



Quarterly Foster Care Service Delivery

August 30, 2019

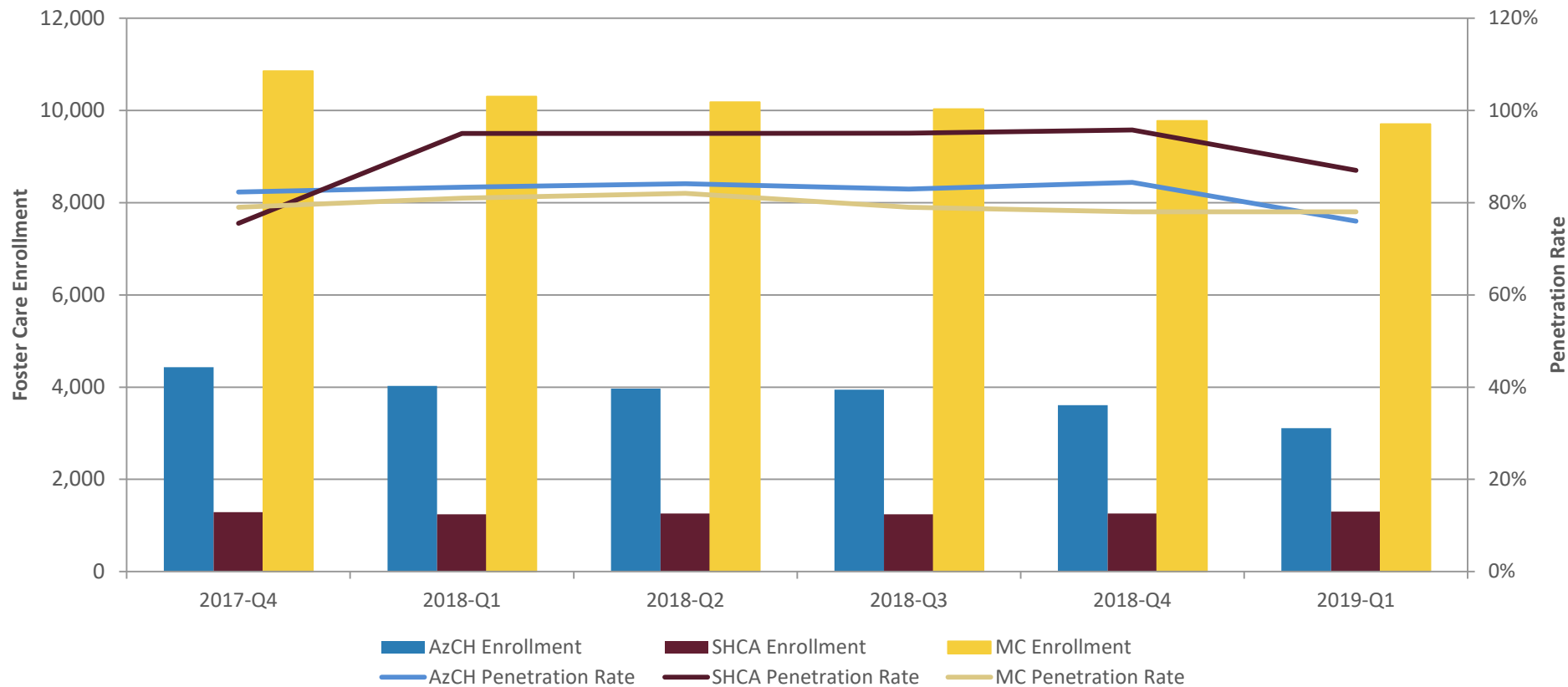
• Agenda

- TFC Update
- BHRF/BHIF
- Rapid Response
- CASII
- Data Dashboard

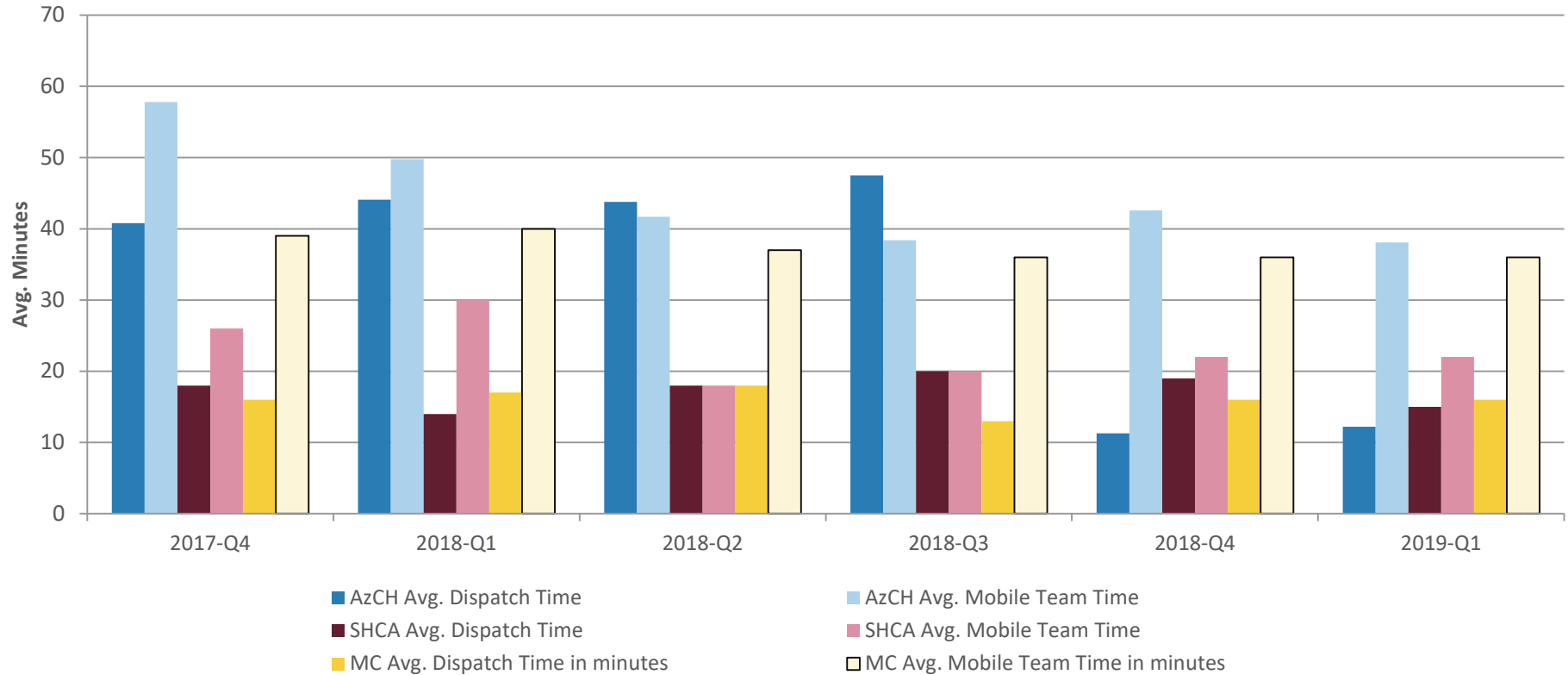
Data Dashboard - Sources

- Behavioral Health Utilization and Timeframes Deliverable
- Newly Enrolled CMDP Members – Governor's Scorecard Measure
- Enrolled/Served Report – Percentage Served
- ACOM 449 Policy Deliverable

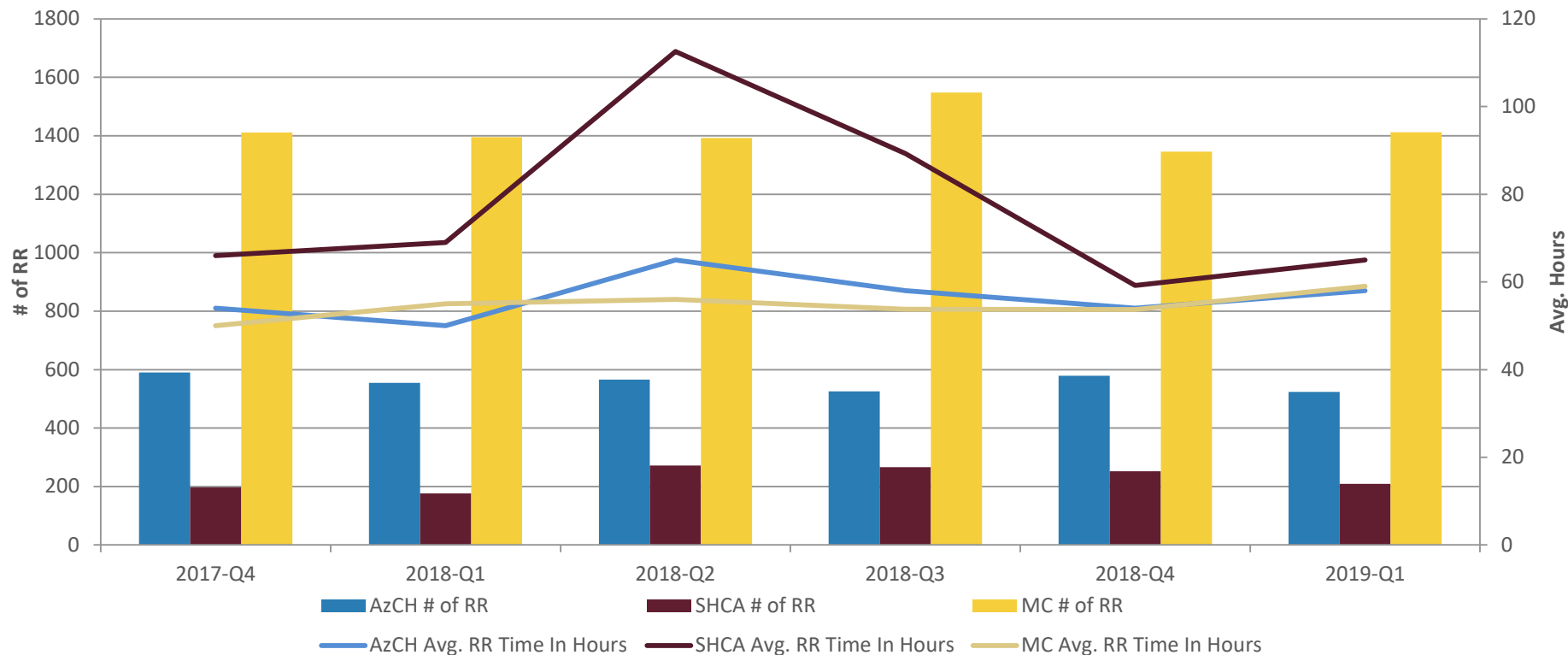
Enrolled Served



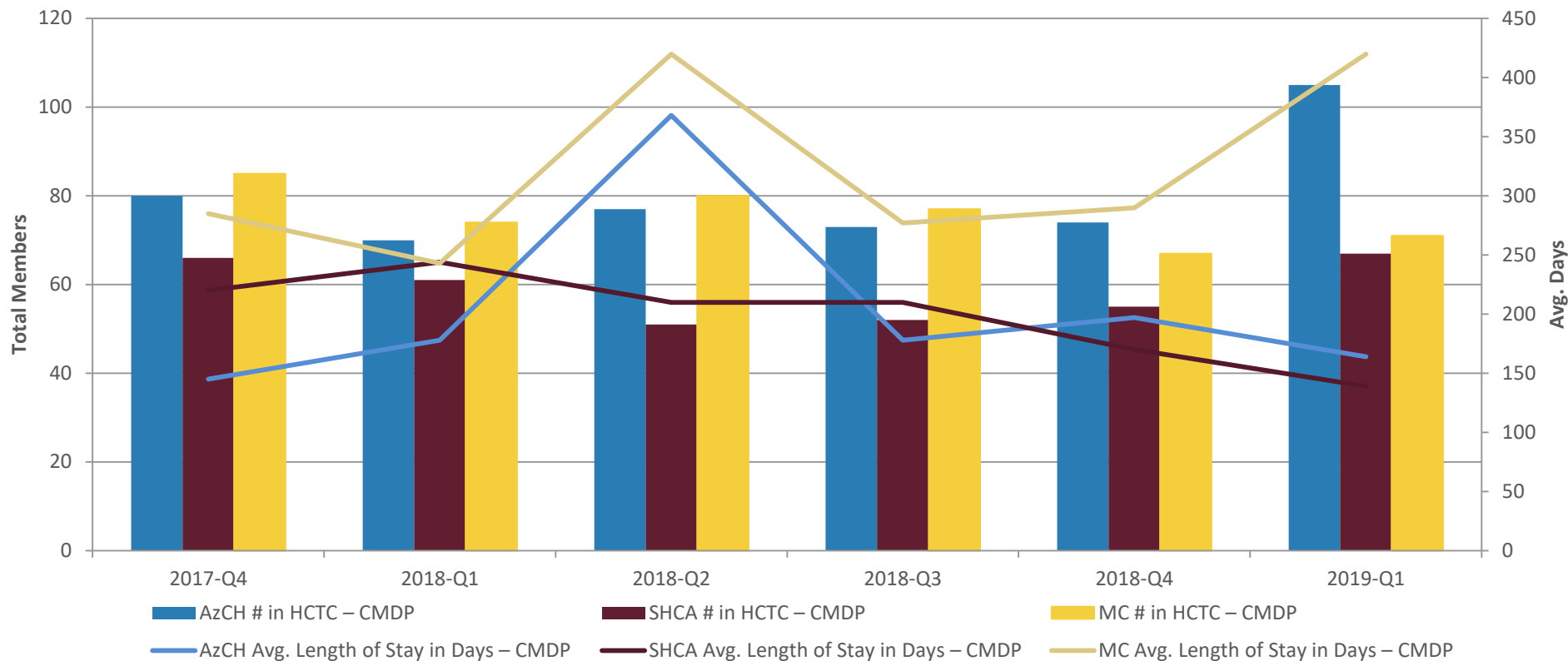
Crisis Services



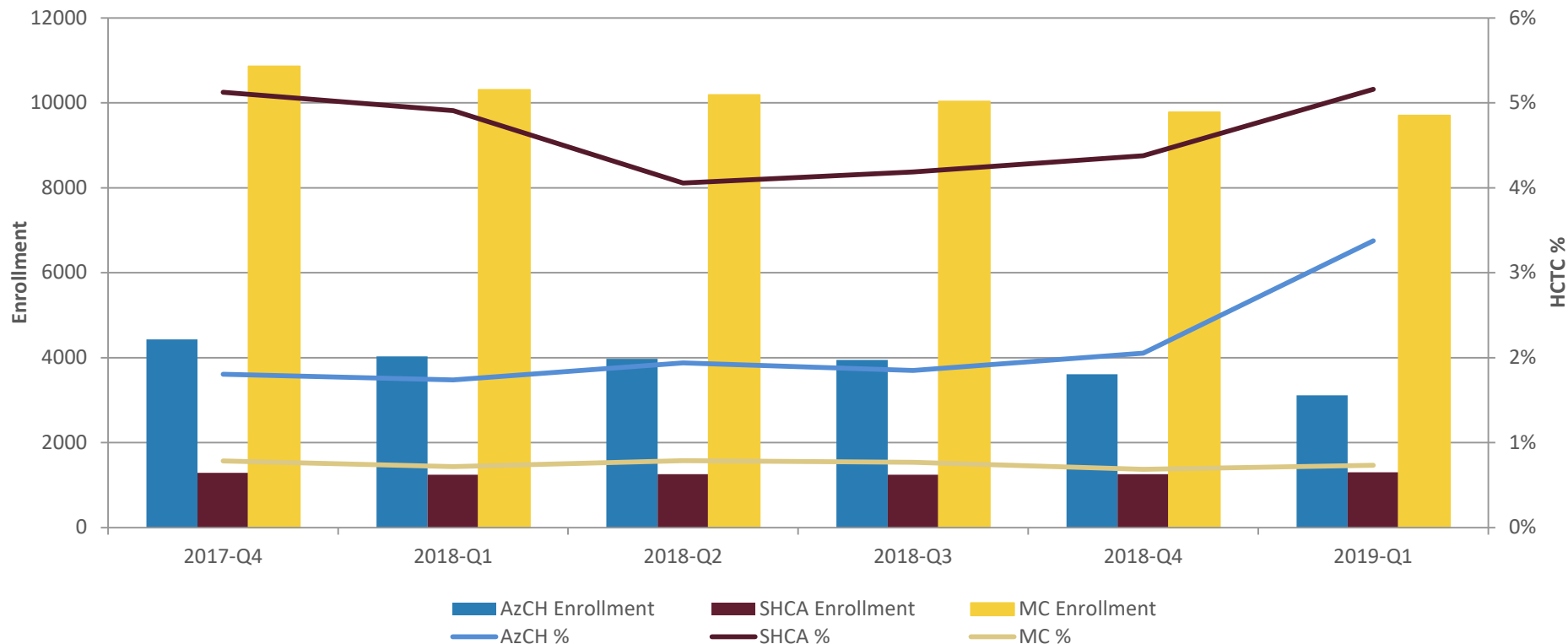
Rapid Response



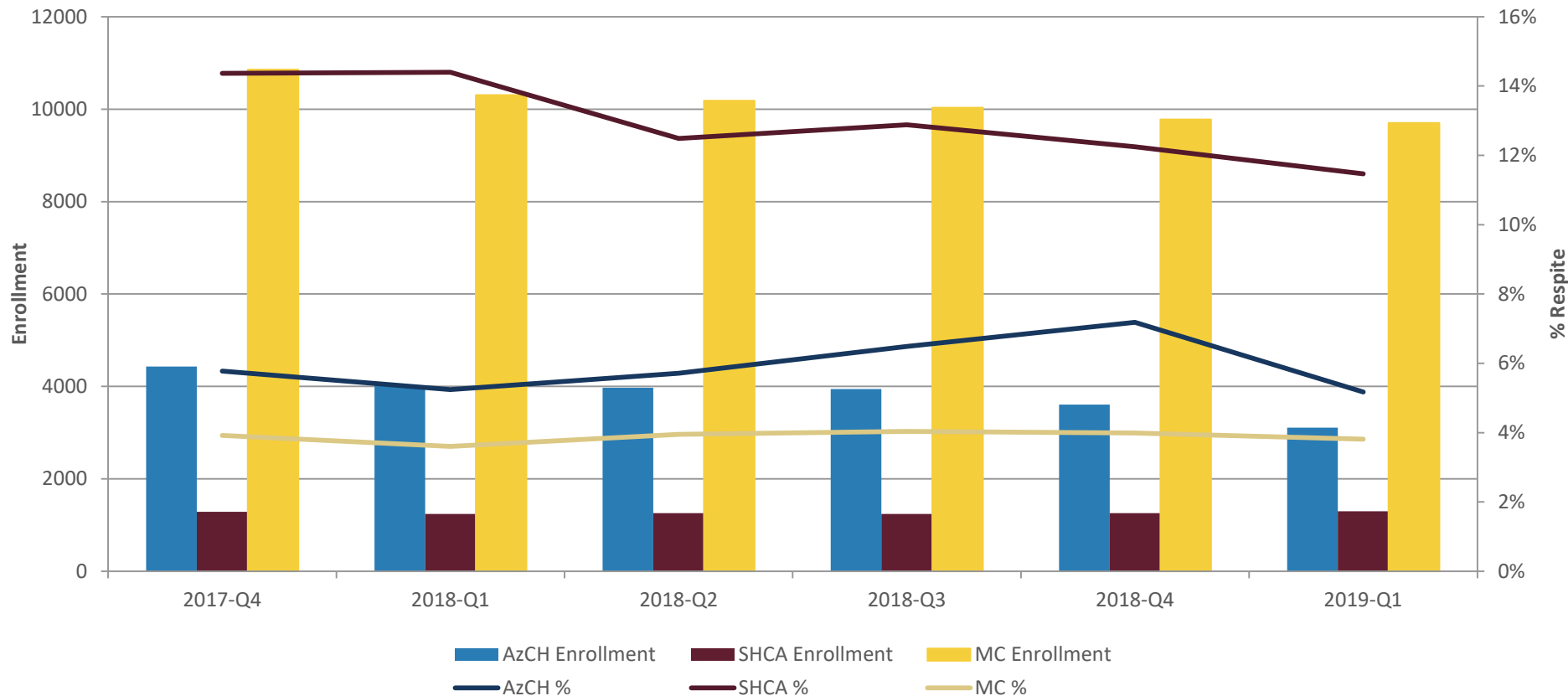
HCTC Utilization by Avg. Length of Stay



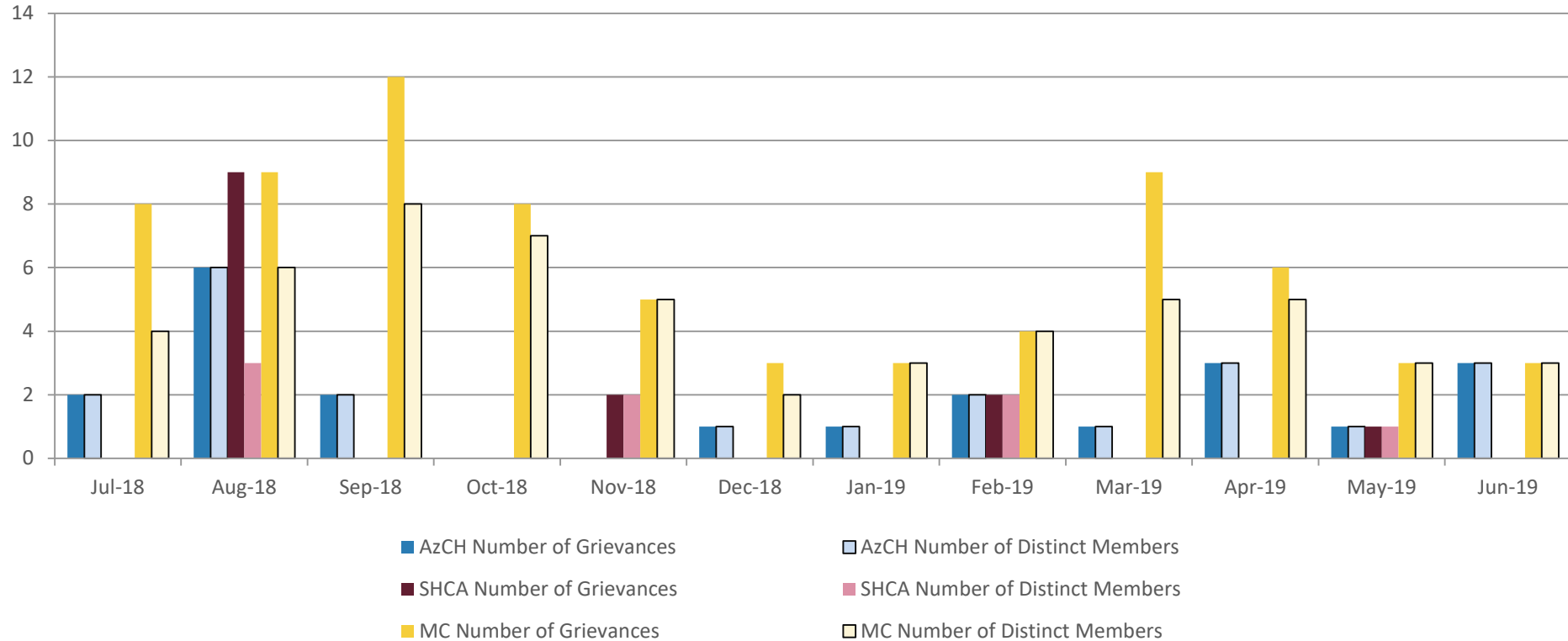
HCTC Utilization



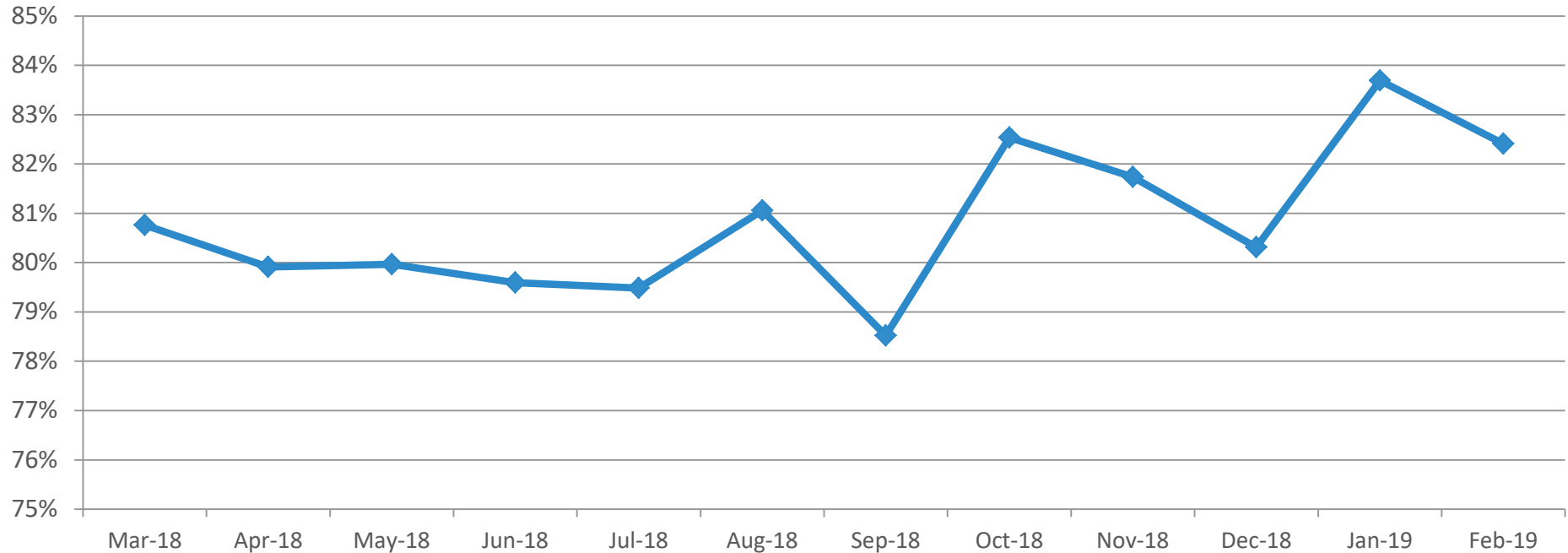
Respite Utilization



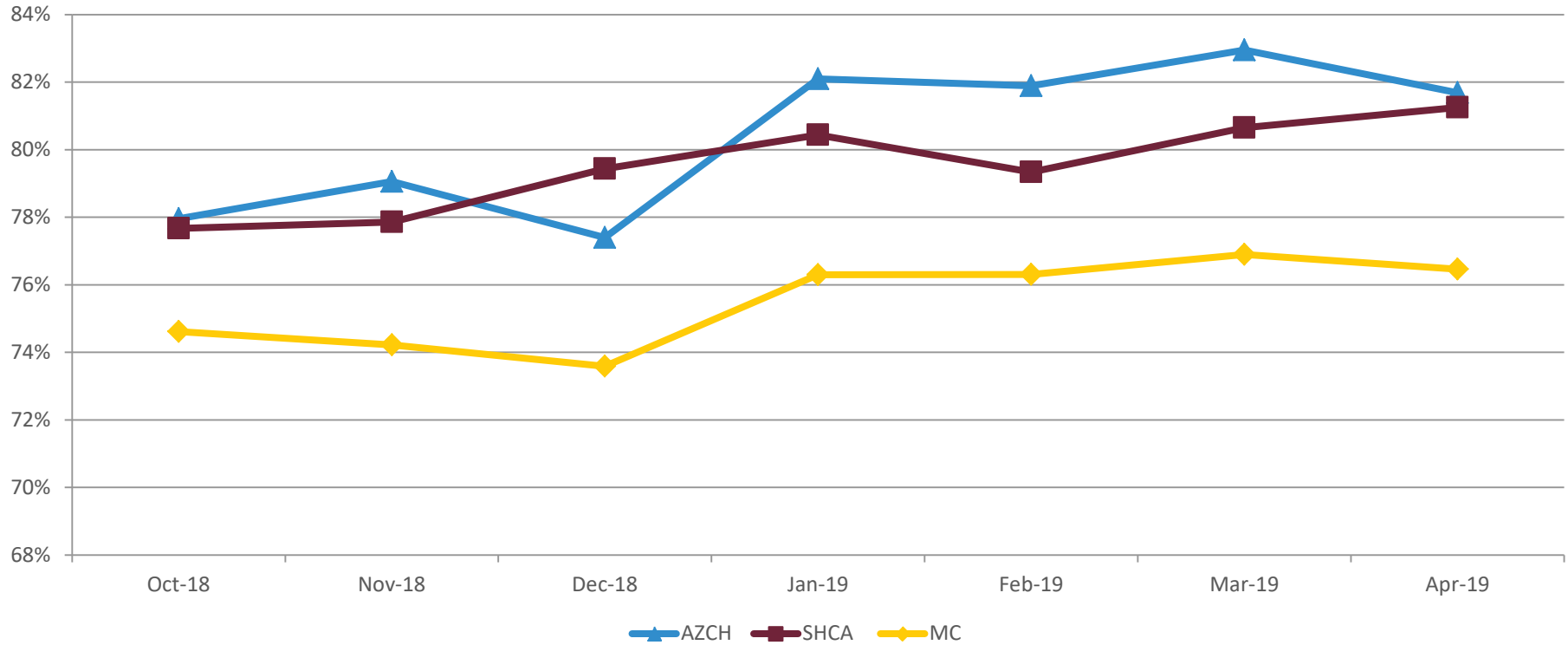
Grievances



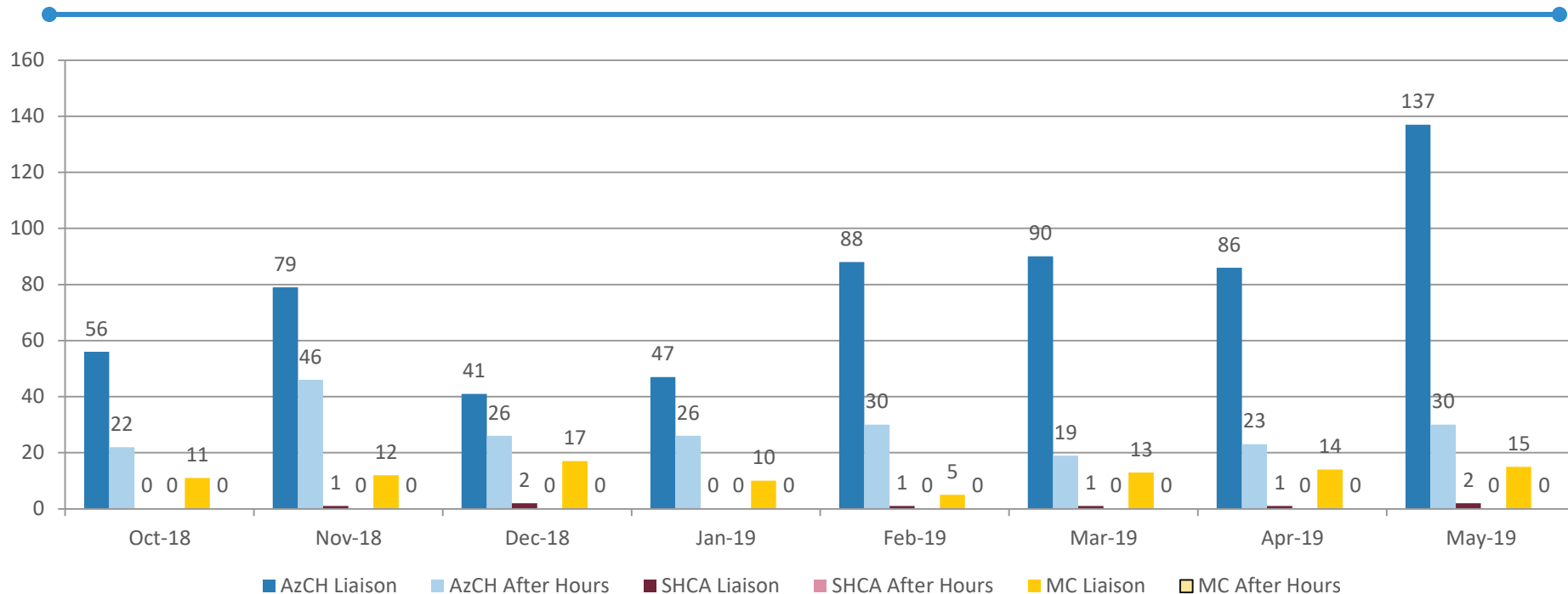
Newly Enrolled CMDP Members – Received services first 6 months of enrollment



Enrolled/Served – Percentage Served



ACOM 449 – Liaison and After Hours Calls



ACOM 449 – Access to Services

| Category | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of times recommended and approved behavioral health services were accessed directly by an out-of-home or adoptive parent that were provided by a non-contracted provider for 130% fee schedule | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of times single case agreements or newly contracted providers were used to ensure service accessed in-network instead of out of network at 130% fee schedule | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 |
| Number of times the contractor coordinated crisis services because a crisis service provider was unresponsive within two hours | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |

Next Meeting – November 22, 2019

