MCO Performance

Dr. Sara Salek,
Chief Medical Officer
Data Sets

• Reflective of CYE 2016 performance
• Select group of measures; not all-inclusive
• MCOs have received all data from the AHCCCS Quality Improvement team
  o Some will be required to attend mandatory Technical Assistance
  o Corrective Action Plans being developed by MCOs
  o Additional regulatory actions are forthcoming
Acute Measures
Access to PCPs, 12-24 Months

Care 1st HNA MCP UHCCP UFC HCA CMDP MHP PHP

- CYE 2015
- CYE 2016
- MPS
- Aggregate

Reaching across Arizona to provide comprehensive quality health care for those in need
Well Child, 15 months (6+ visits)

Reaching across Arizona to provide comprehensive quality health care for those in need.
Well Child, 3-6 Years

Care 1st | HNA | MCP | UHCCP | UFC | HCA | CMDP | MHP | PHP
---|---|---|---|---|---|---|---|---

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Adolescent Well Care

Reaching across Arizona to provide comprehensive quality health care for those in need
Annual Dental Visits

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Developmental Screening

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AHCCCS
Arizona Health Care Cost Containment System

CYE 2015
CYE 2016
MPS
Aggregate

Care 1st  HNA  MCP  UHCCP  UFC  HCA  CMDP  MHP  PHP
Breast Cancer Screening

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Inpatient Utilization

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Readmissions

Reaching across Arizona to provide comprehensive quality health care for those in need

AHCCCS
Arizona Health Care Cost Containment System
ALTCS E/PD Measures
Emergency Department Visits

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Aggregate

CYE 2015
CYE 2016
MPS

0 10 20 30 40 50 60 70 80 90

BWY LTC  MCP LTC  UHCCP LTC
Inpatient Utilization

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Readmissions

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SMI Measures
Emergency Department Visits

Reaching across Arizona to provide comprehensive quality health care for those in need
Inpatient Utilization

Reaching across Arizona to provide comprehensive quality health care for those in need
Readmissions

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MMIC
CIC
HCIC

CYE 2015
CYE 2016
Aggregate
Follow-Up After Hospitalization for Mental Health, 30 Days

[Chart showing follow-up rates for MMIC, CIC, and HCIC across CYE 2015, CYE 2016, MPS, and Aggregate.]

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Back to Basics
Next Steps

• “Back to Basics” – fundamentals are of critical importance
  o MCOs need to assess internal protocols and rates related to service delivery
  o Take advantage of AHCCCS technical assistance and be mindful of Agency priorities
AHCCCS “Back to Basics” Initiative

- Back to Basics is being promoted across the clinical team
- Targeted priorities being established by each clinical unit
- Timely and appropriate member care is the foundation of success
  - Examples: well child visits, developmental screening, immunizations
Integration: examples of impact to PCPs and member care
### Non Dual GMH/SA—MAT for OUD

<table>
<thead>
<tr>
<th>Prior to 1/1/18</th>
<th>Post 1/1/18</th>
<th>Post 10/1/18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acute health plans not reimbursing PCPs for med management</td>
<td>Acute health plans reimbursing PCPs for med management</td>
<td>ACC contractors responsible for all medically necessary services</td>
</tr>
<tr>
<td>RBHAs traditionally did not enter into contracts with PCPs for this service</td>
<td>Other services being provided through RBHA contracted providers</td>
<td></td>
</tr>
</tbody>
</table>
Non Dual GMH/SA—MAT for OUD

Post 10-1-18

- PCP scope of practice
- Health plan credentialing role
- Services apart from PCP services offered in clinic (PT 05 vs. IC): other independent billers in practice (PT 11- psychologist, etc)
Clinical Example: OUD

- 42 year old male with HCV, cirrhosis, and OUD
- PCP is family practice physician with bup waiver who works in outpatient clinic (PT 05) with psychologist and LICSW
- Outpatient MAT services offered that support member in their recovery (medication management, individual therapy, group, case management)
PCP: Acute member with ASD

Pre 10/1/18

- Pediatricians not reimbursed through acute health plans for ASD (RBHA responsibility)
- RBHAs traditionally did not contract with PCPs for this treatment

Post 10/1/18

- Pediatricians can be reimbursed from ACC for serving member with ASD
- Examples include evaluation and management, medication management, other services offered in clinic depending on provider type
Clinical example: ASD

• 13 year old acute member with ASD
• Presents to pediatrician with increase in aggressive behaviors at home towards mother with consideration of out of home BH placement
Thank You.

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