DON’T BE THE WEAK LINK IN THE CLAIM

Even if you don’t submit Medicaid claims, providers who are not registered with AHCCCS, but who may be the Referring, Ordering, Prescribing, or Attending (ROPA) provider, may keep members from getting needed health care.

Enroll with AHCCCS to become a Referring, Ordering, Prescribing or Attending provider by the end of the COVID-19 Public Health Emergency (PHE).

Referring

UNREGISTERED PROVIDER → REFERRAL → REGISTERED PHYSICAL THERAPIST

REFERRAL NOT ACCEPTED AND CLAIM FROM PHYSICAL THERAPIST NOT PAID OR MEMBER GOES WITHOUT NEEDED CARE

Ordering

UNREGISTERED PCP → ORDER → REGISTERED DME SUPPLIER

ORDER NOT ACCEPTED AND CLAIM FROM DME SUPPLIER NOT PAID OR MEMBER GOES WITHOUT DME

Prescribing

UNREGISTERED PCP → PRESCRIPTION → REGISTERED PHARMACIST

PRESCRIPTION NOT COVERED AND CLAIM FROM PHARMACIST NOT PAID OR MEMBER GOES WITHOUT PRESCRIPTION

Attending

UNREGISTERED ATTENDING PROVIDER → TREATMENT → REGISTERED HOSPITAL

ATTENDING NOT APPROPRIATE AND CLAIM FROM HOSPITAL NOT PAID OR MEMBER GOES WITHOUT NEEDED CARE

Rev. 10/19/21