

Provider Enrollment Policy Alert #2026-012P

**Fingerprint-based Criminal Background Check (FCBC)
Temporarily Unavailable**

Issue Date: 10/22/2026

Summary

Revisions were made in the Provider Enrollment Policy Manual which include:

- Starting October 30, 2026, digital fingerprinting services used by the Arizona Health Care Cost Containment System (AHCCCS) will be temporarily unavailable through the Arizona Department of Public Safety (DPS).
- Applications that require a Fingerprint-Based Criminal Background Check (FCBC) may be delayed. This temporary service change does not change the FCBC requirement.

Revision Details

The Provider Enrollment Policy Manual has been updated to include the information in this Alert.

Program Impact – Provider Enrollment

[PEPM106 Fingerprint-Based Criminal Background Checks](#)

- Policy updated to reflect the temporary unavailability of digital fingerprinting provided by DPS.

The following Provider Types have been updated to reflect the temporary unavailability of digital fingerprinting provided by DPS:

- [22 – Nursing Home](#)
- [23 – Home Health Agency](#)
- [28 – Non-Emergency Transportation Providers](#)
- [30 – Durable Medical Equipment Supplier \(DME\)](#)
- [35 – Hospice](#)
- [77 – Behavioral Outpatient Clinic](#)
- [95 – Non-Medicare Certified Home Health Agencies](#)
- [A3 – Community Service Agency](#)
- [AB – Applied Behavioral Analysis Org](#)
- [B8 – Behavioral Health Residential Facility](#)
- [CF – Counseling Only Facility](#)
- [CH – Community Health Worker Organizations](#)
- [ES – Enhanced Shelter](#)
- [HO – H2O Provider](#)
- [IC – Integrated Clinics](#)