

### APEP Changes Scheduled for August 2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. This is a reminder that changes are being made to the AHCCCS Provider Enrollment Portal (APEP) effective 08/31/2025.

#### Who Is Impacted?

- All providers

#### What Is Changing?

Effective 08/31/2025 the following changes will be made in APEP and affect all providers:

- When a provider is terminated, any pending modification requests will be returned to the provider's queue. If this occurs, the provider may submit a reactivation modification request.
- The billing association screen will be enhanced to include the legal entity AND Doing Business As name for the billing entity.

Effective 08/31/2025, the following change will be made in APEP and affects provider types B8 Behavioral Health Residential Facility, CF Counseling Only Facility, IC Integrated Clinics, and 77 Behavioral Health Outpatient Clinic:

- New mandatory questions have been added to the application.
- An electronic signature is required before the application can be submitted.

#### Action Required

No action is required.

## Questions?

You can contact us the following ways:

- Chat with us at, <https://chat.azahcccs.gov/?id=2>
  - Live chat is available Monday through Friday from 8 AM to 5 PM
- Call us at, (602) 417-7670.
  - The call center is available Monday through Friday from 8 AM to 5 PM
- Email us at, [APEPTrainingQuestions@azahcccs.gov](mailto:APEPTrainingQuestions@azahcccs.gov)

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