AHCCCS CHP Dashboard
(formally published as the AHCCCS CMDP Dashboard)
4/15/2021
Mercy Care DCS Comprehensive Health Plan

- On April 1, 2021, CMDP changed to Mercy Care Department of Child Safety Comprehensive Health Plan, or Mercy Care DCS CHP. Children in foster care are able to get medical, dental and behavioral health services from one health plan, Mercy Care DCS CHP. Covered services for children in foster care remain the same.
<table>
<thead>
<tr>
<th>Dashboard Measure</th>
<th>Source</th>
<th>Occurrence</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMDP Enrolled/Served &amp; Enrollment</td>
<td>BH Utilization and Timeframes Del. - HP Self Reported</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Crisis</td>
<td>BH Utilization and Timeframes Del. - HP Self Reported</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Rapid Response</td>
<td>BH Utilization and Timeframes Del. - HP Self Reported</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Therapeutic Foster Care</td>
<td>AHCCCS Data Warehouse/Calculated*</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Respite</td>
<td>AHCCCS Data Warehouse/Calculated*</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Grievances</td>
<td>BH Utilization and Timeframes Del. - HP Self Reported</td>
<td>Quarterly</td>
</tr>
<tr>
<td>AHCCCS Jacob’s Law Call Volume</td>
<td>AHCCCS Clinical Resolution Unit</td>
<td>Monthly</td>
</tr>
<tr>
<td>Jacob’s Law HP Liaison and After Hours Communication</td>
<td>ACOM449 Deliverable - HP Self Reported</td>
<td>Monthly</td>
</tr>
<tr>
<td>Jacob’s Law Access to Services</td>
<td>ACOM449 Deliverable - HP Self Reported</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Newly Enrolled CMDP Members</td>
<td>AHCCCS Data Warehouse/Calculated*</td>
<td>Monthly</td>
</tr>
<tr>
<td>CMDP Enrolled Served – Percentage Served</td>
<td>AHCCCS Data Warehouse/Calculated*</td>
<td>Monthly</td>
</tr>
</tbody>
</table>

*Internal source(s)
# Timeframe

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019-Q3</td>
<td>4/1/2019 – 6/30/2019</td>
</tr>
<tr>
<td>2019-Q4</td>
<td>7/1/2019 – 9/30/2019</td>
</tr>
<tr>
<td>2020-Q1</td>
<td>10/1/2019 – 12/31/2019</td>
</tr>
<tr>
<td>2020-Q2</td>
<td>1/1/2020 – 3/31/2020</td>
</tr>
<tr>
<td>2020-Q3</td>
<td>4/1/2020 – 6/30/2020</td>
</tr>
</tbody>
</table>
Enrolled Served – HP Self Reported

![Chart showing Foster Care Enrollment and Enrolled Served Rate from 2019-Q3 to 2020-Q3 with data for AzCH Enrollment, HCA Enrollment, MC Enrollment, AzCH Enrolled Served Rate, HCA Enrolled Served Rate, and MC Enrolled Served Rate.](chart.png)
Crisis Services – HP Self Reported

Average Minutes

- 2019-Q3
- 2019-Q4
- 2020-Q1
- 2020-Q2
- 2020-Q3

- AzCH Avg. Dispatch Time
- HCA Avg. Dispatch Time
- MC Avg. Dispatch Time
- AzCH Avg. Mobile Team Time
- HCA Avg. Mobile Team Time
- MC Avg. Mobile Team Time
Rapid Response – HP Self Reported (72-hour requirement)
TFC Utilization by Avg. Length of Stay – HP Self-Reported
TFC Utilization by Avg. Length of Stay – AHCCCS Calculated

- AzCH # in TFC - CMDP
- HCA # in TFC - CMDP
- MC # in TFC - CMDP
- AzCH Avg. Length of Stay in Days - CMDP
- HCA Avg. Length of Stay in Days - CMDP
- MC Avg. Length of Stay in Days - CMDP
TFC Utilization – AHCCCS Calculated
Respite Utilization – AHCCCS Calculated
Grievances – HP Self Reported
ACOM 449 – Liaison and After Hours Call Volume – HP Self Reported

![Bar Chart]

- **Aug-20**: AzCH Liaison (21), AzCH After Hours (3), HCA Liaison (14), HCA After Hours (0), MC Liaison (0), MC After Hours (0)
- **Sep-20**: AzCH Liaison (22), AzCH After Hours (4), HCA Liaison (9), HCA After Hours (0), MC Liaison (1), MC After Hours (0)
- **Oct-20**: AzCH Liaison (18), AzCH After Hours (4), HCA Liaison (11), HCA After Hours (0), MC Liaison (0), MC After Hours (0)
- **Nov-20**: AzCH Liaison (23), AzCH After Hours (1), HCA Liaison (9), HCA After Hours (0), MC Liaison (0), MC After Hours (0)
- **Dec-20**: AzCH Liaison (17), AzCH After Hours (1), HCA Liaison (4), HCA After Hours (0), MC Liaison (0), MC After Hours (0)
AHCCCS Clinical Resolutions – Jacob’s Law Call Volume
Newly Enrolled CMDP Members – Received services first 6 months of enrollment – AHCCCS Calculated
CMDP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated

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[Graph showing percentage served over different months.]
Thank You.