

DATE: March 16, 2026

TO: AHCCCS Managed Care Organizations

FROM: CJ Loisel, Assistant Director, AHCCCS Division of Behavioral Health and Housing, and Rhonda Ellison, Medical Coding Manager, AHCCCS Division Managed Care

SUBJECT: Updated - Clarification on the Same Day Disallow table for the A*= Allowable on same day for the member, cannot be provided/billed by the same provider (service site or residential placement)

AHCCCS is sending this memo as an update to the email communication sent to the Contractors on November 7, 2025 with the subject line: *New Edits to read the Same Day Disallow table (CL184)*. The email communication included inaccurate programing requirements for addressing the A* fields of the Disallow Table. An updated email was sent to all plans on February 27, 2026, to provide corrected guidance.

Based on the above, AHCCCS is directing all Contractors to review claims submitted for dates of service beginning October 1, 2025. Plans must identify and reverse any claim denials that resulted from the previous guidance issued in the email sent out on November 7, 2025, re: New Edits to read the Same Day Disallow table (CL184). AHCCCS will allow up to 60 days for this process.

If you have any questions or require further clarification, please don't hesitate to reach out.

Thank you for your continued partnership.

Sincerely,



CJ Loisel

Assistant Director, Division of Behavioral Health and Housing
AHCCCS