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ATTESTATION PORTAL IS OPEN

The Targeted Investments (TI) Portal is available to attest for your completed milestone and to upload documents.

Before you attest...

1. Familiarize yourself with the document review criteria and instructions for attestation. A recorded video tutorial of the attestation process is available on the TI web page.

2. Have your SPNs for your TI participating sites available before you attest. If you do not know your site SPNs, please contact: targetedinvestments@azahcccs.gov.

3. Submit completed user agreements (if you did not attest for a site last year) for approval through the attestation portal to AHCCCS. Remember AHCCCS needs 2-3 business days for approving them. We recommend you not waiting until the last minute to start your attestation process.

AHCCCS ONLINE

The TI Attestation Portal is in the AHCCCS Online website. You must have an active account to access the portal. If you don't have an account, click here. Once you submit your information for registration, it will take several business days for AHCCCS to approve the account. If you don't currently have an active account, please register in advance of the attestation deadline.

Account sharing is prohibited. If you are the one that is uploading the attestations, you must use your own account.

Providers have until September 30, 2019 to upload and submit documentation.

Year 4 Performance Measures

Year 4 performance measures will be presented in the coming weeks for each Area of Concentration. The TI team will be providing support and guidance as the measures are introduced.

TI Learning Collaborative

In order to support TI Participants to meet the TI years 4 and 5 measures, the Targeted Investments team is exploring options for establishing a TI Participant Learning collaborative. More information to follow.

RECENT MILESTONE CHANGES

Based on TI participants' input, modifications have been made to some of the Targeted Investments (TI) Year 3 milestones. Please click on your organization's Area of Concentration to view them. They are available on the TI home page.

It is important that TI Participants check the TI web page on a weekly basis for program information and updates to Core Component documents. Be sure to check the version date of each document to ensure you are referencing the latest version

Summary of Milestone changes:

CC #4 for Behavioral Health Area of Concentration: On the May 24th version of the Core component document for Pediatric BH and Adult BH Areas of Concentration, we had the following statement inserted in CC #4:

"By September 30, 2019, based on a practice record review of a random sample of at least 20 members in the **high risk registry**"

<u>Correction</u>: Please ignore the words "high risk registry" as this stipulation is only for Primary Care and Justice providers. The Core Components on the web page now reflect this change. For this milestone, the universe for your sample can be any AHCCCS member that had integrated care plans created, regardless if they were high risk or not.

CC#9 For Pediatric BH Participants: The following has been added as a footnote to clarify the milestone:

"Members whose EPSDT assessments or other applicable assessment indicate any developmental milestones that are not met should be screened on the M-CHAT, ASQ or PEDS tools."

CC #4 (BH); CC #6 (PCP & Justice) Warm Hand-off Milestone:

In addition to licensed providers, <u>Behavioral Health Technicians (BHT)</u>, may also perform the warm hand-off. Clarifying language was added to specify that the individual performing the warm hand-off does not need to perform the appointment scheduling.

CC #5 (PCP and Justice) Document Validation Criteria:

Please note the statement " *Maintain evidence that integrated care plans are documented in the electronic health record X% of the time.*" that was in the validation method for Core Component #5. That validation method is only for Core Component #4. The document validation criteria has been updated to reflect this change.

Foster Care Milestones **PEDIATRIC PROVIDERS ONLY**

We have received inquiries from participants regarding foster care-specific milestones.

In regards to CC 13 for the pediatric behavioral health and CC 19 for pediatric primary care areas of concentration, the "after-visit summary" refers to the psycho-social and medical information that has been obtained during the visit and is needed to assist subsequent providers and that the foster parents can share in visits with different providers. We recommend using this <u>form</u> or similar for providers to use for the "after-visit summary".

This <u>additional resource</u> from American Academy of Pediatrics can also be helpful for pediatric primary care providers who work with foster care children.

Please email us at targetedinvestments@azahcccs.gov if you have questions.

MEMBER AND FAMILY SURVEY RESULTS

For Core Component 10 (PCP and Justice), CC 6 (Adult BH), CC 7 (Peds BH), the milestone requires surveying members that were referred to a community-based resource. In addition to using the <u>exact survey</u> <u>questions</u> provided by AHCCCS to members who were referred to community resources, providers must also upload:

Aggregated survey results should be uploaded in the Attestation Portal using the <u>Survey Results Tabulation</u> <u>spreadsheet</u> for each site (except hospitals) to meet the milestone for CC #10 (PCP and Justice participants), CC #6 (Adult BH), or CC#7 (Pediatric BH). We have <u>instructions</u> and <u>recorded demonstration</u> for using the spreadsheet available.

The milestone also requires you to upload a separate Word or PDF document that identifies survey response trends and the site's action plan.

Please review the document validation criteria for more information on this milestone.

TARGETED INVESTMENTS YEAR 3 TIPS

DON'T PRINT THE CORE COMPONENT DOCUMENTS!!

The most up to date Milestone documents versions are on the TI Web page. We strongly recommend you to refer to the TI Web page to access them every time to ensure you are referring to the most up to date TI requirements. The TI team will notify you of Milestone revisions, which can occur intermittently as clarification or if additional detail is needed. And always be sure to check the version date at the end of each document to ensure you are referencing the latest version.



RELOCATED YOUR TI SITE, OPTED OUT OR CHANGED OWNERSHIP/PROVIDER TYPE ?

In order for you to receive your TI Year 3 payment in a timely manner, we need to know if your organization anticipates relocating, merging, closing a TI Participating site(s) or merging with other organizations throughout the duration of the program. If yes, please do the following:

1) Notify AHCCCS Provider Registration and take the necessary steps outlined by Provider Registration.

2) Notify the TI Team at targetedinvestments@azahcccs.gov of the change or when the change will occur.

If you plan to no longer participate in the TI Program, we would greatly appreciate you notifying us at: <u>targetedinvestments@azahcccs.gov</u>

Team Member Spotlight: Cameron Adams

Cameron Adams has joined the team as TI Data Coordinator! His several years' of experience with the AHCCCS Long Term Care Program and AHCCCS budget team, in addition to current Masters in Public Policy studies, Cameron brings more Medicaid-sawy data-analysis tools to the Targeted Investments Team. One of his major projects is to analyze TI milestone results and to identify trends that could improve the TI program.

Targeted Investments Project Management Team :

George Jacobson, Project Manager

Alexa Kaumaya, Project Coordinator

Cameron Adams, Data Coordinator

Contact us: <u>targetedinvestments@azahcccs.gov</u>

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