

DATE: 08/20/2020

SUBJECT: COVID-19 Emergency Dental Coding Guidance-Teledentistry
PPE Update

In response to the COVID-19 emergency declaration, AHCCCS is providing emergency medical coding guidance related to Teledentistry.

1. Teledentistry codes D9995 and D9996 have been opened for use.
 - a. **D9995** teledentistry - synchronous; real-time encounter; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
 - i. Is synchronous (thus telephonic)
 - b. **D9996** teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
 - i. Is asynchronous (store and forward)
2. The following codes are covered with the use of D9995-D9996
 - a. **D0140** limited oral evaluation - problem focused;
 - b. **D0170** Re-evaluation-limited, problem focused (established patient; not post-operative visit)
 - c. **D0220** Intraoral - periapical first radiographic image
 - d. **D0230** Intraoral - periapical each additional radiographic image
 - e. **D0240** Intraoral - occlusal radiographic image
 - f. **D0270** Bitewing - single radiographic image
 - g. **D0272** Bitewings - two radiographic images
 - h. **D0273** Bitewings - three radiographic images
 - i. **D0274** Bitewings - four radiographic images
 - j. **D0277** Vertical bitewings - 7 to 8 radiographic images.
 - k. **D0330** Panoramic radiographic image
 - i. Applies to members under 6
3. The following codes will **NOT** be allowed for Teledentistry D9995 and D9996.
 - a. **D0120** Periodic oral evaluation - established patient.
 - b. **D0150** Comprehensive oral evaluation - new or established patient
4. Prior Authorization List can be found on the Dental Coding Limits Document
5. Licensed Arizona Dentists, Request Your Free PPE by 8/31/2020
 - a. Please click on the following link for all guidance related to this PPE request.
 - b. [Licensed Arizona Dentists, Request Your Free PPE by 8/31/2020](#)

