

7/27/2015 Independent Contractor Workgroup: Member, DCW and Agency Considerations Committee Meeting

Introductions

Steve

Dan

Gwen - ABIL

Wendy

Dara

Ann

Pat

medicare certified agencies - level of certification that is standardized.

Dara agreed that we should set ourselves up as to how the independent contractor model would work in AZ.

MEMBERS: most important issues

1. Safety - concerns; training, no-shows, supervision/monitor who does the member call? Back-up needed.

a. agency - can they do all that a typical employer agency does?

contract requirements - back-up already identified and b. non-agency/individuals -

2. reliability -contingency plans

3. Risk - insurance group working on this as well.

4. Fraud -concern w/families

5. quality

6. flexibility/schedules

7. needing providers

8. benefits to the member

9. choice -

10. evaluate contracts / 2nd level of contracts -member and provider only.

1.5 years -Wendy says that independent contractors better for

Steve brought up that the agencies who have contracts with MCO's are responsible.

Making members understand the issues or the concerns with the independent contractor model.

Per Wendy -have 70% pre-matched, family involved.

Ginny said that the member has a contract with the provider specifically.

Dara- are their standardized contract info that could be used -minimum standards /contract requirements.

vulnerable member - concerns that there are pre-matched, family members who are mostly showing the fraud issues.