

DHCM Operations Update

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APM Measures Update



Quality Measures

- Calendar Year 2021 measures
 - Goal is to have multi-year consistency to extent possible going forward
- Primary and secondary measures have been selected
 - Secondary will only be utilized in the instance that a primary measure is unusable
- Key considerations for selected measures:
 - CMS Scorecard measures
 - NCQA measures
 - EQRO recommendations



ACC APM Measures - PRIMARY

- Well Child Visit, First 30 Months (Rate 1 First 15 Months)
- Child and Adolescent Well Care Visits
- Prenatal and Postpartum Care (Timeliness of Prenatal Care)
- Follow-Up after Emergency Department Visit for Mental Illness (7 Days)
- Breast Cancer Screening



ACC APM Measures - SECONDARY

- Use of Opioids from Multiple Providers Multiple Prescribers
- Cervical Cancer Screening
- Antidepressant Medication Management (Effective Acute Phase Treatment Total)
- Follow-Up after Hospitalization for Mental Illness (7 Days)



ALTCS E/PD APM Measures - PRIMARY

- Controlling High Blood Pressure
- Comprehensive Diabetes Care (HbA1c Poor Control)
- Breast Cancer Screening



ALTCS E/PD APM Measures - SECONDARY

- Use of Opioids from Multiple Providers Multiple Prescribers
- Antidepressant Medication Management (Effective Acute Phase Treatment - Total)



Questions?

As discussed in the weekly PM workgroup with the MCOs, feedback on these measure sets is requested by close of business today.



Operational Review Update



Operational Reviews

- MCOs with ORs previously scheduled between March 2020 and July 2020
 - Communication sent out recently to discuss resuming these reviews. Responses received currently under review
- ACC plans without a previously scheduled OR
 - Communication will be sent out in the future regarding the scheduling of these reviews
 - As with prior reviews a schedule will be sent months in advance of any notification letter being sent out



Deliverable Flexibilities Overview



Deliverable Flexibilities

- Received request to review 125 deliverables
 - Agreed with 48 recommendations
 - Of these 48, a total of 31 were reflected in final revisions of the 10/1/2020 Contracts
 - For 38 of the recommendations, AHCCCS did not agree to changes at this time
 - AHCCCS still reviewing the remaining 39 recommendations



Flexibilities continued

- Staffing requirement requests
 - AHCCCS reviewed a total of 46 Key Staffing positions
 - Agreed to automatically waive the limitation of a single staff member occupying no more than two positions (or one position across two lines of business) for 20 Key Staff positions



Next Steps

- Send final communication to MCOs on agreed upon recommendations for changes to deliverables that did not make it into the final 10/1/2020 Contracts.
- Continue to review outstanding requests
- Schedule discussion on specific items with DHCM and DGA



Questions?



Thank You.

