

# AHCCCS CLINICAL PRACTICE TOOLS ATTACHMENT C, CASII IMPLEMENTATION GUIDELINES FOR CFT PRACTICE NINE ESSENTIAL ACTIVITIES

Since children and families present with diverse needs, CFT practices will vary depending on the unique needs of the child/adolescent and their family. Despite these differences, CFT practice must still include the nine essential CFT activities and reflect the Arizona vision - 12 Principles (see the Child and Family Team Practice Tool).

The tables below describe how the CFT practice may be implemented for children and families with varying needs and service intensity levels. While the CASII suggests a level of service intensity, the CFT identifies the specific services and supports that will best meet the identified needs. Service planning should always be individualized, family driven, culturally competent and flexible. Children are resilient and families are adaptable and strong, and therefore, as their needs vary over time, service intensity will adjust to correspond with these changes.

This matrix of intensity is a guide for a differential response and not intended to be prescriptive, all inclusive, or determinant.

CASII	
LEVELS	IMPLEMENTATION GUIDELINES FOR CHILD AND FAMILY TEAM PRACTICE
OF	NINE ESSENTIAL ACTIVITIES OF EFFECTIVE CFT PRACTICE
INTENSITY	
	1. ENGAGEMENT OF THE CHILD AND FAMILY
	Focus on acknowledging the demonstrated strengths of the family to exercise
	independence and judgment. An understanding of the family dynamics,
	strengths, needs and culture is necessary to help the family achieve its goals,
	prevent an escalation of needs and involves additional persons critical for
	understanding the child and family's current situation who may then become
	part of an integrated support system.
	2. <u>Immediate Crisis Stabilization</u>
	The need for immediate crisis stabilization is usually not present or the
Level 0	presenting situation, once resolved, leads to relative stability. The child/family
Level 1	has adequate community resources/informal supports which address their needs
	before they become a crisis.
Level 2	3. Strengths, Needs, & Culture Discovery
And	Maintained and updated as needed during the course of services. Current and
Level 3	potential informal and community supports are explored and identified. These
	supports may be currently utilized or may not be needed. The child and family's
Standard	vision for the future is identified.
Needs	4. <u>CFT FORMATION/COORDINATION OF CFT PRACTICE</u>
	The behavioral health service provider (e.g. clinician or medical behavioral
	health professional) explores CFT formation with the child and family by asking
	them who they would like or would find helpful participating on their CFT. The
	accordance with the 12 Anzona rinciples.
	family may have an established and available network of natural supports and may not want anyone else on the team, but the CFT formation process should be addressed and documented. The size of the team may be much smaller than one with more complex needs. However, the CFT should still function in accordance with The 12 Arizona Principles.



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# 5. BEHAVIORAL HEALTH SERVICE PLAN DEVELOPMENT

The services needed may be more easily identified and described, and may or may not include natural supports. Objectives are often set with shorter timelines so progress can be checked frequently and timely changes implemented when needed. Will likely reflect fewer overall needs with objectives focused on maintaining stability in the behavioral health domain, although there may be some involvement with other agencies (e.g. DCS, Probation).

# 6. CRISIS PLANNING

At this level of intensity, crisis plans may not be needed, but would assist with identifying what could go wrong and hinder a successful implementation of the Service Plan. The CFT should develop a specific plan to address these identified issues. The plan should include specific interventions and response strategies to support the child/family during a crisis situation. In addition the plan should identify steps to prevent crisis situations from occurring or establish safety criteria.

# 7. BEHAVIORAL HEALTH SERVICE PLANNING IMPLEMENTATION

Implementation will focus on coordination of service delivery with natural supports that are being utilized by the child and family within his/her community to ensure ongoing stability.

# 8. TRACKING & ADAPTING

Regular review of a child's status is expected. Tracking should be incorporated into regular meetings. Because only one service provider may be involved with the child/family (e.g. clinician or medical behavioral health professional) monitoring should be less time consuming and may require less coordination.

# 9. TRANSITION PLANNING

Children having a low complexity of needs are more likely maintain stability or have greater ability to handle transitions. Appropriate transition activities may focus more on typical transition to adulthood (e.g. educational and vocational guidance, employment, adult relationships) rather than transition to the adult behavioral health system.



# AHCCCS CLINICAL PRACTICE TOOLS Arizona Health Care Cost Containment System **CFT PRACTICE NINE ESSENTIAL ACTIVITIES**

CASII	
LEVELS	IMPLEMENTATION GUIDELINES FOR CHILD AND FAMILY TEAM PRACTICE
OF	NINE ESSENTIAL ACTIVITIES OF EFFECTIVE CFT PRACTICE
INTENSITY	
LEVEL 4 LEVEL 5 AND LEVEL 6	1. ENGAGEMENT OF THE CHILD AND FAMILY Focus on acknowledging the demonstrated strengths of the family to exercise independence and judgment. Engagement may be more successful when time is provided to understand the family dynamics, identify potential informal and community supports, and to reconnect or rebuild supports that may have been helpful in the past. The behavioral health service provider should also ensure that additional participants of the CFT, identified by the family, are engaged in this process. This may include family members, friends and other participating partner agencies such as Department of Child Safety (DCS), Division of Developmental Disabilities (DDD), juvenile justice (ADJC/AOC) and education (ADE).
	<ul> <li>2. <u>IMMEDIATE CRISIS STABILIZATION</u> The child and family may present at intake with immediate safety concerns requiring a crisis stabilization plan and implementation of crisis intervention services.</li> <li>3. <u>STRENGTHS, NEEDS, &amp; CULTURE DISCOVERY (SNCD)</u></li> </ul>
COMPLEX NEEDS	Focus is needed to obtain a clear understanding of the family's story. Current, potential, informal and community supports are explored and more thoroughly identified. The SNCD should clearly identify child and family strengths, specific needs, cultural influences/preferences, and the family's Vision for the Future. This document is shared with CFT members. Frequent updating of the SNCD may be necessary as CFT interactions increase and lead to the identification of additional needs and/or developing strengths.
	4. CFT FORMATION/COORDINATION OF CFT PRACTICE Children/adolescents identified at these levels of intensity should have a designated case manager to coordinate services and activities of the Child and Family Team. The behavioral health service provider assists the child and family with identifying CFT participants, explains the activities of CFT practice and engages participants' involvement. Clinical consultation and specialized behavioral expertise may be necessary to advise the CFT. Representatives from multiple systems (e.g. DCS, ADJC/AOC, DDD, ADE) are often involved and require additional coordination for input and discussion. Direct Service staff are typically involved in providing support and rehabilitation services and should be included on the CFT. Family support resources (e.g. family support partner or peer to peer support) may be of assistance by helping the child/family to have a voice in the CFT practice.



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# 5. BEHAVIORAL HEALTH SERVICE PLAN DEVELOPMENT

The Service Plan will typically be more involved and inclusive of other stakeholder priorities. The Service Plan may include more clinical consultation/ involvement and support and rehabilitation providers. There will be a greater focus on developing natural/informal supports. Service planning should include things that get the child/adolescent involved with activities in the community.

# 6. CRISIS PLANNING

Crisis planning is required for these children Children/adolescents. It is critical to identify crisis or safety issues that could affect the child or family's stability. The plan should include a thorough functional assessment, specific interventions, and response strategies that support the child/family during a crisis situation, prevent crisis situations from occurring, or establish safety criteria. Crisis Planning should include other involved agency representatives. The CFT should review the Plan frequently to ensure it sufficiently meets the needs of the child and family, especially following a crisis situation. The Plan may require daily 24 hour responsiveness. Based on the identified needs of the child/adolescent, a safety plan may be necessary.

# 7. BEHAVIORAL HEALTH SERVICE PLANNING IMPLEMENTATION

More time is spent ensuring services are well-coordinated and implemented in a timely manner in response to the Service Plan. Service Plans may include the provision of support and rehabilitation services and involve coordination with other stakeholders.

# 8. TRACKING AND ADAPTING

Regular review of a child's status is expected. Frequent CFT meetings may need to closely monitor progress and determine whether strategies are working. Increased coordination may be needed because there are likely to be many tasks to monitor and more people involved in implementing the plan. The CFT should evaluate the effectiveness of the plan's interventions and strategies and make changes whenever the Service Plan is not working.

# 9. TRANSITION PLANNING

For adolescents, the transition into the adult behavioral health system will likely be necessary. The adolescent may also have more difficulty handling transitions in general. These transitions may include changes in caretakers, schools, service providers/ support workers, and living environments. The adolescent may not be well prepared to transition into adulthood and may need considerable assistance with learning needed skills. Successful transition into the adult behavioral health system should be addressed in the Service Plan and an SMI eligibility evaluation completed if necessary. (see Transition to Adulthood Practice Tool)