Replacement and Void Reminder

AHCCCS previously distributed emails in June, October, and November 2008 regarding replacements and voids. Please note that in December 2008 AHCCCS disabled encounter logic that replaces or voids encounter data at the line. AHCCCS only accepts professional (837P) and dental (837D) replacements or voids at the header, which replaces or voids all previously submitted lines associated with the first 12 digits of the CRN. When replacing or voiding at the header only the first 12 digits of the CRN should be submitted. For replacements the encounter must reflect the plan's final disposition of all claim lines.