

Changes Scheduled for August 24, 2026

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. Changes are being made to the learning system used for Non-Emergency Medical Transportation (NEMT) training.

NEMT Training
Who Is Impacted? Non-Emergency Medical Transportation (NEMT) providers.
What Is Changing? - NEMT training is moving from TraCorp to AZLearns. - NEMT training that is required for enrollment and revalidation will be unavailable from August 24, 2026 through September 7, 2026. - This may affect offices with a current or upcoming NEMT enrollment or revalidation.
Action Required - If your office has a current or upcoming NEMT enrollment or revalidation, complete the NEMT training before August 24, 2026. - No Action is needed if your office does not need NEMT training during this time. - After September 7, 2026, use AZLearns to complete NEMT training.

Additional Information

- More information will be provided closer to the actual effective date of the change.
 - AHCCCS will provide information about setting up an AZLearns account and accessing NEMT training.
 - AHCCCS will update the [Non-Emergency Transportation](#) with information about AZLearns.

Questions?

You can contact us the following ways:

- Chat with us at, <https://chat.azahcccs.gov>
 - Live chat is available Monday through Friday from 8 AM to 5 PM
- Submit an inquiry through the [AHCCCS Solutions Center](#)
- Call us at (602) 417-7670.
 - The call center is available Monday through Friday from 8 AM to 5 PM