



ARIZONA

HEALTH CARE COST CONTAINMENT SYSTEM

AHCCCS CHP Dashboard

4/01/2026

Measure	Source	Occurrence
Enrolled Served by FFQ	AHCCCS Data Warehouse/Calculated*	Quarterly
Newly Enrolled BH Served Within 30 Days	AHCCCS Data Warehouse/Calculated*	Quarterly
Therapeutic Foster Care	AHCCCS Data Warehouse/Calculated*	Quarterly
Crisis Services	Regional Behavioral Health Authorities (RBHAs)	Quarterly
Rapid Response	Solari	Monthly
Grievances	Mercy Care CHP	Monthly
AHCCCS Jacob's Law Call Volume	AHCCCS Clinical Resolution Unit	Monthly
Jacob's Law HP Liaison and After-Hours Communication	ACOM449 Deliverable - HP Self Reported	Monthly
Jacob's Law Access to Services	ACOM449 Deliverable - HP Self Reported	Quarterly

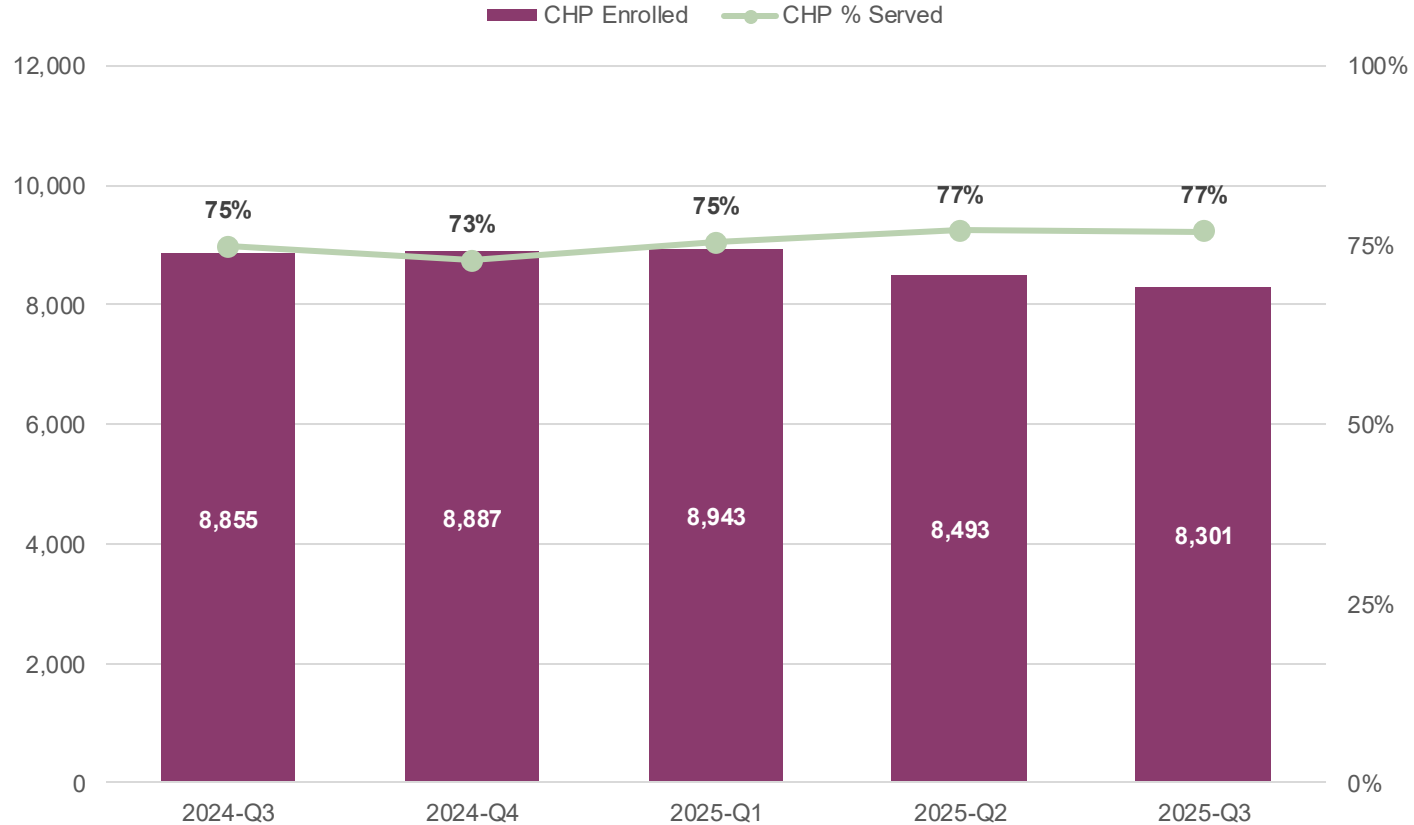
*internal data warehouse source(s)

Timeframe

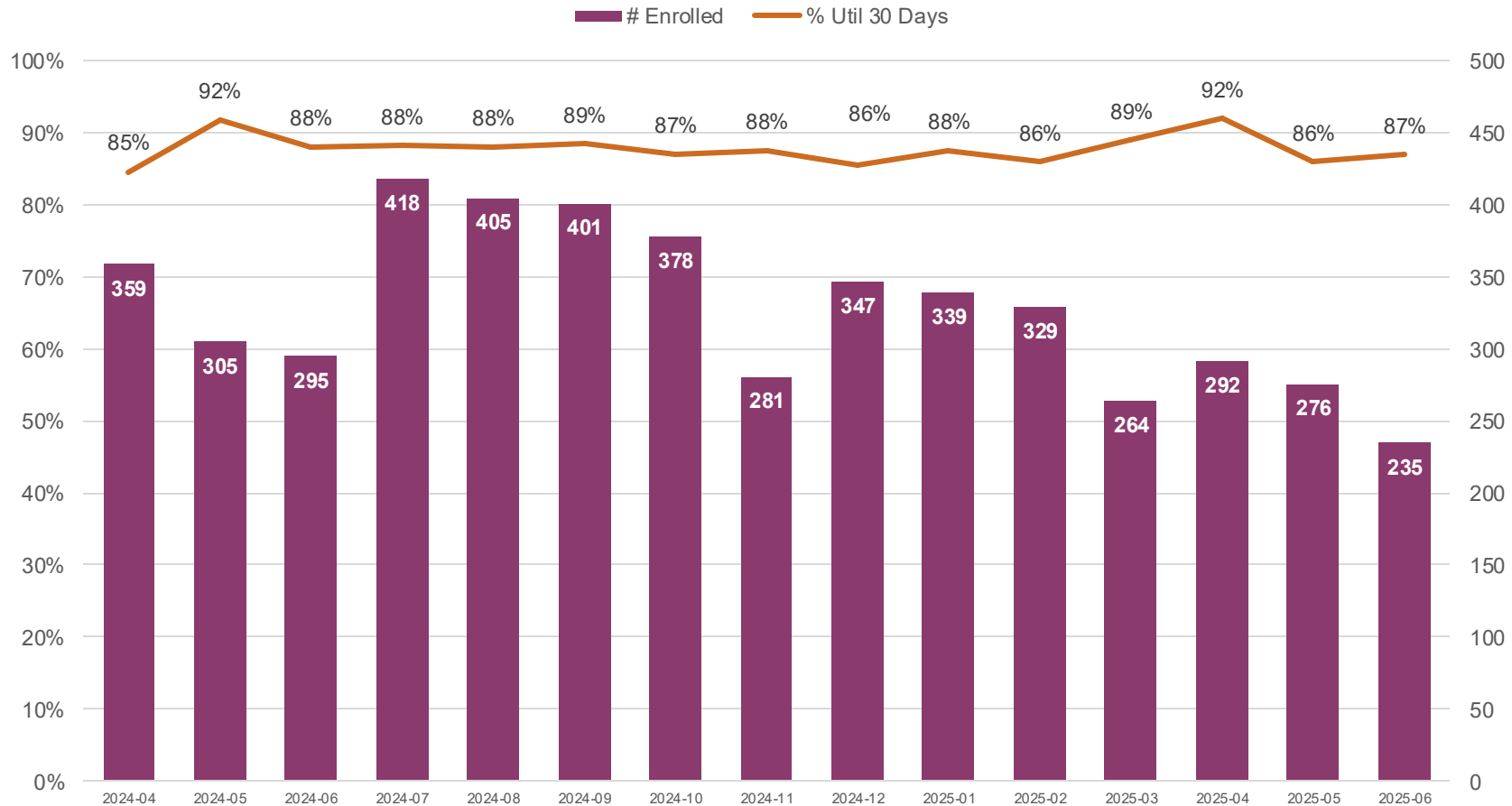
Quarter	Date
2024-Q3	04/01/2024 – 06/30/2024
2024-Q4	07/01/2024 – 09/30/2024
2025-Q1	10/01/2024 – 12/31/2024
2025-Q2	01/01/2025 – 03/31/2025
2025-Q3	04/01/2025 – 06/30/2025



Behavioral Health Enrolled Served

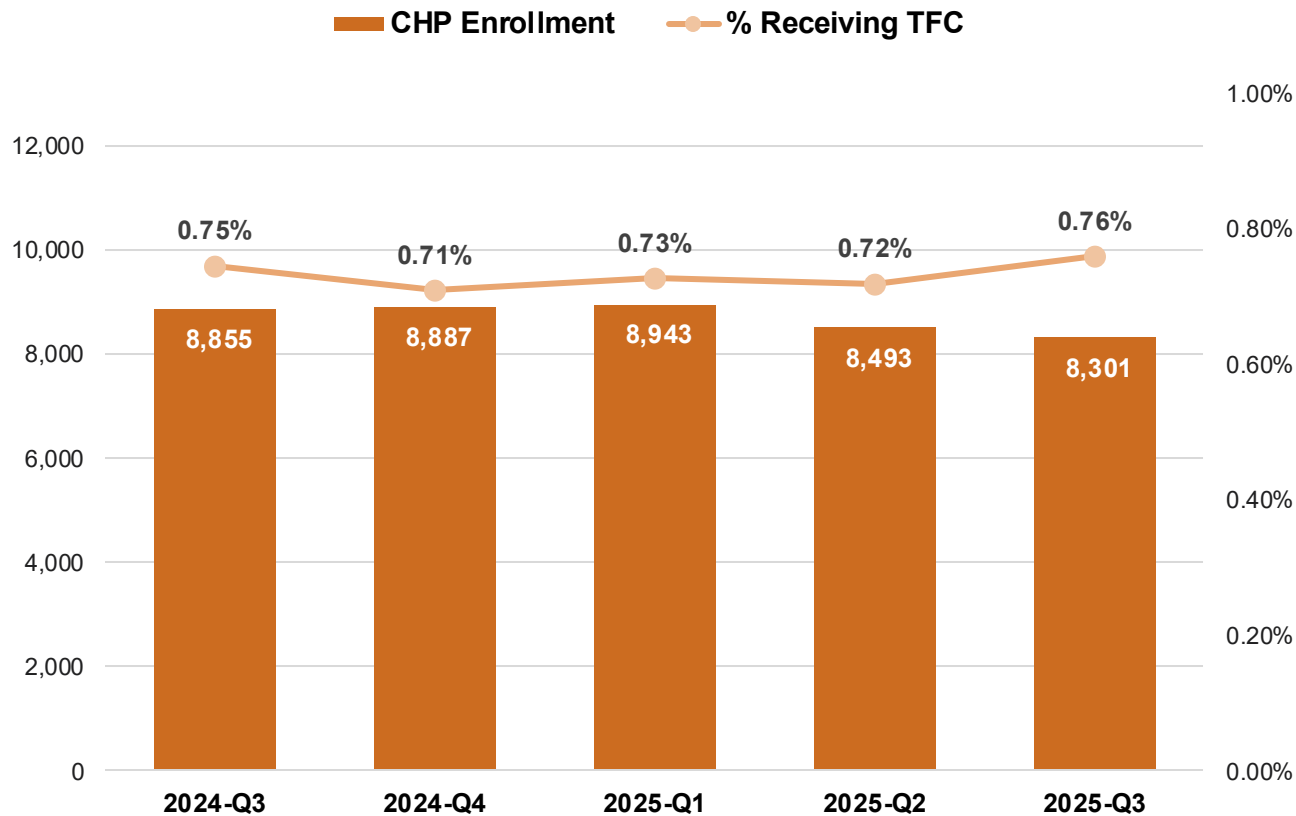


Newly Enrolled Behavioral Health Served¹



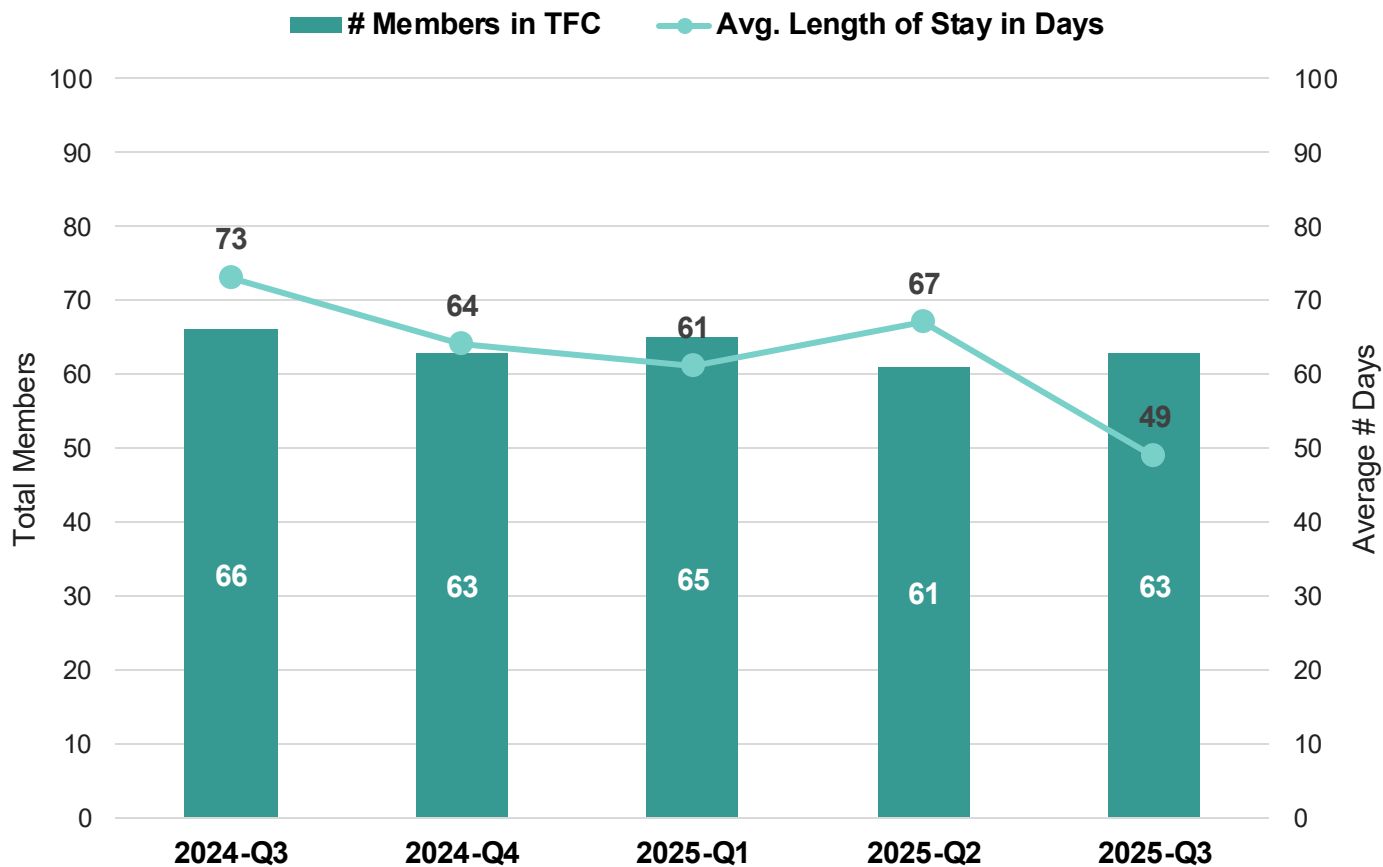
[1] Percent Util 30 Days: Members enrolled for 30 consecutive days after CHP enrollment date (with no enrollment 30 days prior) and at least one behavioral health service within 30 days.

Therapeutic Foster Care (TFC) Utilization [1]

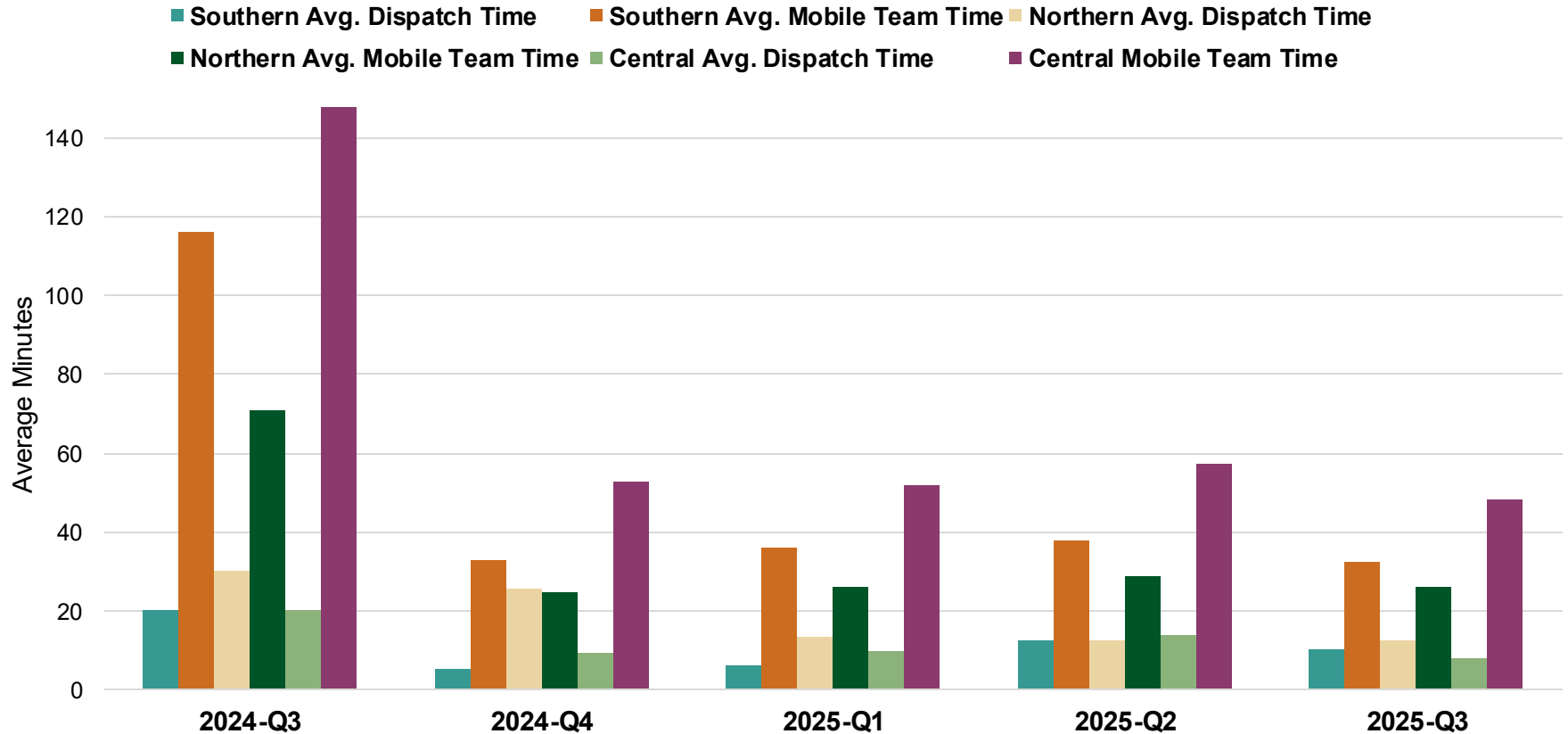


[1] Note the axis for % Receiving Therapeutic Foster Care (TFC) is < 1%.

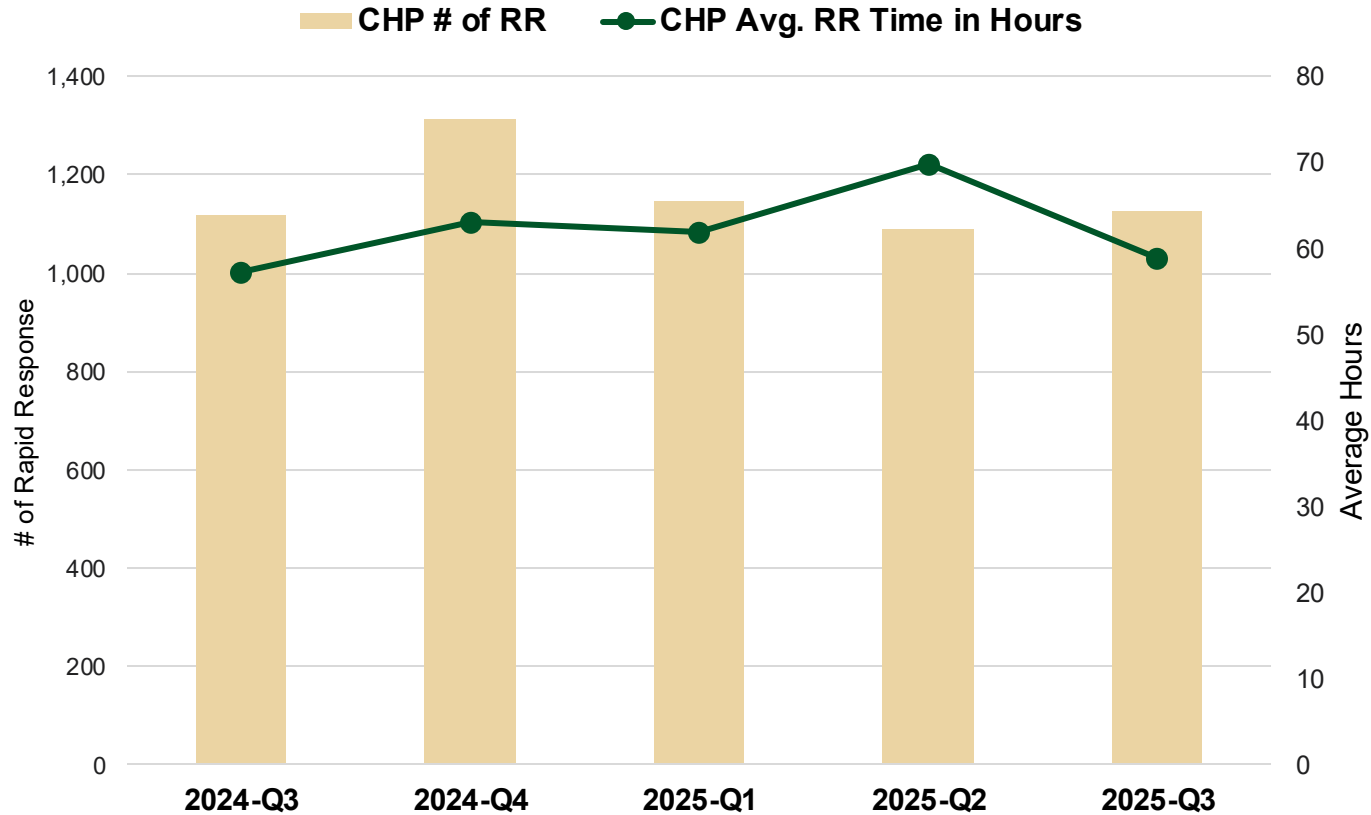
Therapeutic Foster Care (TFC) Utilization Avg. Length of Stay



Crisis Services – HP Self Reported

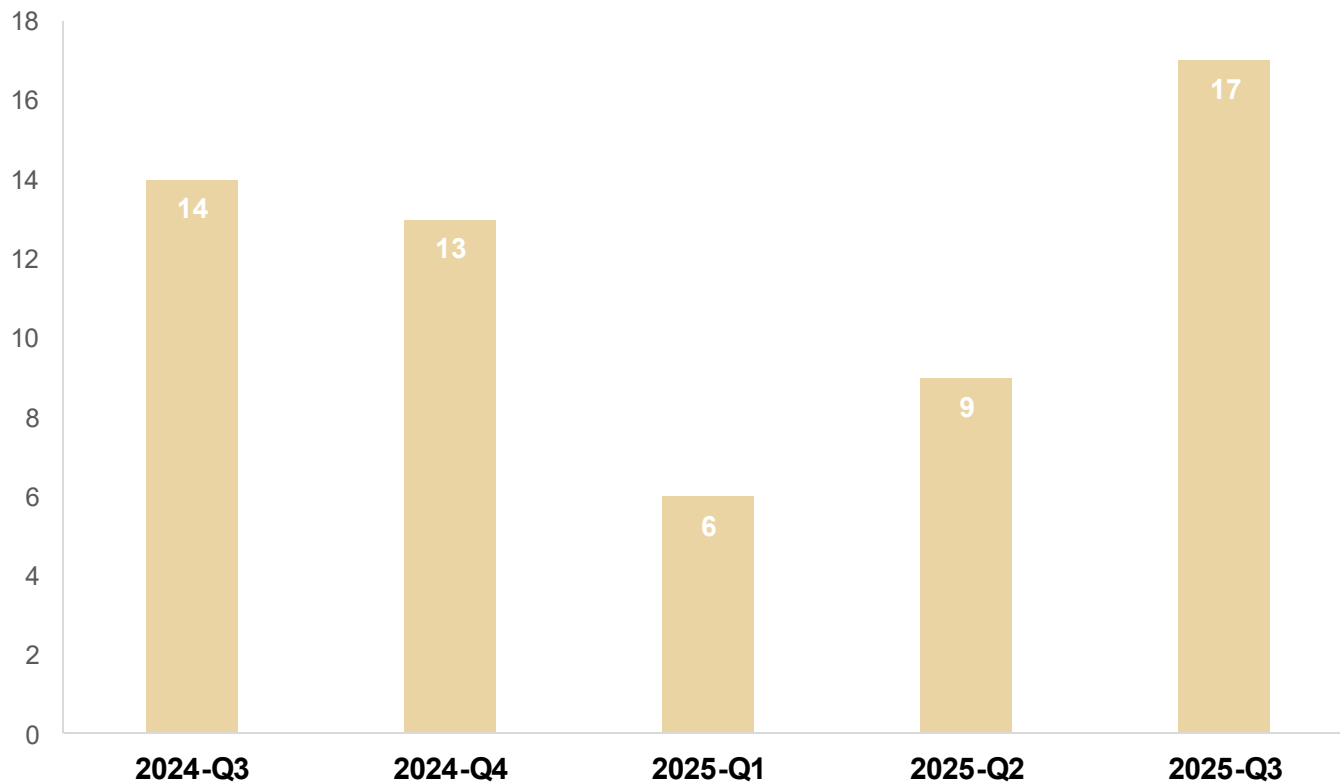


Rapid Response – HP Self-Reported (72-Hour Requirement)

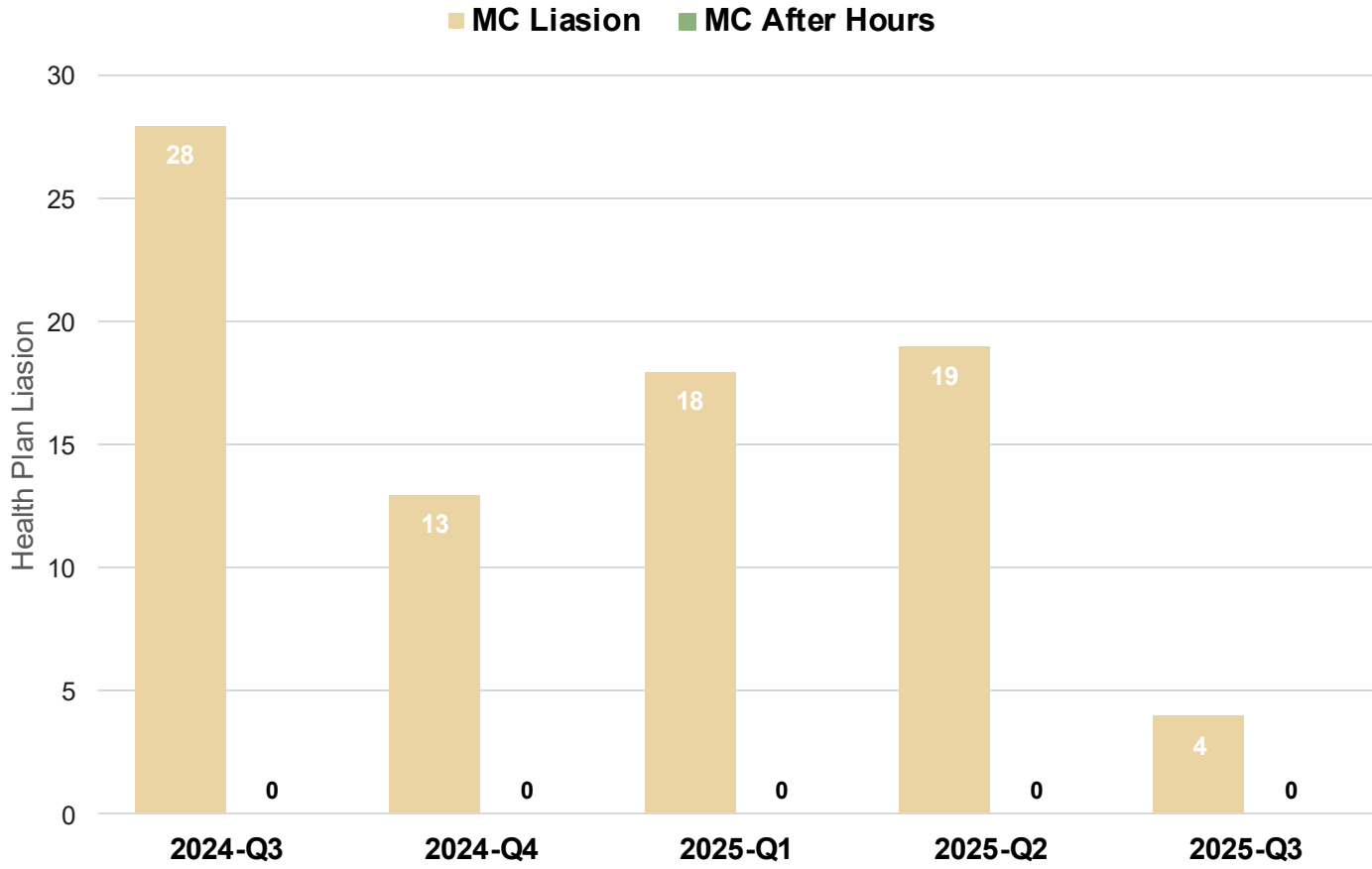


Grievances – HP Self-Reported

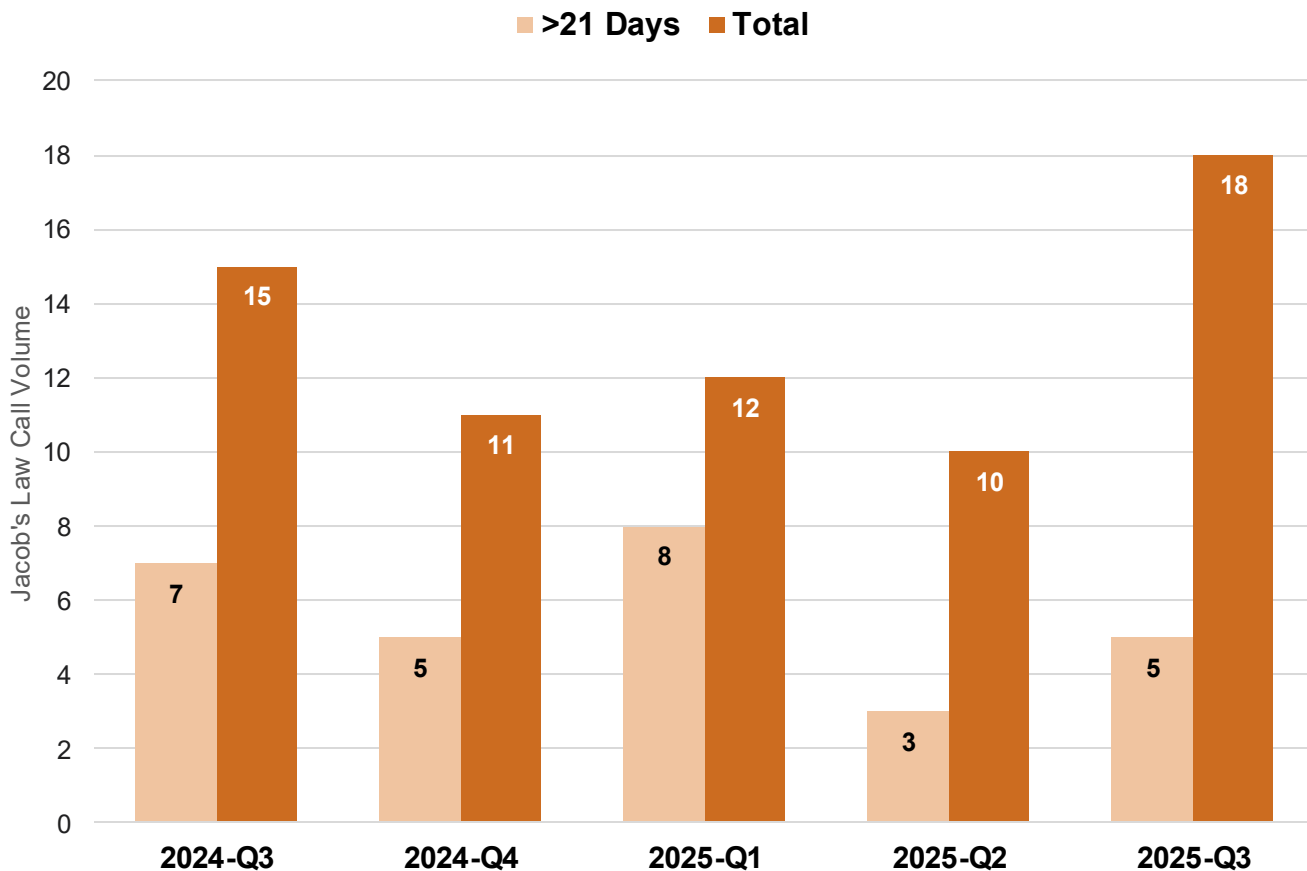
■ Mercy Care (MC) Number of Grievances



ACOM 449 – Liaison & After-Hours Call Volume – HP Self-Reported



AHCCCS Clinical Resolutions – Jacob's Law Call Volume¹



¹More than 21 Days, are members who were not provided Behavioral Health Services request.



Questions?



Thank you