Regulatory Update

• Guidance: SUPPORT Act's State Plan Amendment Option for SUD Services in IMDs (11/6/19)
• Guidance: Current and Planned Managed Care Contract Approval Process Improvements (11/8/19)
• Notice of Proposed Rulemaking: Medicaid Fiscal Accountability (11/12/19)
RBHA Services - Post 10/1/21
Competitive Contract Expansion

- Naming convention: AHCCCS Complete Care Plan with a Regional Behavioral Health Agreement (ACC-RBHA)
- Will expand the provision of services for **one** ACC plan in each GSA (only ACC Plans currently serving in a given GSA eligible to compete)
- Members determined to have an SMI will have the option to opt-out of receiving physical health services through their single ACC Plan
- Effective 7/1/21, AHCCCS will directly administer SABG funding used for prevention services
- ACC-RBHAs will provide the full continuum of crisis services to all individuals within their awarded GSA, including mobile crisis teams and crisis stabilization services
- ACC-RBHAs will be required to jointly select, contract with, and oversee a single, statewide crisis phone vendor
- Members currently served by AIHP and RBHA will be transitioned to AIHP and will continue to have ongoing choice
Abuse and Neglect Task Force


- Recommendation themes

<table>
<thead>
<tr>
<th>Statewide Public Awareness Campaign</th>
<th>Workforce Development</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention and Accountability</td>
<td>Adult Protective Services Registry and Training</td>
</tr>
<tr>
<td>Multi-Agency Coordination</td>
<td>Supportive Resources to Help Manage Caregiver Stress</td>
</tr>
<tr>
<td>Signage</td>
<td>Public Access to Setting Monitoring Reports</td>
</tr>
<tr>
<td>Training for Vulnerable Individuals and Families</td>
<td>Review of Confidentiality Requirements</td>
</tr>
<tr>
<td>Identification, Tracking, and Analysis of Incidents</td>
<td>Review of Status and Results of Recommendations</td>
</tr>
</tbody>
</table>
2019 State Medicaid Operations Survey
Directors’ Strategic Priorities

- Delivery System and Payment Reform (20 directors)
- Behavioral Health (13 directors)
- MMS and Eligibility Systems (10 directors)
- Sustainability (10 directors)
- Internal Agency Operations (8 directors)
- Long-Term Care (8 directors)
- Managed Care, Contracting, Procurement and Oversight (7 directors)
- Quality Improvement (5 directors)
- Social Determinants of Health (5 directors)
- Community Engagement (5 directors)
- Expansion (3 directors)
- Provider Rates (3 directors)
- Stakeholder Engagement (3 directors)
- Duals (2 directors)
- Program Integrity (2 directors)
- Pharmacy (1 director)