

CLAIMS CLUES

A Publication of the AHCCCS DFSM Claims Department

December 2014

FQHC AND RHC PAYMENT PROCESS CHANGE - **DELAYED**

The payment process changes for FQHC (provider type C2) and RHC (provider type 29) have been delayed and will not be effective 1/1/2015 as originally published.

Coding Changes Effective 01/01/2015

The following codes will no longer be effective 01/01/2015:

CPT 88342 Immunohistochemistry or immunocytochemistry, each separately identifiable antibody per block, cytologic preparation, or hematologic smear; first separately identifiable antibody per slide

CPT 88343 Immunohistochemistry or immunocytochemistry, each separately identifiable antibody per block, cytologic preparation, or hematologic smear; each additional separately identifiable antibody per slide (List separately in addition to code for primary procedure)

The following codes will be effective 01/01/2015:

HCPCS G0461 Immunohistochemistry or immunocytochemistry, per specimen; first single or multiplex antibody stain

HCPCS G0462 Immunohistochemistry or immunocytochemistry, per specimen; each additional single or multiplex antibody stain (list separately in addition to code for primary procedure)

NEMT Providers -- Reminder

Effective 9/1/2014 all services for the recipient's transport *must* be billed on one claim using multiple lines for that date of service. Claims submitted with base code only and second claim with mileage only will be denied, as split-billing the transport service is inappropriate.

*****New*** Provider Training Email Address**

AHCCCS has created a new email address for providers to contact the Provider Training Unit with FFS technical billing issues, problems and questions related to training needs. Please use this email address and discontinue emailing directly to the individuals in the Provider Training Unit.

ProviderTraining@azahcccs.gov

This email address is not to be used for claims processing questions – continue to contact the FFS Customer Service at:

Phoenix area: (602) 417-7670 (Option 4)

All Others: 1-800-654-8713 (in AZ)

1-800-523-0231, ext 77670 (out of state)

IHS/638 Claim Audit Memo

Included with this Claims Clues edition is a memo regarding IHS/638 claim audits and common errors identified. Please take the time to read this and share with staff.