Quality Improvement Updates

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Performance Measures: CYE 2019

• No changes
• Based on Contract Year Ending 2019 (10/1/18-9/30/19)
• Will be run by HSAG
Performance Measures: CYE 2020

Per request of the MCOs:
• Data will be run by the MCOs
• Data will be validated by the EQRO (HSAG)
• Data will be reflective of the calendar year: 1/1/2020-12/31/2020
• AHCCCS and HSAG will issue general guidance around data standardization
• PIP data will also be calculated by the MCOs
COVID-19 Impacts to PMs

• Not clear on what NCQA and/or CMS will do in terms of measures
• Does appear that telehealth will be incorporated into measures, but still researching the details of which measures, any limitations, etc.
• Understand that measures may be significantly impacted and not comparable
• Encourage ongoing partnership with providers to work through performance concerns and impacts from COVID
Performance Measures: CYE 2021 and Beyond

• Measures will be based on calendar year: 1/1/20XX-12/31/20XX
• Measures will still be by line of business (e.g. ACC, SMI, LTC)
MCO Accreditation

• AHCCCS will be meeting with NCQA to work through details related to the process

• Anticipate requiring Medicaid Module as well as LTSS Designation (as appropriate for LOB)

Perceived benefits of accreditation/limited duplication of effort

• Initial questions that came in with the contract revisions will all be addressed; may be pulled out of contract responses and issued separately

• Any future questions, please email:
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• Question: Would the MCOs be interested in a workgroup on accreditation?