Division of Fee For Service Management

AIHP/TRBHA Overview
AIHP – American Indian Health Program

- Provides medically necessary services for AHCCCS enrolled AI/AN members, including preventative and behavioral health care services
- AI/AN members can switch their enrollment between AIHP and an AHCCCS managed health care plan at any time

TRBHA – Tribal Regional Behavioral Health Authority

- Tribal entities that have an IGA with the AHCCCS administration for the provision of behavioral health services to AI/AN members
- Coordinate the delivery of comprehensive mental health services

IHS – Indian Health Service/ 638 Facility

- The principle health care system/provider for federally recognized Tribes and Alaska Natives in the United States; responsible for providing federal health services
- AI/AN members may receive health care services from American Indian Health Facilities or Tribally-Operated 638 Health Programs
# TRBHA and Tribally Operated 638 Facilities

<table>
<thead>
<tr>
<th>TRBHA</th>
<th>Tribally Operated 638 Facilities</th>
</tr>
</thead>
</table>
| • Gila River, Pascua Yaqui, and White Mountain Apache, Navajo Nation (PT 72)  
• Eligible tribal members are assigned to their respective TRBHA  
• Coordinate delivery of comprehensive mental health services | • Gila River, Pascua Yaqui, and White Mountain Apache (PT 77 and/or B8)  
• Any AI/AN member may receive services regardless of enrollment choice  
• Do not need to be enrolled with a TRBHA |
ACC Plan Geographic Service Areas

Note: Zip codes 85542, 85192, 85550 representing San Carlos Tribal area are included in the South GSA.
2018-2019 AHCCCS COMPLETE CARE (ACC) INTEGRATION

**KEY**
- **P** PHYSICAL SERVICES
- **B** BEHAVIORAL SERVICES
- **C** CHILDREN’S REHABILITATIVE SERVICES (If applicable)
- **L** LONG TERM CARE SERVICES
- **UHC** UnitedHealthcare
- + Including CRS members
- # Excluding SMI & CMDP
- O Excluding ALTCs

---

**NO CHANGE**

**NO CHANGE**

**NO CHANGE**

**NO CHANGE**

**NO CHANGE**

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*No change to behavioral health care options. New ACC plans may provide additional acute care options.*

 Planned for 10/1/20

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**CHILDREN IN FOSTER CARE/CRS**

**CHILDREN IN FOSTER CARE**

**ALTCS DD CRS** (including SMI)

**ALTCS DD** (including SMI)

**ALTCS EPD** (including SMI)

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Planned for 10/1/2020

Planned for 10/1/2020

Planned for 10/1/2019

AHCCCS ALTCs plans
Supporting Choice for American Indian Members

- Integrated choices for the Non-SMI populations will be available within:
  - AI HP or AI HP and TRBHA; or
  - An ACC Plan
  - AI members can still access services from an IHS/638 facility at anytime regardless of enrollment
# Specific Transitions for American Indian Populations

<table>
<thead>
<tr>
<th>Current Health Plan Enrollment/Assignment</th>
<th>Enrollment on 10/1/2018 Member Movement</th>
</tr>
</thead>
<tbody>
<tr>
<td>CRS (acute and CRS services), TRBHA</td>
<td>ACC Plan, Approx. 367</td>
</tr>
<tr>
<td>AIHP, CRS (CRS services only) and TRBHA</td>
<td>AIHP and TRBHA, Approx. 673</td>
</tr>
<tr>
<td>AIHP, CRS and RBHA</td>
<td>AIHP, Approx. 272</td>
</tr>
<tr>
<td>AIHP and TRBHA</td>
<td>AIHP and TRBHA – No Change</td>
</tr>
<tr>
<td>AIHP and RBHA</td>
<td>AIHP, Approx. 41,597</td>
</tr>
<tr>
<td>Acute Plan and TRBHA</td>
<td>ACC Plan, Approx. 12,288</td>
</tr>
<tr>
<td>Acute Plan and RBHA</td>
<td>ACC Plan, Approx. 37,000</td>
</tr>
<tr>
<td>CMDP and TRBHA</td>
<td>CMDP and TRBHA- No Change</td>
</tr>
<tr>
<td>DDD and TRBHA</td>
<td>DDD and TRBHA-No Change</td>
</tr>
</tbody>
</table>
Changes for American Indian Health Program (AIHP)

AI HP will:

- Pay for and manage care for physical and behavioral health services
- Pay for and manage care for CRS services
- RBHA will only continue to serve American Indian members with SMI
- Manage care with TRBHAs when available and member enrolled
Continuity of Care/Transitioning Members

• For transitioning members, ACC Plans must:
  - Allow members receiving BH treatment continued access to specific providers as listed in treatment plan (if agreed by provider) for duration of treatment or 6 months; whichever occurs first

• Member Utilization Data:
  - AHCCCS will share TRBHA utilization information with the ACC plans, and
  - Provide TRBHAs with member utilization with ACC plans
Care Coordination

- Contractual requirement to work with all IHS/638 facilities to coordinate care for shared members, including coverage of medically necessary benefits

- Coordination of care with managed care organizations is an established requirement in the TRBHA IGA

- Established requirement in AMPM 320-0, *Behavioral Health Assessment and Treatment/Service Planning*

- Standards for Coordination of Care outlined in AMPM 500, *Care Coordination Requirements*
Collaboration with Tribal Nations and Providers

• Consult with each Tribal Nation within assigned GSA to ensure availability of appropriate and accessible services

• Designate a Tribal Coordinator to interface with Tribal Nations and providers

• Coordinate service delivery for members receiving services at IHS/638 Tribal Facilities

• Facilitate, at least semi-annually, meetings/forums with the IHS/638 Tribal Facilities
Prior Authorization

• Services that require prior authorization and prior authorization process
  o Health plans create their own prior authorization grid (services that require PA)
  o Authorization submissions differ by plan; refer to health plan website

• Timeline for responding to request or authorization for services
  o Standard Service Authorization Request – within 14 calendar days from date of receipt
  o Expedited Service Authorization Request – within 72 hours from the date of receipt
RBHA/TRBHA and Crisis Services

- The Crisis system responsibilities will remain with the RBHA (in their respective GSA areas).

Note: Zip codes 85542, 85192, 85550 representing San Carlos Tribal area are included in the South GSA.
Provider Education

- Some providers have stated they do not accept AI HP
  - Any AHCCCS registered provider can accept AI HP and would submit claims to DFSM
    - Provider Participation Agreement
  - Encourage ACC plans to assist in educating providers
  - Encourage affiliated providers to sign up for DFSM Constant Contact and Claims Clues
    - https://www.azahcccs.gov/PlansProviders/AHCCCSlistservemail
Questions?
Resources

• Additional information can be found on the AHCCCS website at:
  https://www.azahcccs.gov/AHCCCS/Initiatives/AHCCCSCompleteCare/
Thank you!

Leslie.Short@azahcccs.gov