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Our first care is your health care
ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

DATE: October 27, 2010

TO: AHCCCS Providers

FROM: Marc Leib, M.D.
Chief Medical Officer

SUBJECT: Mandatory Copays for AHCCCS Care and MED Members November 1, 2010

This memo is to inform you that mandatory copays for members in the AHCCCS Expansion Population will be required effective **November 1, 2010**. The AHCCCS Expansion Population consists of members in the AHCCCS Care (Childless Adults) and Medical Expense Deduction (MED) populations. Beginning November 1, 2010, members in AHCCCS Expansion Population **are subject to mandatory copays**, and services may be denied if the member does not pay the mandatory copay.

Providers can identify whether a member has a mandatory or an optional copayment by using a member's specific copay level available through the AHCCCS eligibility verifications *other than Interactive Voice Response (IVR)*. A member's copay level will be identified in the Electronic Verification System, the web, and HIPAA transactions 270 and 271, but IVR will not. A member's copay level in the AHCCCS verification system corresponds to specific copay amounts for specific services. Refer to the copay table currently on the AHCCCS website for more details. Recipients may not know the amount of their copays and whether they have mandatory or optional copays.

We appreciate your continued patience and cooperation during the copay implementation. AHCCCS will continue to update the website with additional copay information, including frequently asked questions for providers. Continue to consult the website for new developments at: <http://www.azahcccs.gov/commercial/providerbilling/copayments.aspx>