DATE: 06/10/2020

SUBJECT: COVID-19 Emergency Medical Coding Guidance: Teledentistry

In response to the COVID-19 emergency declaration, AHCCCS is providing emergency medical coding guidance related to Teledentistry.

1. Teledentistry codes D9995 and D9996 have been opened for use.
   a. **D9995** teledentistry - synchronous; real-time encounter; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
      i. Is synchronous (thus telephonic)
   b. **D9996** teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
      i. Is asynchronous (store and forward)

2. The following codes are covered with the use of D9995-D9996
   a. **D0140** limited oral evaluation - problem focused;
   b. **D0170** Re-evaluation-limited, problem focused (established patient; not post-operative visit)
   c. **D0220** Intraoral - periapical first radiographic image
   d. **D0230** Intraoral - periapical each additional radiographic image
   e. **D0240** Intraoral - occlusal radiographic image
   f. **D0270** Bitewing - single radiographic image
   g. **D0272** Bitewings - two radiographic images
   h. **D0273** Bitewings - three radiographic images
   i. **D0274** Bitewings - four radiographic images
   j. **D0277** Vertical bitewings - 7 to 8 radiographic images.
   k. **D0330** Panoramic radiographic image
      i. Applies to members under 6

3. The following codes will **NOT** be allowed for Teledentistry D9995 and D9996.
   a. **D0120** Periodic oral evaluation - established patient.
   b. **D0150** Comprehensive oral evaluation - new or established patient

4. Prior Authorization List can be found on the Dental Coding Limits Document