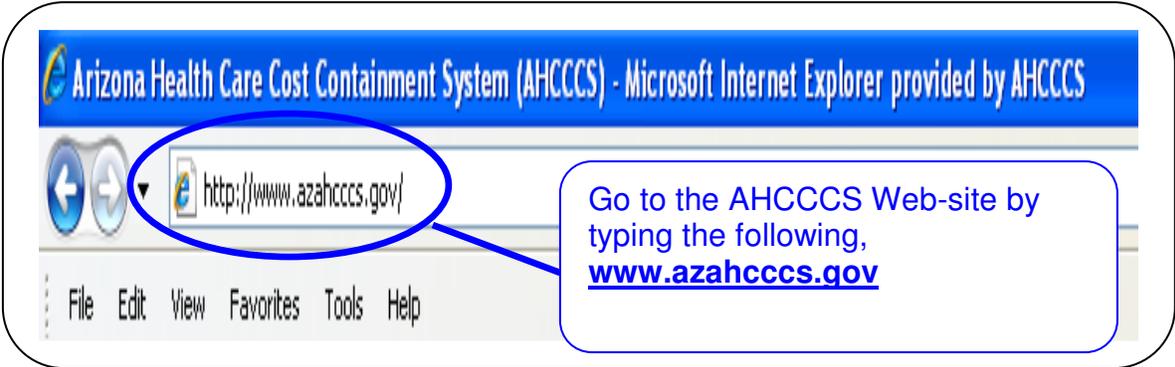


AHCCCS ON-LINE CLAIM SUBMISSION USER MANUAL

Section 1:

How to sign on





Applicants
Members
American Indians
Plans, Providers, Contractors
Community Partners
Oversight & Reporting



Arizona's Medicaid Agency



Arizona's Official Web Site

Reaching across Arizona to provide comprehensive, quality health care for those in need.
 Search

News & Updates

H1N1 (Swine Flu)
Loss of AHCCCS Coverage is now a Qualifying Event
Benefits Re-design Review
FY 2010 State Budget
American Recovery and Reinvestment Act

More >>>

Welcome to Arizona Health Care Cost Containment System (AHCCCS)

Arizona Health Care Cost Containment System (AHCCCS) is Arizona's Medicaid agency that offers health care programs to serve Arizona residents. Individuals must meet certain income and other requirements to obtain services. [Click here](#) for more information about AHCCCS.

Place your mouse over the images below to see descriptions. Click on them for more information.


AHCCCS Applicants


AHCCCS Members


American Indian Health


Plans Providers Contractors


Community Partners


Oversight and Reporting


Stay Healthy
Learn More

AHCCCS Resource Center

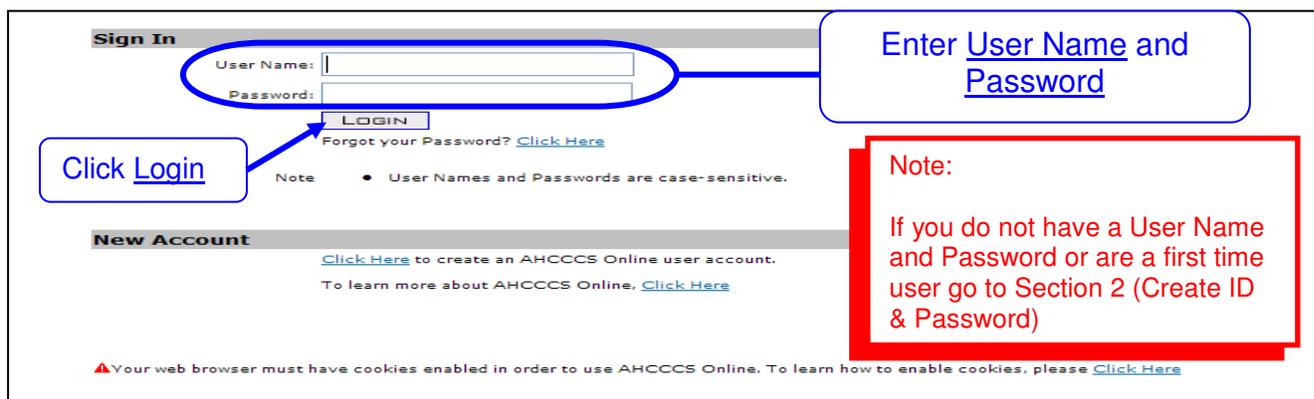
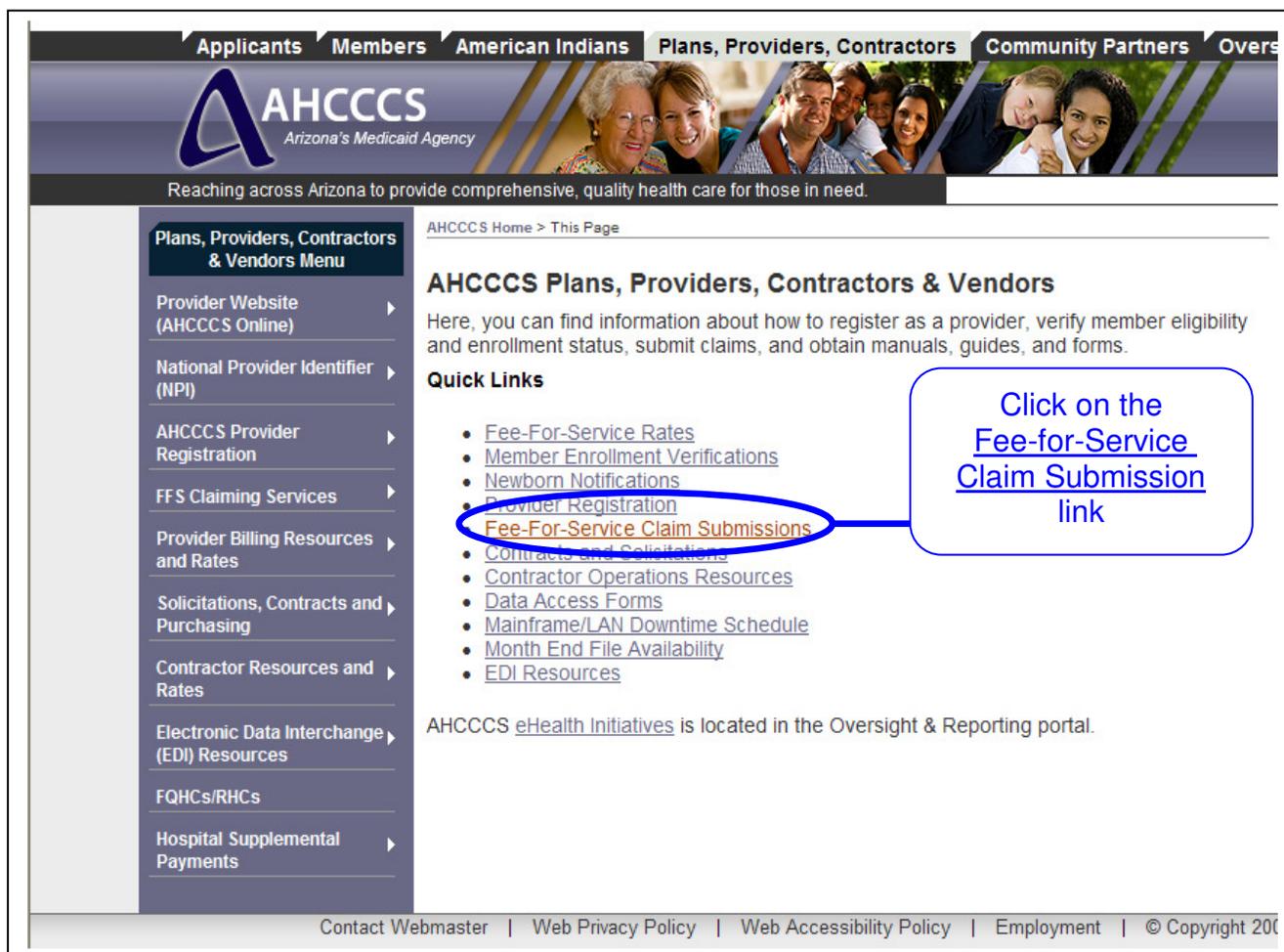
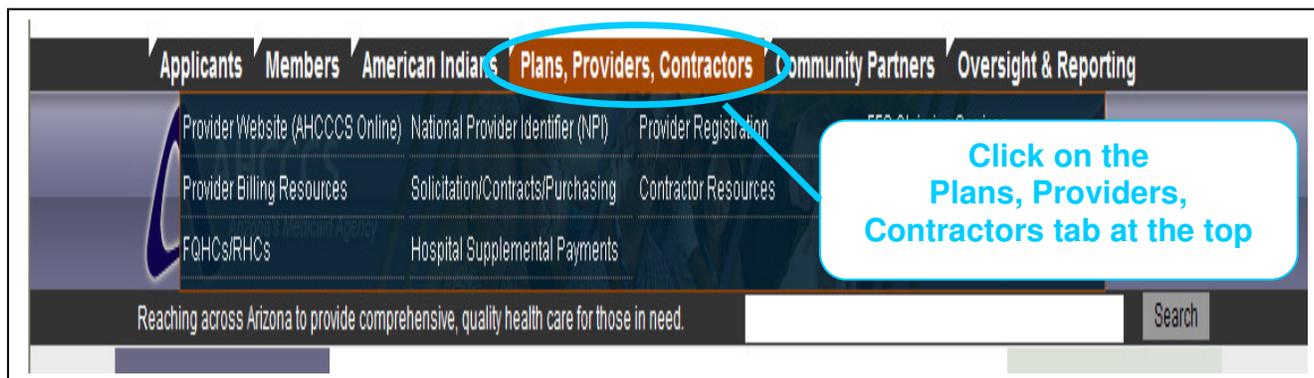
- About AHCCCS
- News & Updates
- Common Questions
- Contact Us
- Acronyms
- Links
- Sitemap

Common Resources

- Laws & Regulations
- Patient Privacy (HIPAA)
- Fraud & Abuse
- Grievances & Appeals
- Deficit Reduction Act
- Public Notices

The AHCCCS home page will come up

Contact Webmaster
Web Privacy Policy
Web Accessibility Policy
Employment
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AHCCCS Online - Microsoft Internet Explorer provided by AHCCCS

https://azwebtst.statemedicaid.us/MainMenu.asp

File Edit View Favorites Tools Help

AHCCCS Online

AHCCCS
Arizona's Medicaid Agency

AZ.GOV
Arizona's Official Web Site

FAQ :: LogOut ::

▲For security purposes, your session will be logged out after 15 minutes of inactivity. ▲

Main Menu

- Eligibility and Enrollment Status
- Provider Information
- Claim Status
- Electronic Remittance Advice
- Prior Authorization Inquiry
- Newborn Notification
- Provider Verification
- Claim Submission**

Claim Status allows providers to check the status of **Fee-For-Service** claims. If the recipient is enrolled in a capitated Health Plan, please contact the Health Plan contact information, please click on [Claim Status](#).

Claim Submission allows providers to submit claims for processing. For more information, please click on [Claim Submission](#).

Prior Authorization requests. For more information, please click on [Prior Authorization Inquiry](#).

Eligibility and Enrollment Status allows providers to check a recipient's eligibility and their enrollment in a Health Plan. Providers also can check a recipient's enrollment for a recipient. For more information, please click on [Eligibility and Enrollment Status](#).

Newborn Notification allows providers to submit newborn information to AHCCCS during the hours when the COM Center is not available. For more information, please click on [Newborn Notification](#).

HealthPlan Address Changes allows health plans to send address changes from members via the web. For more information, please click on [HealthPlan Address Changes](#).

Provider Information allows providers to update their correspondence addresses. Providers may also view (but not update) their Service and Pay-To Addresses, Group Affiliations and Authorized Signatures. For further information, please click on [AHCCCS Provider Registration](#).

The AHCCCS mainframe systems will have scheduled downtimes that occur on a weekly basis. During these downtimes (usually weekends), please contact the AHCCCS COM Center at 602-417-4000. The Interactive Voice Response (IVR) System is available 24 hours a day. For more information, please click on [AHCCCS Contacts](#).

Note:
See Section 4 through 4.D for instructions on how to submit your claims

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AHCCCS, 801 E. Jefferson, Phoenix, AZ 85034, (602) 417-4000

Done

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