

## CLAIMS CLUES

A Publication of the AHCCCS DFSM Claims Department

January 2015

### **Correction: Coding Changes Effective 01/01/2015**

The December 2014 Claims Clues advised that CPT codes 88342 and 88343 were being replaced with G0461 and G0462, respectively, effective 01/01/2015, per CMS.

However, on 01/01/2015 CMS *deleted* G0462 & G0462 and code 88342 remains effective. CMS deleted code 88343 on 01/01/2015 and replaced with code 88344.

The AHCCCS Coding team reviewed these CMS changes and advises the following update: "The HCPCS immunohistochemistry codes G0461 and G0462 were deleted by CMS in 2015. Based on this, the following CPT codes will be effective 01/01/2015: 88341, 88342 and 88344."

### **\*Correction\* Provider Training Email Address**

AHCCCS has created a new email address for providers to contact the Provider Training Unit with FFS technical billing issues, problems and questions related to training needs.

Please use this email address and discontinue emailing directly to the individuals in the Provider Training Unit.

[ProviderTrainingFFS@azahcccs.gov](mailto:ProviderTrainingFFS@azahcccs.gov)

This email address is not to be used for claims processing questions – continue to contact the FFS Customer Service at:

Phoenix area: (602) 417-7670 (Option 4)  
All Others: 1-800-654-8713 (in AZ)  
1-800-523-0231, ext 77670 (out of state)

### **Claim Status – Pending**

Fee-For-Service and IHS/Tribal providers: If you have submitted a claim and want to check the status, you may do so using the AHCCCS on-line tool.

If your claim is showing as pending please do not resubmit the claim to the AHCCCS Administration. Claim resubmissions create additional work for staff resources and can cause a delay in payment.

## Recipient Signature on NEMT Trip Report

If a recipient is physically unable to sign the non-emergency medical transport trip report then the parent or guardian, caretaker/escort, or family member can sign for the recipient and indicate their relationship to the recipient. If the recipient is transporting alone, then the trip report may be signed by the provider at the medical service appointment.

When someone signs the trip report for the recipient, we would expect to see the recipient's name and a notation such as "by J Smith, daughter" to identify the person signing.

Under no circumstances is the transport driver to sign for a recipient.

### Reminder -- FQHC AND RHC Payment Process Change - **Delayed**

The payment process changes for FQHC (provider type C2) and RHC (provider type 29) have been delayed until 4/1/2015 and will not be effective 1/1/2015 as originally published. Further details will be provided in the near future.