Organizational Structure

Reaching across Arizona to provide comprehensive quality health care for those in need
AHCCCS Organizational Structure

Arizona Governor
Douglas A. Ducey

DIRECTOR
Jami Snyder

Executive Staff Assistant to the Director
Vacant

Office of Inspector General
Sharon Ormsby
*no change to organizational structure for OIG

DEPUTY DIRECTOR
Business Operations
Vacant

Business & Finance
Jeff Tegen
Member Services
Joni Shipman
Information Services
Dan Lippert
Continuous Improvement
Gloria Diaz
Project Manager
Renee Cressa

DEPUTY DIRECTOR
Health Plan Operations
Vacant

Health Care Management
Finance, Rate Development and Data
Shell Silver
Healthcare Management
Clinical & Operations
Virginia Rountree
Fee for Service Management
Markay Adams
Chief Legislative Liaison
Kyle Sawyer
Project Manager
George Jacobson

CHIEF MEDICAL OFFICER
Dr. Sara Salek
*no change to organizational structure for CMO

Administrative Legal Services
Matthew Devlin
Community Advocacy & Intergovernmental Relations
Dana Haas
Human Resources & Development
Resanne Robles
Project Managers
Michal Rudnick
Lore Mayer

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2019 Strategic Plan

Reaching across Arizona to provide comprehensive quality health care for those in need
AHCCCS Strategic Plan
Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

- Pursue and implement long term strategies that bend the cost curve while improving member health outcomes.
- Reduce fragmentation driving towards an integrated sustainable healthcare system.
- Maintain core organizational capacity, infrastructure and workforce planning that effectively serves AHCCCS operations.
- Pursue continuous quality improvement.
AHCCCS Strategic Plan
Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

Pursue and implement long term strategies that bend the cost curve while improving member health outcomes.

a) 47% of Health Plan spend in alternative payment models

b) 3 regulatory flexibilities approved

c) Increase the number of members receiving a Medicaid behavioral health service in a school by 10%
Pursue continuous quality improvement.

a) 50% of measures exceed the NCQA mean
b) 8 facilities achieve medical home status
c) 13% reduction in overall number of opioids prescribed
AHCCCS Strategic Plan

Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

Reduce fragmentation driving towards an integrated sustainable healthcare system

a) 98% of AHCCCS enrollees served in a fully integrated health plan by October 1, 2018

b) Retain 95% of TI participants

c) Increase number of provider organizations participating in the HIE to 580

d) Increase percent of members who receive at least one service per month during their first six months of CMDP enrollment from 76% to 80%

e) Increase percent of pre-release inmates who receive a service within 3 months of release from 43% to 50%
AHCCCS Strategic Plan
Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

Maintain core organizational capacity, infrastructure and workforce planning that effectively serves AHCCCS operations

a) Increase engagement score to 9

b) Increase ranking on the ADOA system security evaluation score to 725
2019 Legislative Initiatives
AHCCCS Legislation

• SMI Housing Trust Fund Flexibility
  o Sen. Carter bill will allow AHCCCS to use the SMI Housing Trust Fund for rental assistance

• DCW-Assisted Living Caregiver Training Alignment
  o Arizona Leading Age is running a bill to align the training requirements for assisted living caregivers and DCWs
Other Legislation

- Housing
- Suicide Prevention
- Dental Benefit for Pregnant Women
- Chiropractic Services
- HIE Clean Up
- Diabetes Education Services

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Executive Budget

• Repeals statutory freeze for KidsCare program if federal match drops below 100% and provides additional general fund dollars needed to support program at match rate of 90.50% in FFY 2020

• Funds ongoing operating costs for three critical IT projects:
  o Asset Verification ($449,700 Total Fund; $125,100 General Fund)
  o Electronic Visit Verification ($4,653,700 Total Fund; $1,163,000 General Fund)
  o Provider Mgt. System ($4,774,600 Total Fund; $779,900 General Fund)
Executive Budget

- Includes funding shift of $102.1 million Total Fund ($31.1 million General Fund) from the AHCCCS appropriation to the ADES/DDD appropriation to reflect the full integration of CRS and BH services for DDD members.
- Assumes Caseload growth of 1.6% for FY2019 and flat for FY2020.
- Assumes Contract Year 2020 capitation growth of 3% for integrated acute/behavioral health services program and 5% for ALTCS program.
- Includes $4.8 million GF to make one-time funding associated with the Proposition 206 minimum wage increases permanent.
Waiver Update

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AHCCCS Works & Retroactive Coverage

- Waiver requests approved on January 18, 2019
- AHCCCS Works
  - Broad range of exemptions, including members of a federally recognized tribe
  - To be implemented no earlier than 1/1/20
- Retroactive coverage (prior quarter coverage)
  - Exemption for women who are pregnant (up to 60 days postpartum) and children under age 19
  - To be implemented no earlier than 4/1/19
Medicaid Innovation Challenge
**Medicaid Innovation Challenge**

- Partnership with Adaptation Health and the Centers for Healthcare Strategies
- Brings the State Medicaid Office and MCOs together with healthcare innovators who can provide novel and sustainable solutions for addressing specific needs
- Applications due by 02/15/19
- Initial review of applications in February 2019
- Medicaid Innovation Challenge to take place on 03/29/19
Medicaid Innovation Challenge

- Areas of focus
  - Social determinants of health
    - Assess member risk, share/house SDOH data, identify/aggregate referral options, referral feedback
  - Digital member engagement
    - Technologies to assist individuals in better managing their care, accessing appropriate services, and empowering them to adopt healthier behaviors

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Questions