IF YOUR CHILD IS FACING A CRISIS, DON'T WAIT.

Call the Behavioral Health Crisis Line in your area:

Maricopa County and Pinal County zip codes 85120, 85140, 85143, 85220, 85240, 85243	1-800-631-1314
Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz and Yuma Counties	1-866-495-6735
Apache, Coconino, Gila, Mohave, Navajo and Yavapai Counties	1-877-756-4090

A crisis is any situation in which a person's behaviors puts them at risk of hurting themselves or others and/or when they are not able to resolve the situation with the skills and resources available.

In a behavioral health emergency, contact your provider (if you have one) or call the Behavioral Health Crisis Line, available at no cost, 24 hours a day, 7 days a week.

The Crisis Line can connect you to in-home supports within 2 hours in most areas of Arizona

Crisis Line Services include: dispatch of a mobile team, providing stabilization services over the phone, initiating rapid response assessment (for DCS-involved children), as well as warm transfers to representatives of the behavioral health plans.

If the crisis mobile team does not respond within two hours, call the crisis line and your behavioral health plan.

IF A SITUATION IS LIFE THREATENING, ALWAYS CALL 911.

PHYSICAL AND BEHAVIORAL HEALTH PLAN
Mercy Care Department of Child Safety Comprehensive Health Plan (Mercy Care DCS CHP) **Foster Care Hotline:** 602-633-0763 **Children's Liaison:** 602-453-8095 **Member Services:** 1-800-564-5465 **Email:** DCS@mercycareaz.org
AHCCCS
Clinical Resolution Unit www.azahcccs.gov **Phone:** 1-800-867-5808 **Email:** DCS@azahcccs.gov

The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality health care. If you know of an AHCCCS member who is unable to access health services, or if you have a concern about the quality of care, please call your AHCCCS health care plan's Member Services number. If your concern is not resolved, please call AHCCCS Clinical Resolution Unit at 602-364-4558, or 1-800-867-5308.