AHCCCS CMDP Dashboard

9/18/2020

| Dashboard Measure	Source	Occurrence
CMDP Enrollment and Shelter Status	DCS Monthly Operational Outcomes Report	Monthly
CMDP Enrolled/Served & Enrollment	AHCCCS Data Warehouse*	Quarterly
Crisis	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Rapid Response	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Therapeutic Foster Care	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Respite	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Grievances	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
AHCCCS Jacob's Law Call Volume	AHCCCS Clinical Resolution Unit	Monthly
Jacob's Law HP Liaison and After Hours Communication	ACOM449 Deliverable - HP Self Reported	Monthly
Jacob's Law Access to Services	ACOM449 Deliverable - HP Self Reported	Quarterly
Newly Enrolled CMDP Members	AHCCCS Data Warehouse*	Monthly
CMDP Enrolled Served – Percentage Served	AHCCCS Data Warehouse*	Monthly
Shelter Status & High Number of Placement	Standard Work Deliverable - HP Self Reported	Monthly
Performance Measures	HSAG Calculated for AHCCCS	Yearly

Reduction of Children in Shelter Care

6/2017
Approximate begin date:
**DCS congregate care reduction,
Placement Administration**

7/28/2018
Approximate begin date
RBHA Shelter Review

Total — >24 months — 12-24 months — 6-12 months — 1-6 months — <1 month — % of Total Pop
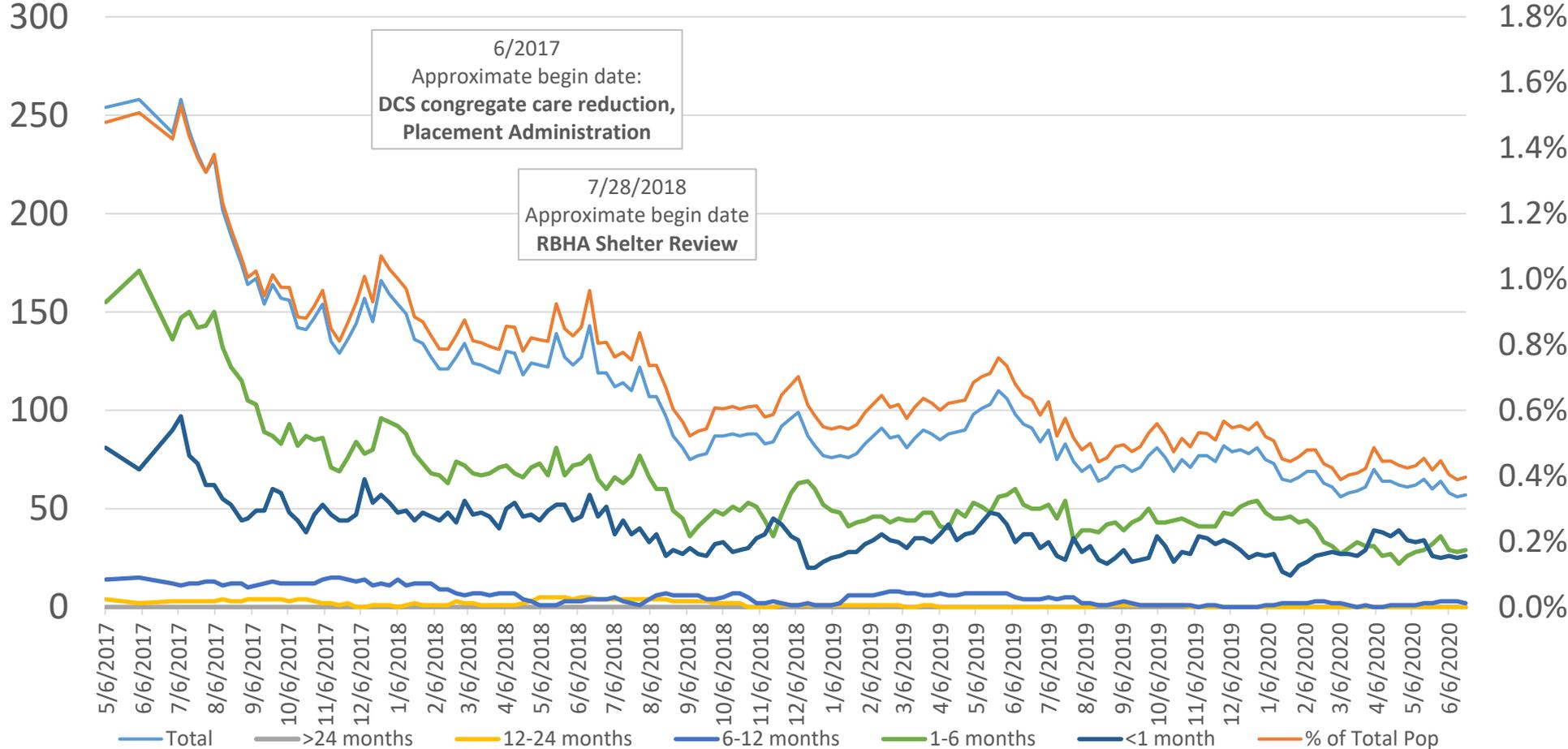
Timeframe

Quarter	Date
2019-Q1	10/1/2018 – 12/31/2018
2019-Q2	1/1/2019 – 3/31/2019
2019-Q3	4/1/2019 – 6/30/2019
2019-Q4	7/1/2019 – 9/30/2019
2020-Q1	10/1/2019 – 12/31/2020

Enrolled Served – HP Self Reported
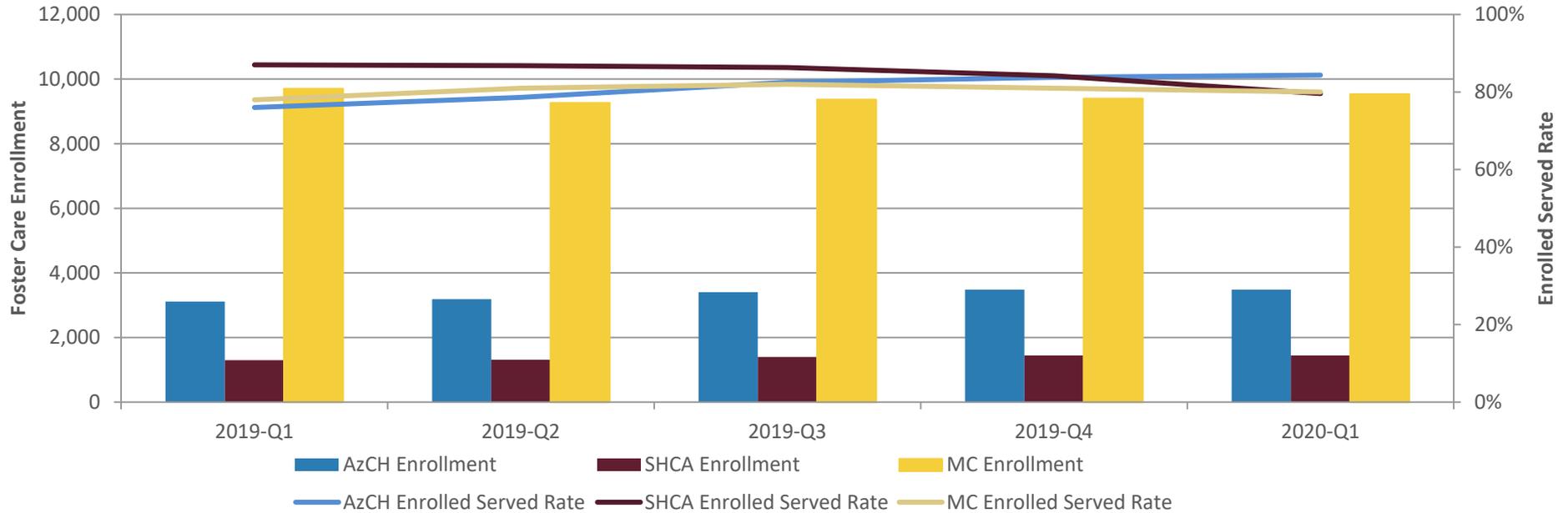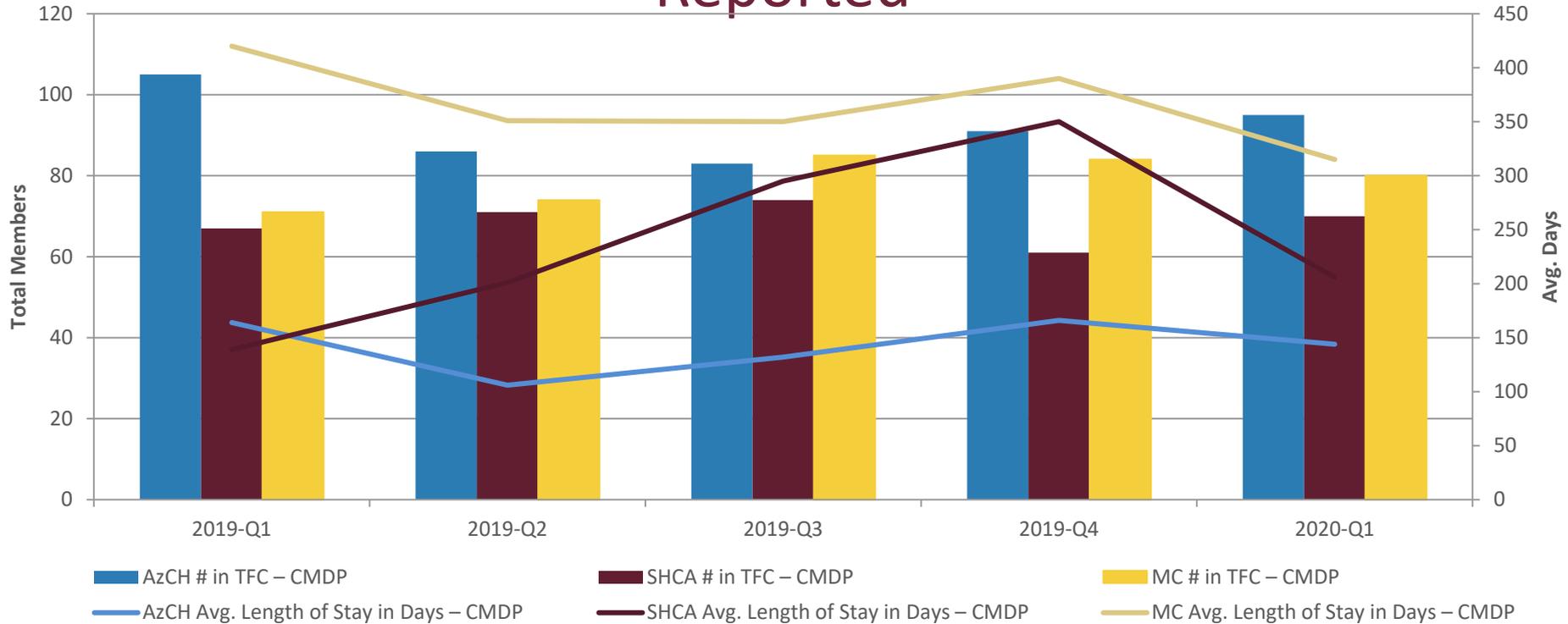
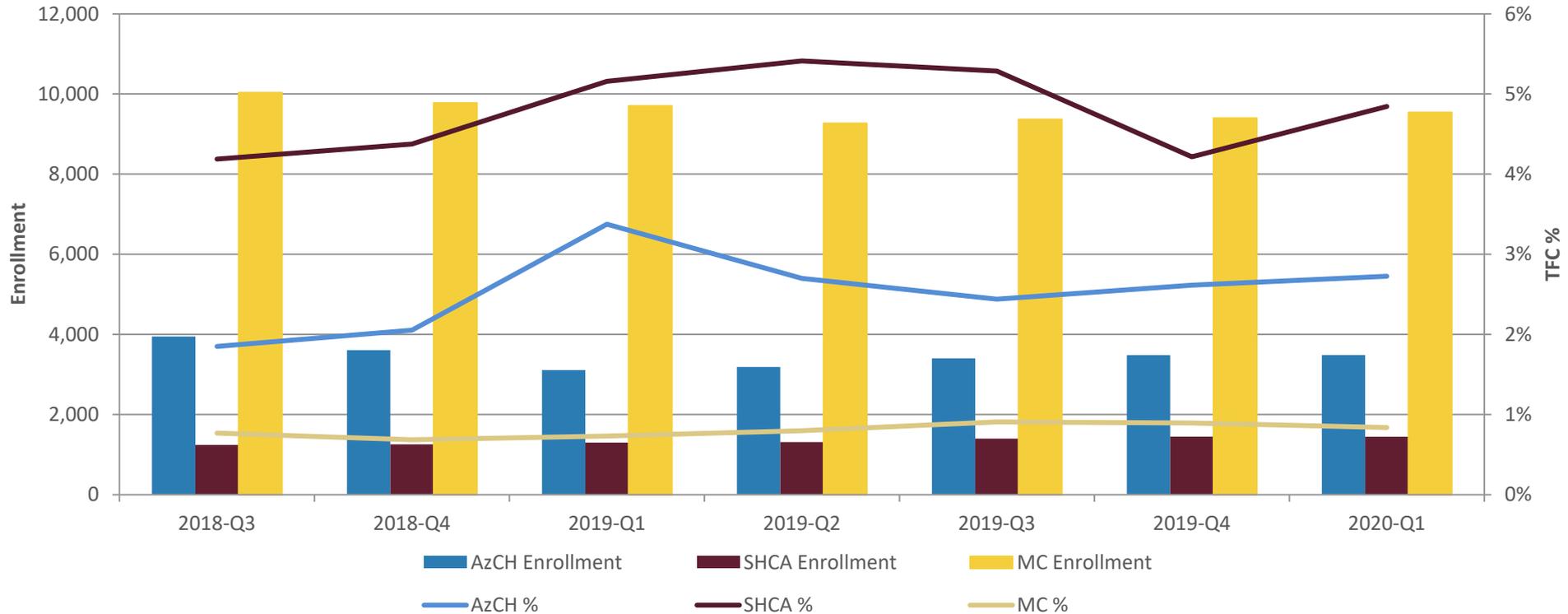# Crisis Services – HP Self Reported
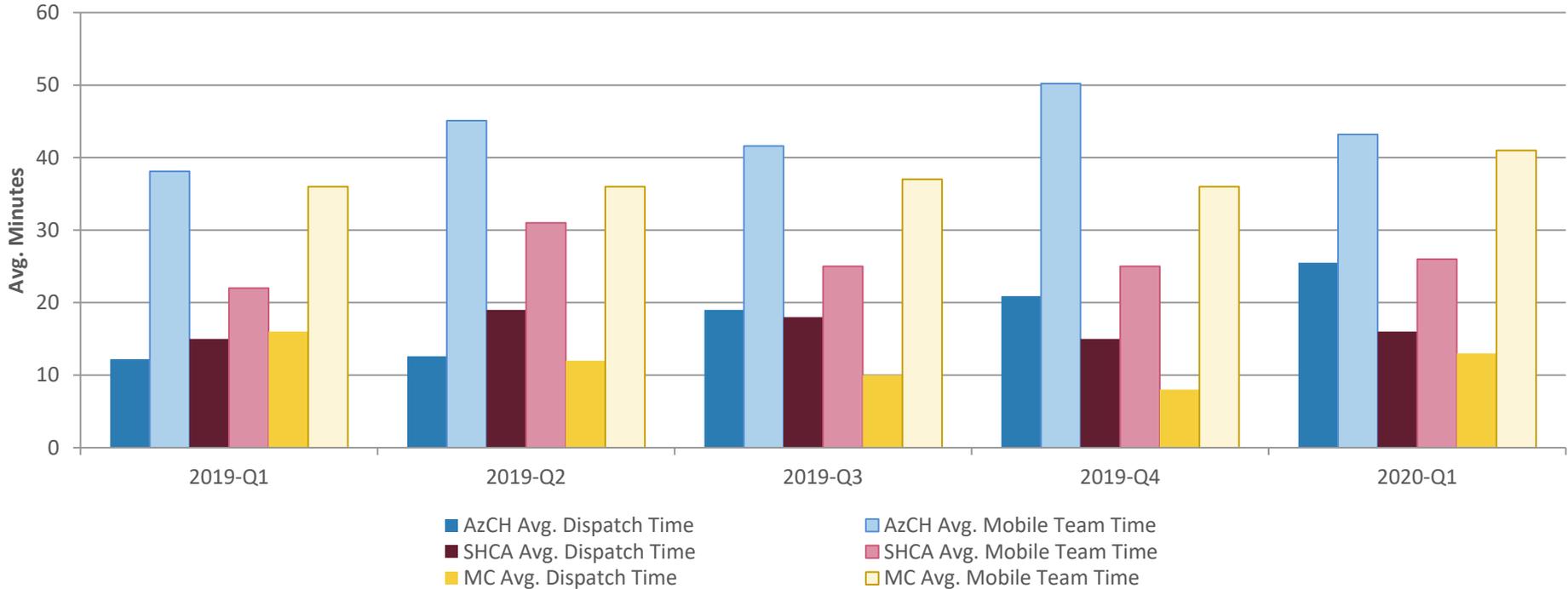
Definition:
Dispatch –
Mobile -

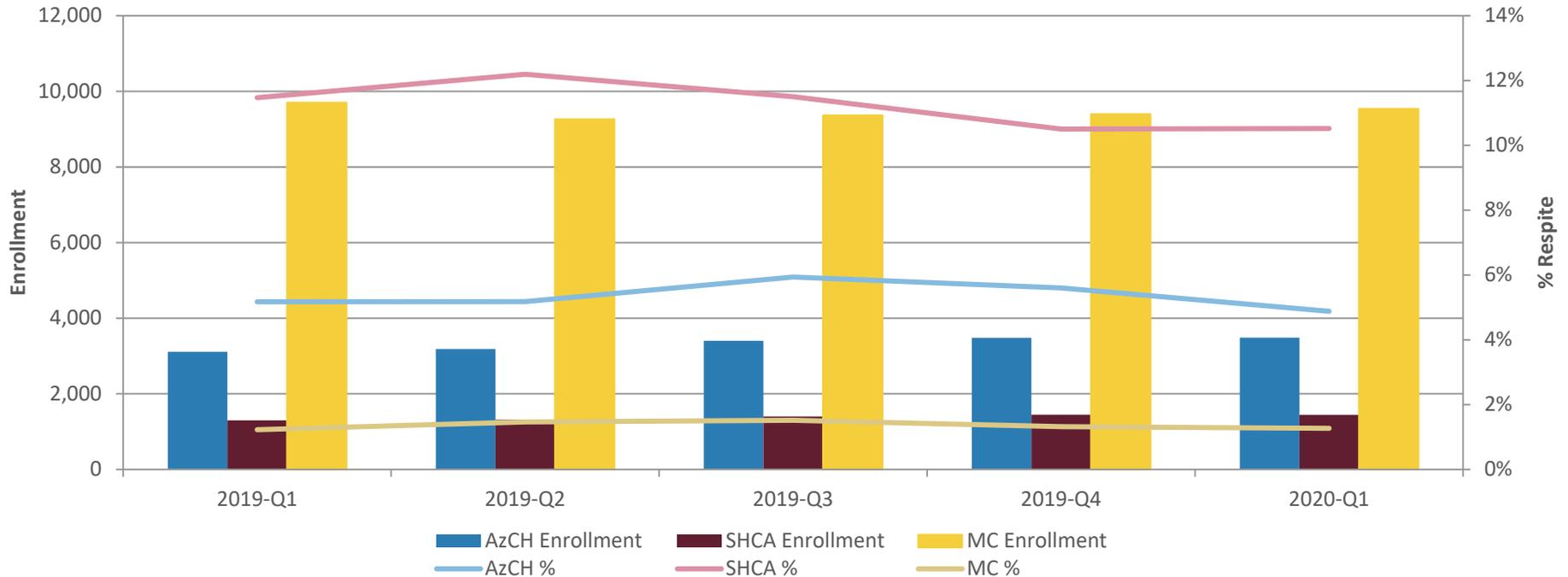# Rapid Response – HP Self Reported
(72 hour requirement)
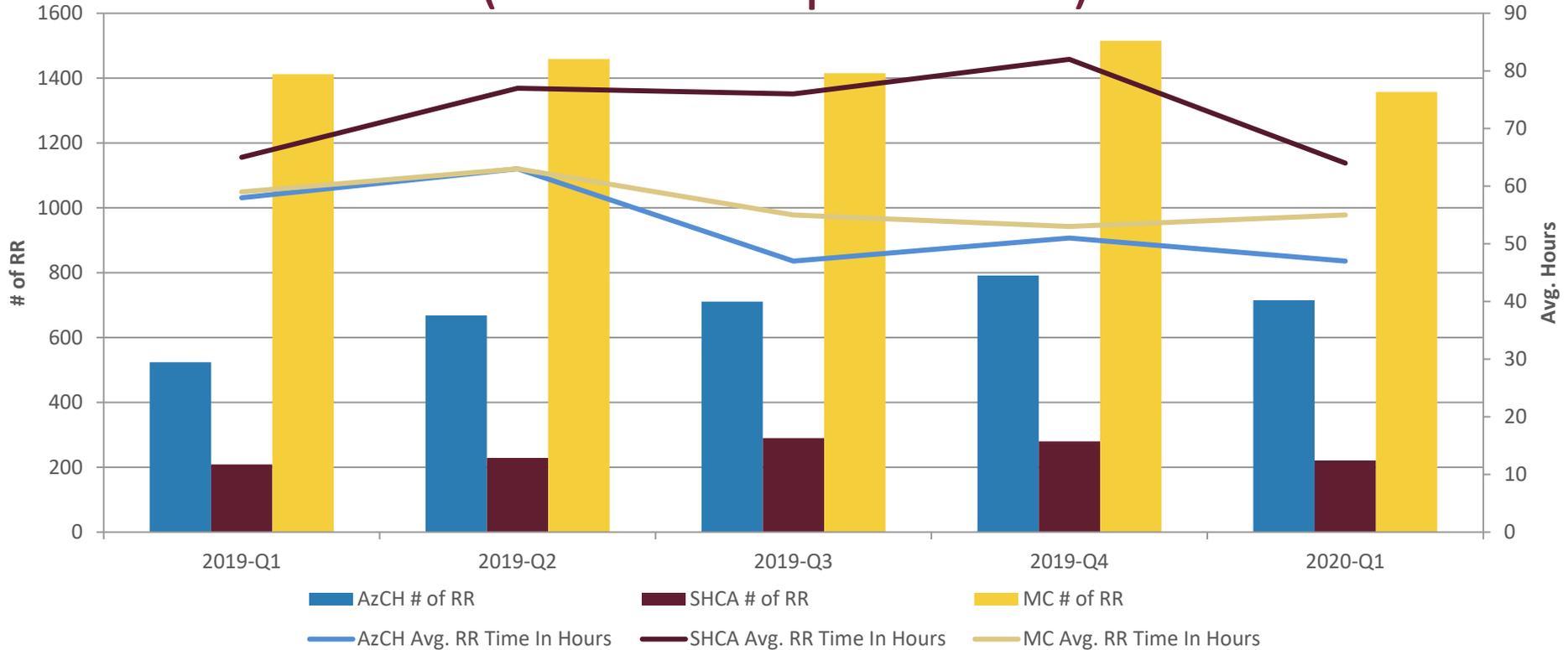
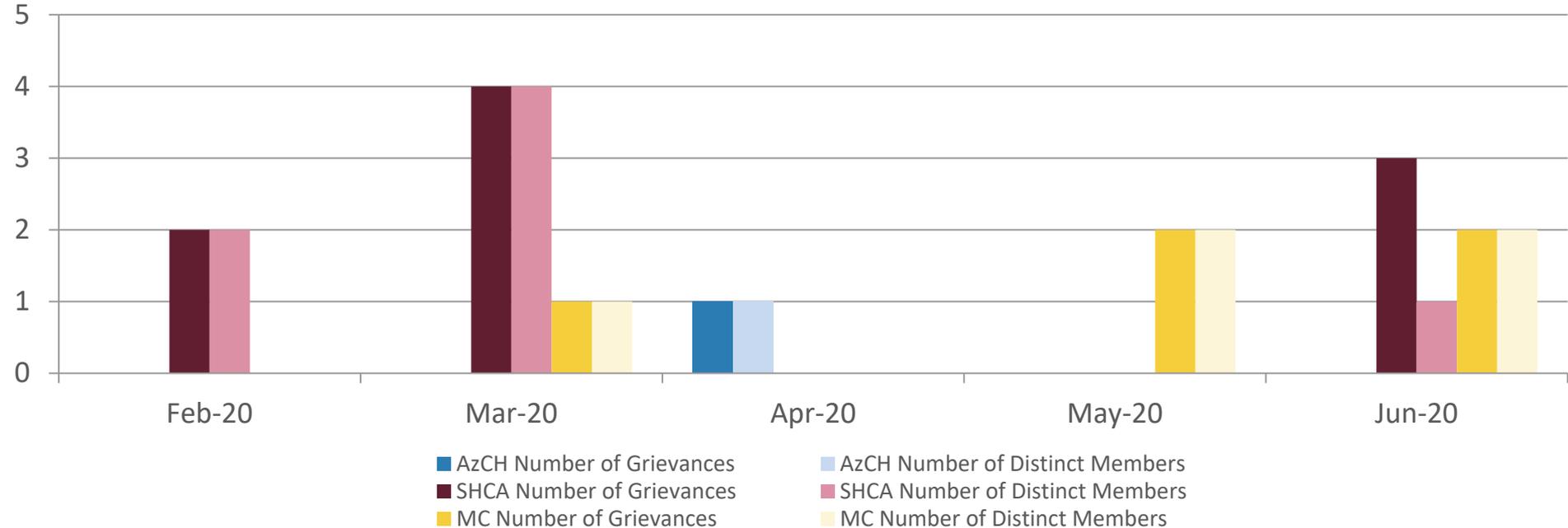# TFC Utilization by Avg. Length of Stay – HP Self Reported

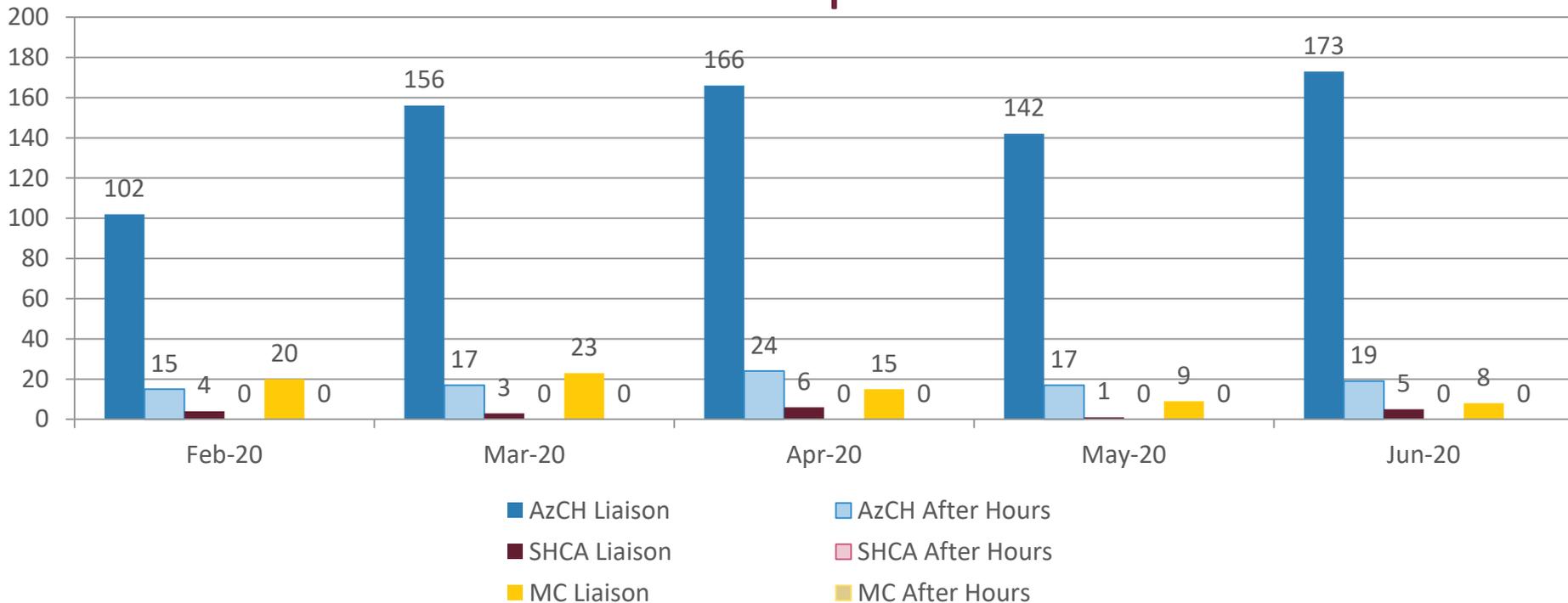# TFC Utilization – HP Self Reported

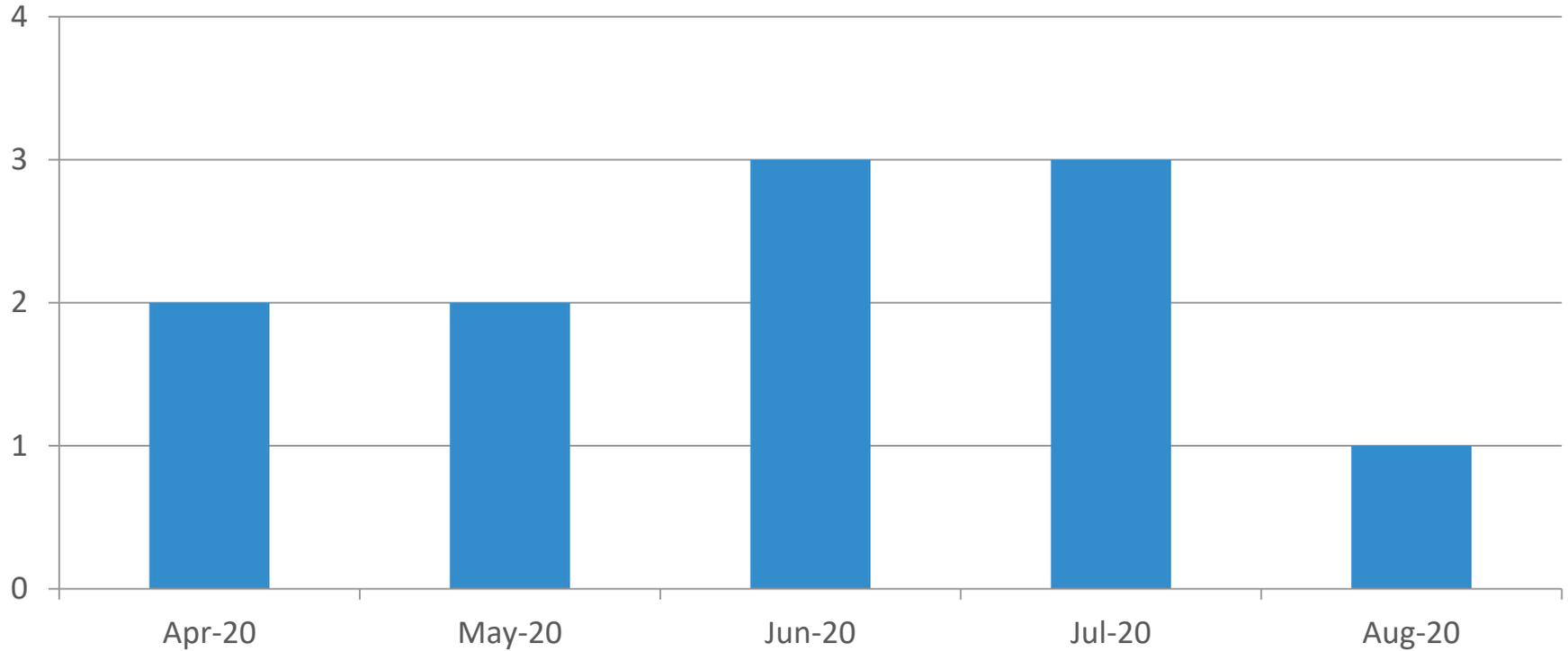# Respite Utilization – HP Self Reported
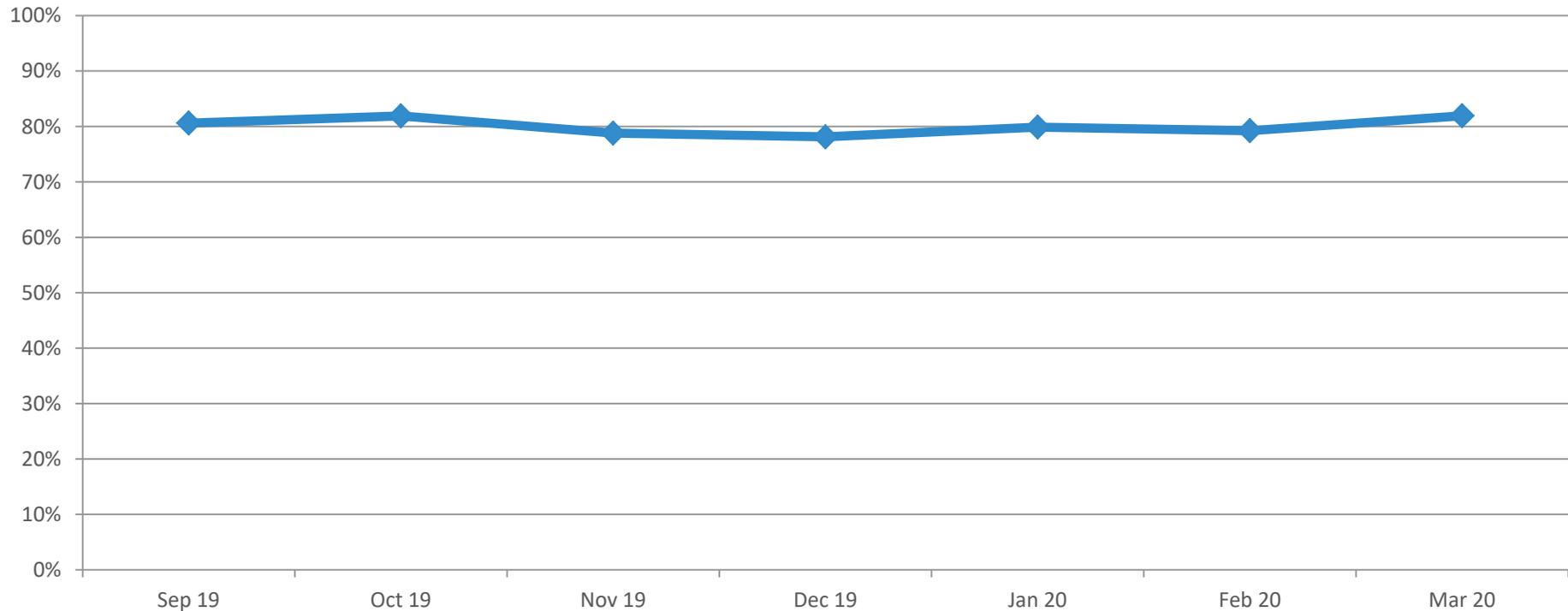
Grievances – HP Self Reported

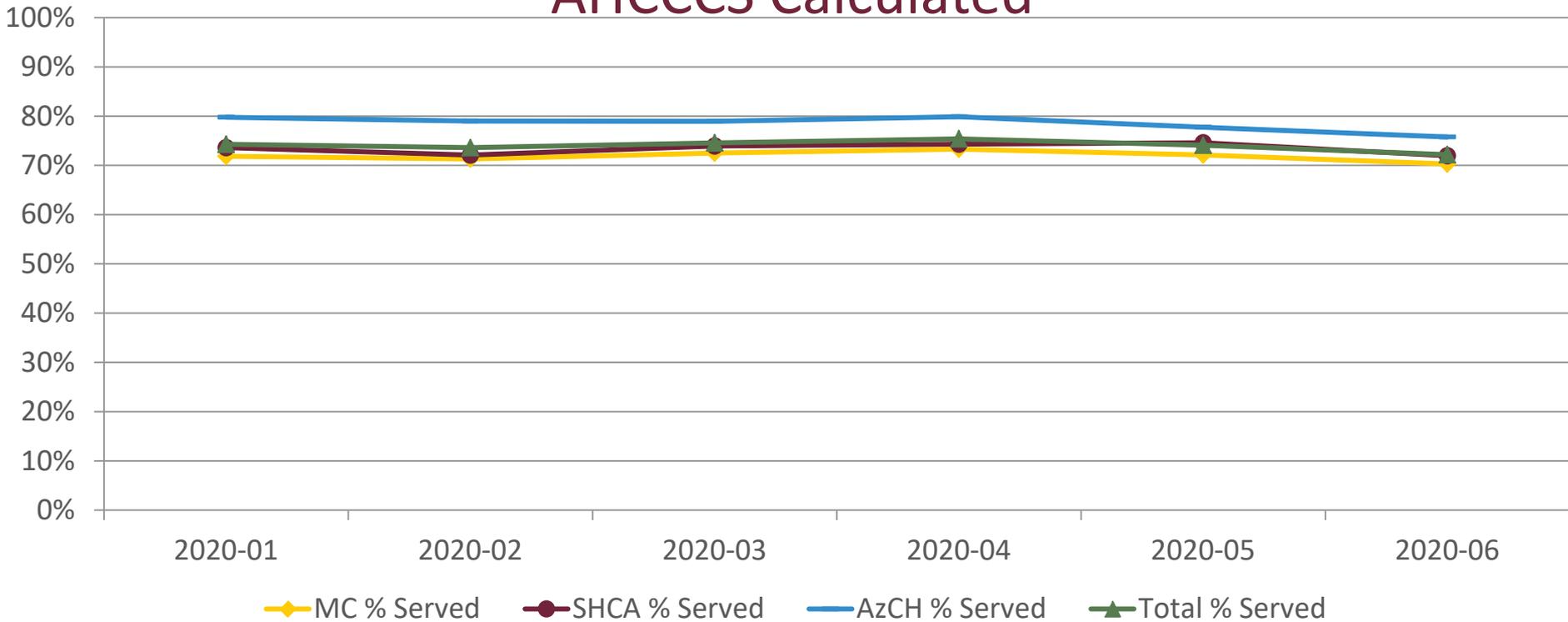# ACOM 449 – Liaison and After Hours Call Volume – HP Self Reported

AHCCCS Clinical Resolutions – Jacob's Law Call Volume

Newly Enrolled CMDP Members – Received services first 6 months of enrollment – AHCCCS Calculated
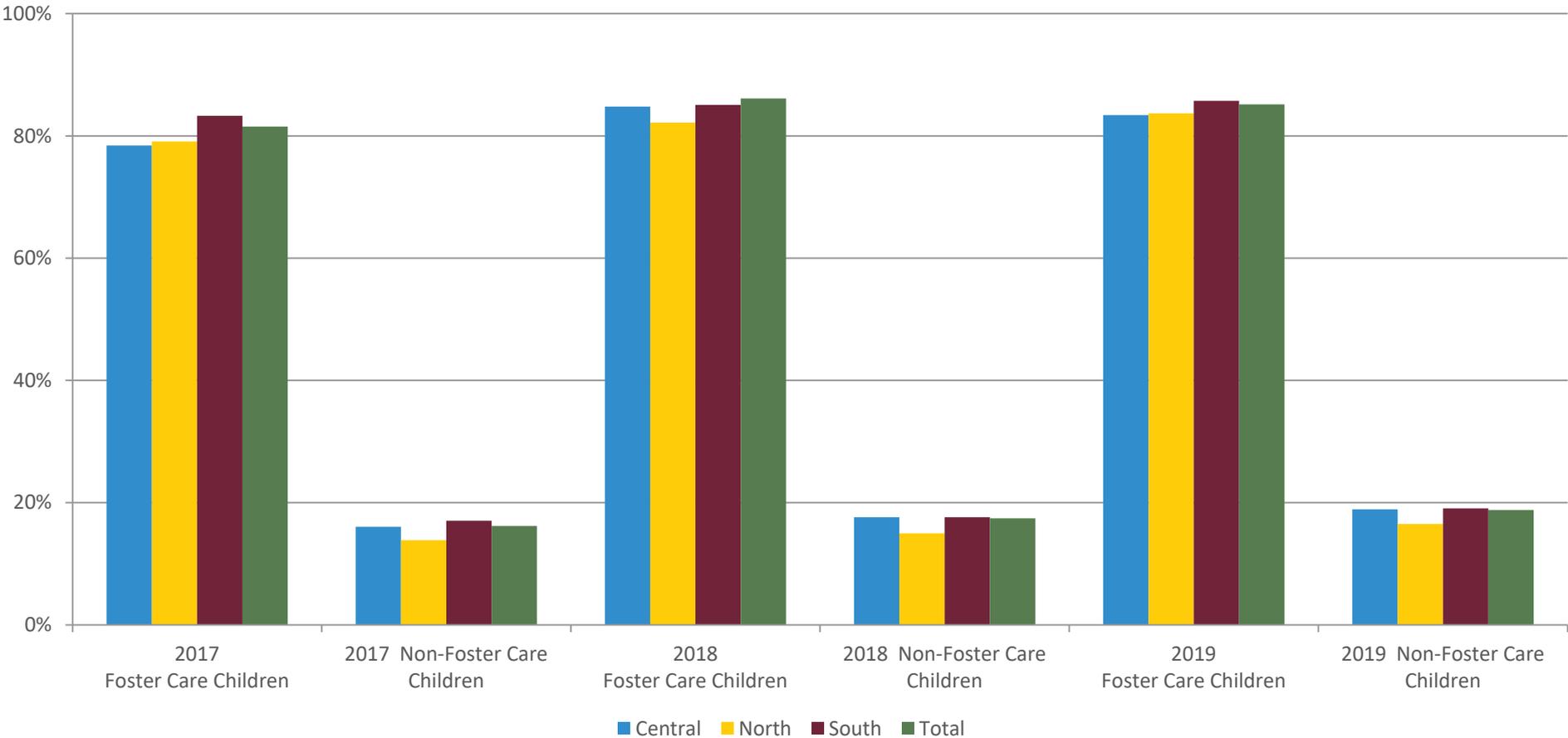
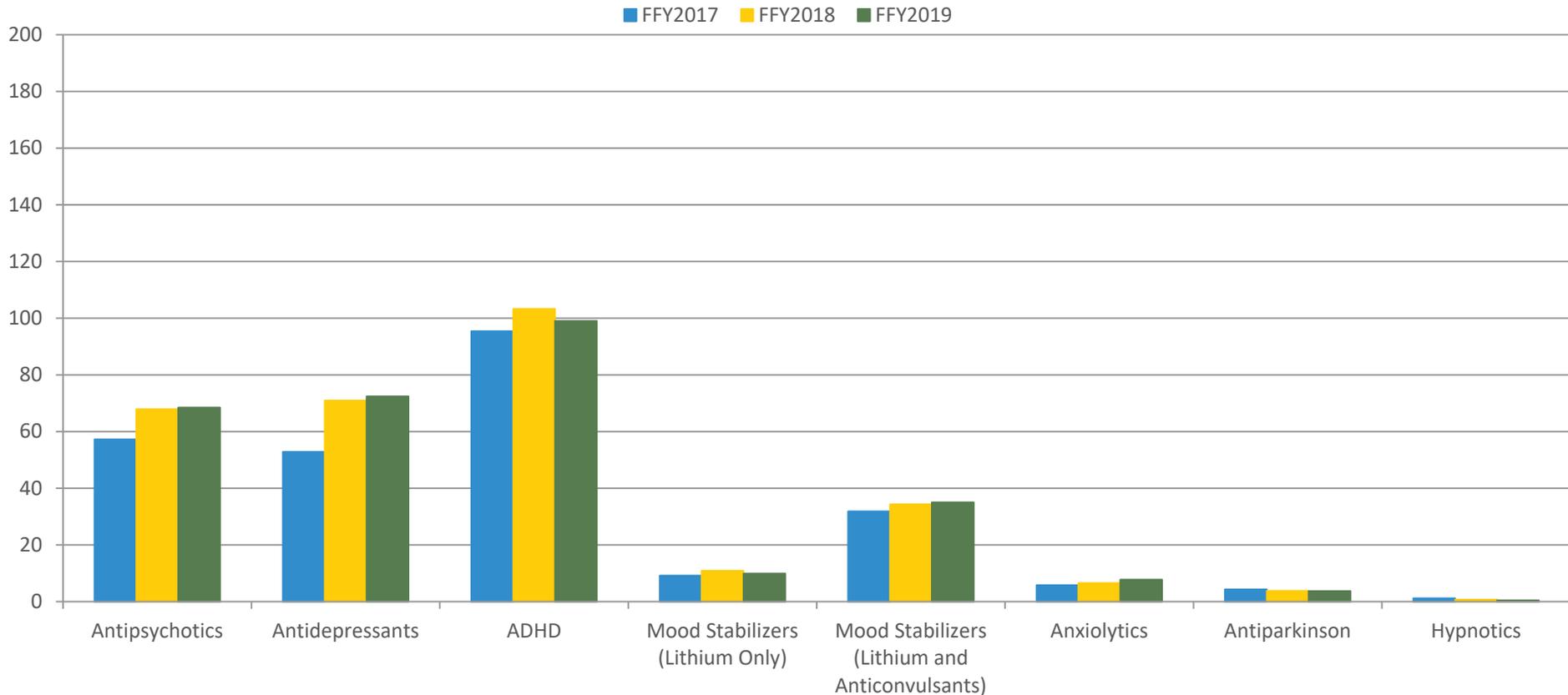# CMDP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated

Psychotropic Prescribing

2017-2019 Behavioral Health Enrolled/Served Percentage
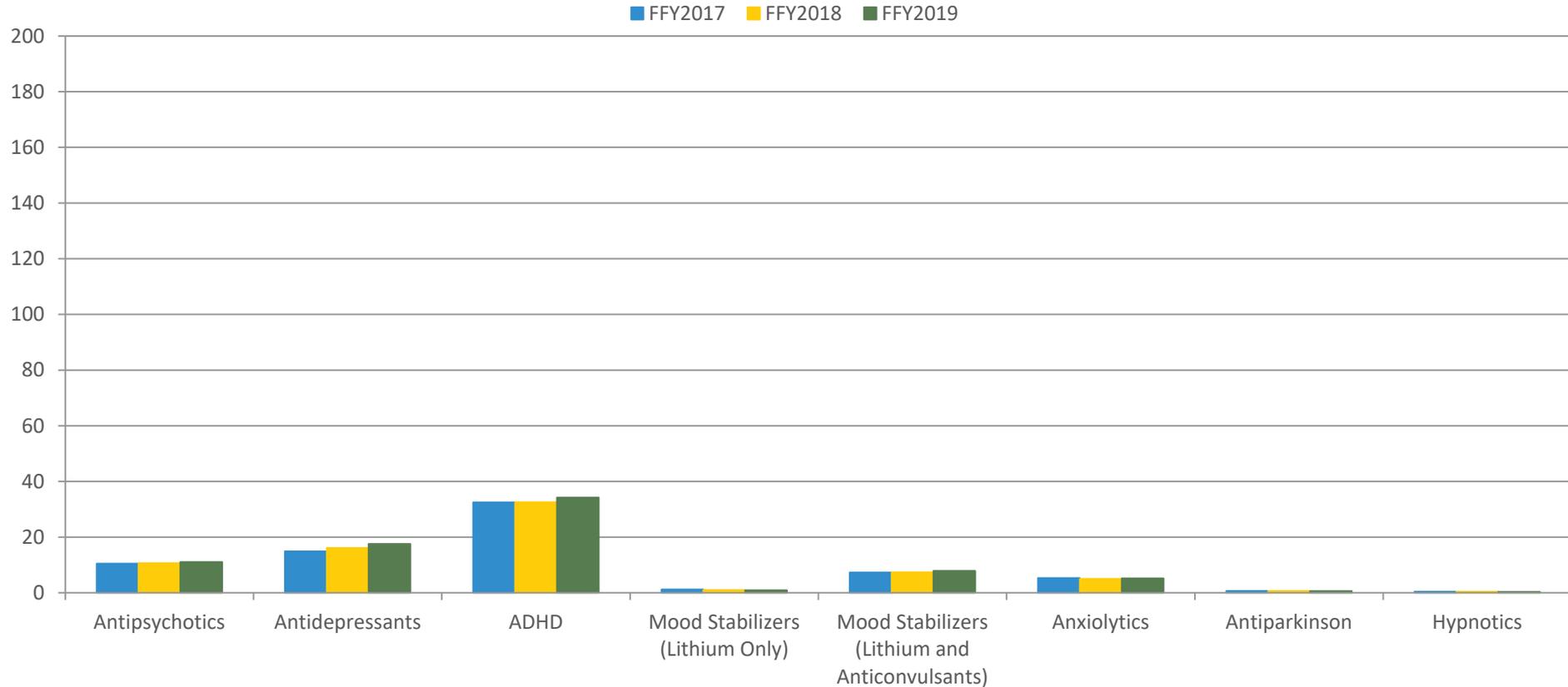

Legend: Central, North, South, Total

Foster Children
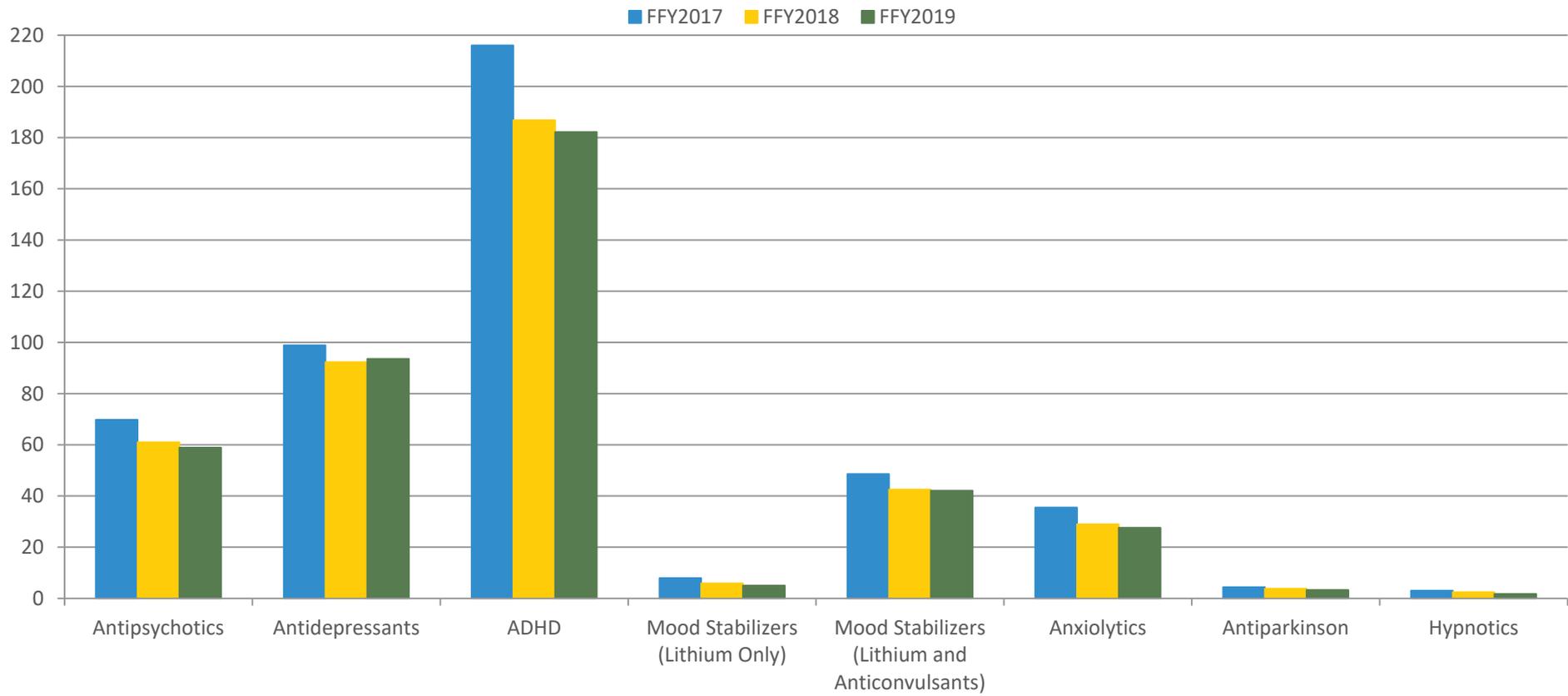**Psychotropic Prescribing Rate Per 1,000 Enrolled Members**

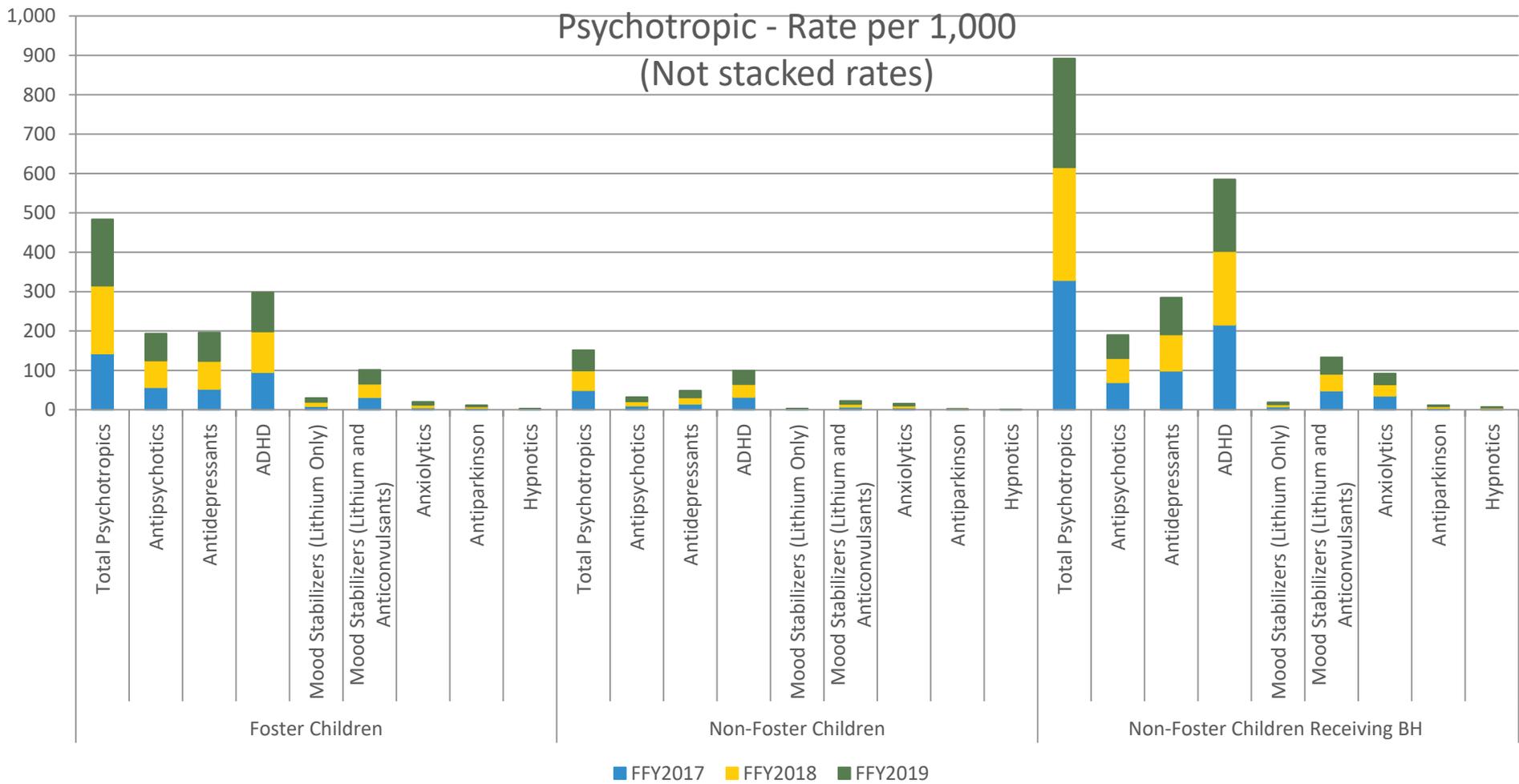**Non-Foster Children (All Medicaid Children)**
Psychotropic Prescribing Rate Per 1,000 Enrolled Members

Non-Foster Children Receiving BH (Accessed Behavioral Health Services)
Psychotropic Prescribing Rate Per 1,000 Enrolled Members

Psychotropic - Rate per 1,000
(Not stacked rates)

CMDP Rapid Response Review

CMDP Rapid Response Review

		Apr	May	Jun
AZCH	Removals	218	236	281
	# Rmvl last 3d	27	22	
	RR Referrals	211	233	
	Assessments	211	227	
	Assessed/Removed	97%	96%	
MercyCare RBHA	Removals	384	382	374
	# Rmvl last 3d	40	26	26
	RR Referrals	369	362	320
	Assessments	326	328	291
	Assessed/Removed	85%	86%	78%
Health Choice	Removals	107	87	88
	# Rmvl last 3d	12	17	2
	RR Referrals	105	88	80
	Assessments	102	83	79
	Assessed/Removed	95%	95%	90%

Action Items:

RBHAs   account for #s referred not assessed

DCS   Account for #s removed not referred

Next Meeting:

December 11th