization's AHCCCS Online TI 2.0 Program Year 2 Application will remain fixed for the remainder of the program. For questions, contact the TI team at targetedinvestments@azahcccs.gov.

REPORT ORGANIZATION CHANGES

Ensure your Organization's information is current by notifying the Targeted Investments Program (TI 2.0) Team. Organizations are encouraged to report changes to Authorized user(s) and Delegate staff, Organization (TIN) ownership changes, clinic closures, area of concentration changes, or program withdrawal updates. Submit a support ticket to the Team to report these organizational updates. Keeping this information up-to-date is **crucial** for ensuring that important program details such as payment information are communicated to the appropriate individuals.

Submit A
Ticket

ASU TIPQIC DATA HARMONIZATION

The ASU TIPQIC team offers an AHCCCS member list reconciliation consultation process called Data Harmonization which can help boost performance measure outcomes. During this process, the ASU TIPQIC team will examine AHCCCS members or member events eligible for each Performance Measure and compare it to a member list generated by the participating TI Organization. Organizations will receive a summary report that includes member-level details for each measure explored. Results will help to:

- Explore and explain differences in denominators and performance to identify reporting gaps,
- Ensure consistent view of improved trends,
- Identify process errors, and
- Identify additional members each practice is held accountable for.

Learn more about Data Harmonization by visiting the [ASU TIPQIC Performance Improvement](#) webpage.

ASU TIPQIC DASHBOARDS

The ASU TIPQIC team has created three Tableau dashboards to help Organizations achieve their TI milestones. There are two PDF guides with step-by-step instructions on [accessing the dashboards](#) and [interpreting your data effectively](#) to help Organizations get started. If Organizations have any questions about their dashboards or need assistance accessing them, please email TIPQIC@asu.edu.

View
Dashboards

CONTACT US

Stay connected with the TI Team by attending [Office Hour sessions](#), submit a [Support Ticket](#), or contact the AHCCCS TI team at targetedinvestments@azahcccs.gov.

Review past newsletters on the [TI Website](#).

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