Provider Enrollment Notice of Upcoming Changes

Changes Scheduled for November 22, 2026

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. Changes are being made to the AHCCCS Provider Enrollment Portal (APEP).

On-Screen Enrollment Guidance
Who Is Impacted? All providers

What Is Changing?
• New on-screen guidance tools will help user's complete enrollment application steps.
• The addition of the on-screen tools **does not** change existing policy or processes related to the Provider Enrollment process. The tools are intended to help users understand what information is needed as they move through the enrollment process.
• Guidance will be added to the following enrollment screens:
  ○ Fee Payment;
  ○ Employee Details;
  ○ Add Populations Served;
  ○ Upload Documents;
  ○ Complete Enrollment Checklist; and
  ○ Submit Enrollment Application for Approval.

Questions?

You can contact us the following ways:

- Chat with us through AHCCCS Chat
  - Live chat is available Monday through Friday from 8 AM to 5 PM
- Submit an inquiry through the AHCCCS Solutions Center
- Call us at (602) 417-7670
  - The call center is available Monday through Friday from 8 AM to 5 PM