

AHCCCS Provider Enrollment Portal Incident Update

AHCCCS has resolved an issue that was causing some users to receive an error during the **License** step in AHCCCS Provider Enrollment Portal (APEP). If you previously had issues getting through that step, please try again.

We apologize for the inconvenience and appreciate your patience while we work to restore full functionality.

Questions?

For questions unrelated to this APEP incident, you can contact us the following ways:

- Chat with us at, <https://chat.azahcccs.gov>
 - Live chat is available Monday through Friday from 8 AM to 5 PM
- Submit an inquiry through the [AHCCCS Solutions Center](#)
- Call us at (602) 417-7670.
 - The call center is available Monday through Friday from 8 AM to 5 PM