

## Important Notice Regarding Digital Fingerprinting and Fingerprint Clearance Requirements

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes.

### Fingerprint Background Check Update

#### Who Is Impacted?

Newly enrolling or revalidating high-risk provider types which include all the following:

- **A3** – Community Service Agency
- **AB** – Applied Behavioral Analysis Org
- **B8** – Behavioral Health Residential Facility
- **CF** – Counseling Only Facility
- **CH** – Community Health Worker Organizations
- **ES** – Enhanced Shelter
- **HO** – H2O Provider
- **IC** – Integrated Clinics
- **22** – Nursing Home
- **23** – Home Health Agency
- **28** – Non-Emergency Transportation Providers
- **30** – Durable Medical Equipment Supplier
- **35** – Hospice
- **77** – Behavioral Outpatient Clinic
- **95** – Non-Medicare Certified Home Health Agencies

Newly enrolling or revalidating high-risk providers should have received a notice similar to the sample below requesting Fingerprint-Based Criminal Background Checks (FCBCs) for certain individuals.



Initial Fingerprint-Based Criminal Background Check Request

  

NAME  
1234 5th Street  
MESA ARIZONA 85212-6511

October 13, 2026

  

NPI: 123456789  
Provider Name: NAME  
Provider ID:

**Initial Request:** Fingerprint-Based Criminal Background Check Requirement

In accordance with 42 C.F.R. § 455.434 and 42 C.F.R. § 455.450(c), the Centers for Medicare and Medicaid Services (CMS) requires the Arizona Health Care Cost Containment System (AHCCCS) to get a Fingerprint-Based Criminal Background Check (FCBC) for provider types designated "high-risk". This includes all "high-risk" providers newly enrolling or revalidating as a Medicaid provider.

**The FCBC must be completed within 30 days from the date of this notice.** Failure to complete the FCBC within 30 days will result in delays, and may result in a denial of enrollment or termination of an existing AHCCCS provider ID.

The following people have 30 days from the date of this letter to complete their FCBC:

NAME

Individuals who meet the high-risk criteria for criminal background checks include:

- Individual high-risk providers (such as Non-Emergency Medical Transportation providers),
- A person with a 5% or more direct or indirect ownership interest in a high-risk provider,

## What Is Changing?

AHCCCS conducts the required Fingerprint-Based Criminal Background Check (FCBC) process for High-Risk Providers through the Arizona Department of Public Safety (DPS).

DPS has notified AHCCCS that its digital fingerprinting services will be unavailable beginning **October 30, 2026**, as DPS transitions to a new system. At this time, DPS has not provided a date when digital fingerprinting services will resume.

## Action Required

To avoid delays in provider enrollment, revalidation, ownership changes, or other applications requiring an FCBC, **AHCCCS strongly encourages any provider owners or individuals who need digital fingerprinting to complete the fingerprinting process no later than October 30, 2026**. Applications requiring an FCBC may be delayed if digital fingerprints are not submitted before digital fingerprinting becomes temporarily unavailable.

If an owner or individual already possesses a valid Arizona Fingerprint Clearance Card, AHCCCS will continue to accept the Fingerprint Clearance Card along with a valid government-issued photo ID to satisfy fingerprint verification requirements.

AHCCCS is actively monitoring the transition and will provide additional information and instructions once the digital fingerprinting process has been reestablished.

## Questions?

You can contact us the following ways:

- Chat with us through [AHCCCS Chat](#)
  - Live chat is available Monday through Friday from 8 AM to 5 PM
- Submit an inquiry through the [AHCCCS Solutions Center](#)
- Call us at (602) 417-7670.
  - The call center is available Monday through Friday from 8 AM to 5 PM