



CMDP Data Dashboard

December 13, 2019



Data Dashboard - Sources

- Behavioral Health Utilization and Timeframes Deliverable – Quarterly Health Plan Self Reported
- ACOM 449 Policy Deliverable – Monthly Health Plan Self Reported
- Newly Enrolled CMDP Members – Monthly AHCCCS Calculated
- Enrolled/Served Report – Monthly AHCCCS Calculated
- DCS Monthly Operational Outcomes Report

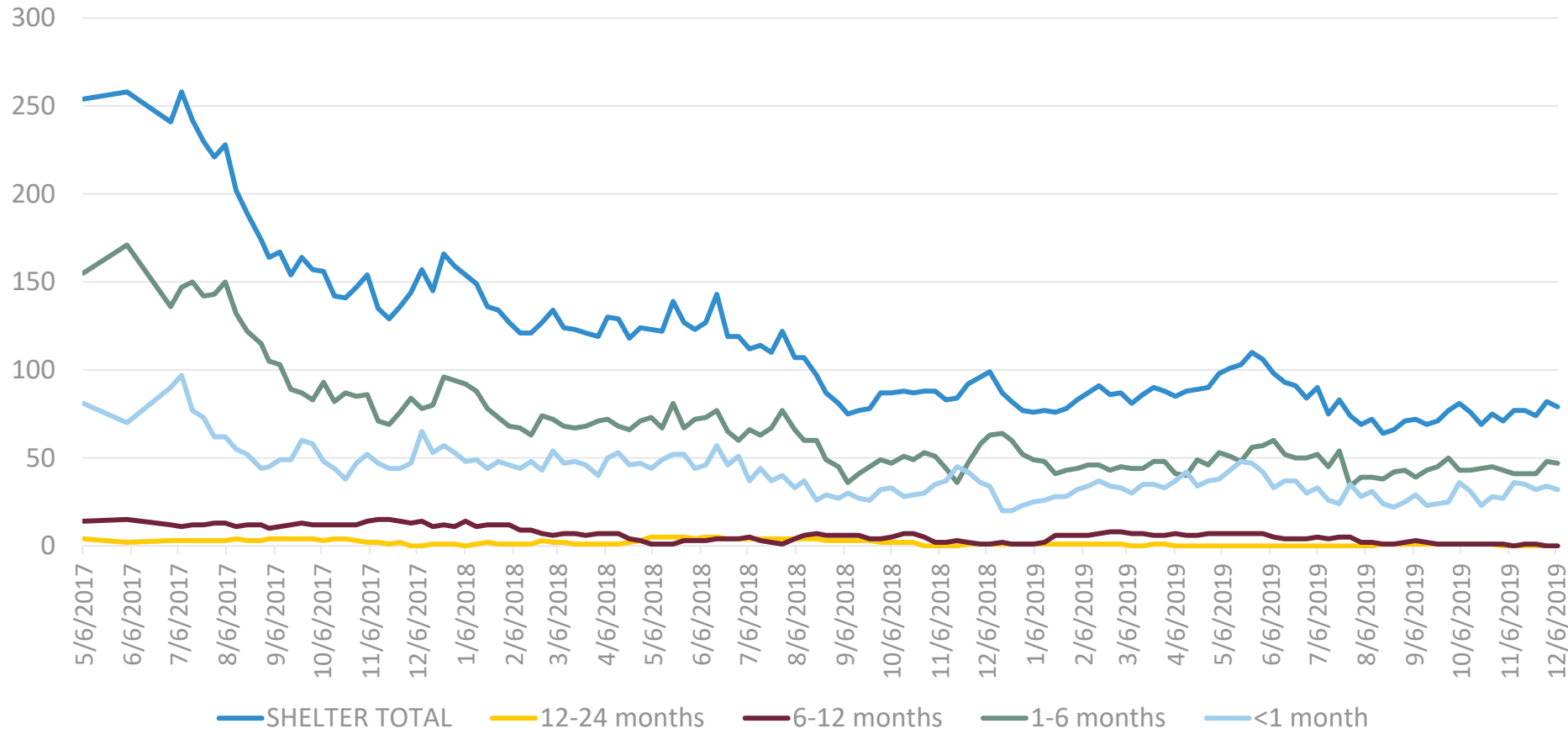
Data Dashboard Sources

| Dashboard Measure | Source | Occurrence |
|---|---|------------|
| CMDP Enrollment and Shelter Status | DCS Monthly Operational Outcomes Report | Monthly |
| CMDP Enrolled/Served & Enrollment | BH Utilization and Timeframes Del. - HP Self Reported | Monthly |
| Crisis | BH Utilization and Timeframes Del. - HP Self Reported | Monthly |
| Rapid Response | BH Utilization and Timeframes Del. - HP Self Reported | Monthly |
| HCTC | BH Utilization and Timeframes Del. - HP Self Reported | Monthly |
| Respite | BH Utilization and Timeframes Del. - HP Self Reported | Monthly |
| Grievances | BH Utilization and Timeframes Del. - HP Self Reported | Monthly |
| AHCCCS Jacob's Law Call Volume | AHCCCS Clinical Resolution Unit | Monthly |
| HP Liaison and After Hours Communication | ACOM449 Deliverable - HP Self Reported | Monthly |
| Access to Services | ACOM449 Deliverable - HP Self Reported | Quarterly |
| Newly Enrolled CMDP Members | AHCCCS Data Warehouse* | Monthly |
| CMDP Enrolled Served – Percentage Served | AHCCCS Data Warehouse* | Monthly |
| Shelter Status & High Number of Placement | Standard Work Deliverable - HP Self Reported | Monthly |
| Performance Measures | HSAG Calculated for AHCCCS | Yearly |

DCS – Out of Home Foster Care Demographic Report

| Out-Of-Home Population (by Child) | FY 15 | FY 16 | FY 17 | FY18 | FY19 |
|-----------------------------------|--------|--------|--------|--------|--------|
| Total in Out-of-Home Care | 17,264 | 17,390 | 15,803 | 13,651 | 13,331 |
| AGE RANGE | | | | | |
| 0-12 months | 1,467 | 1,472 | 1,365 | 1,152 | 1,233 |
| 1 years | 1,598 | 1,570 | 1,342 | 1,183 | 1,187 |
| 2-3 years | 2,408 | 2,510 | 2,148 | 1,821 | 1,782 |
| 4-5 years | 2,010 | 2,009 | 1,823 | 1,562 | 1,510 |
| 6-8 years | 2,968 | 2,825 | 2,406 | 1,980 | 1,882 |
| 9-12 years | 2,887 | 3,088 | 3,003 | 2,511 | 2,335 |
| 13-17 years | 3,926 | 3,916 | 3,716 | 3,442 | 3,402 |

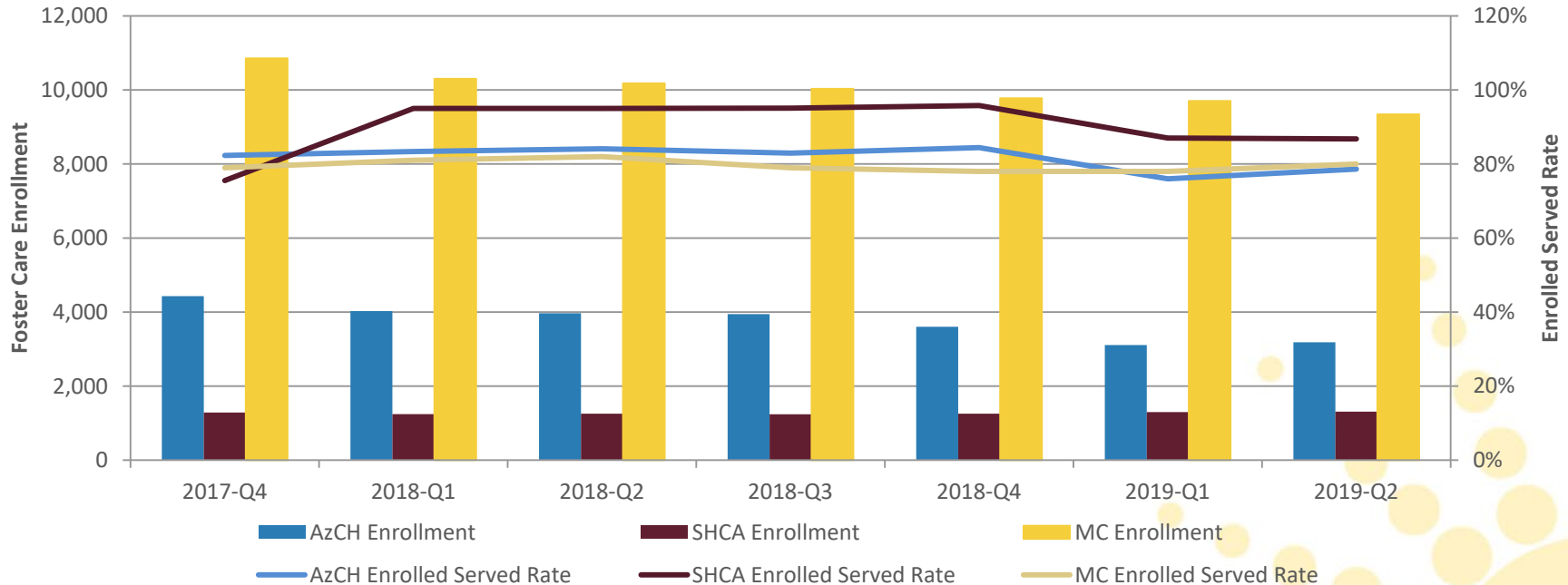
Youth in Out of Home Care, Placed in Shelter



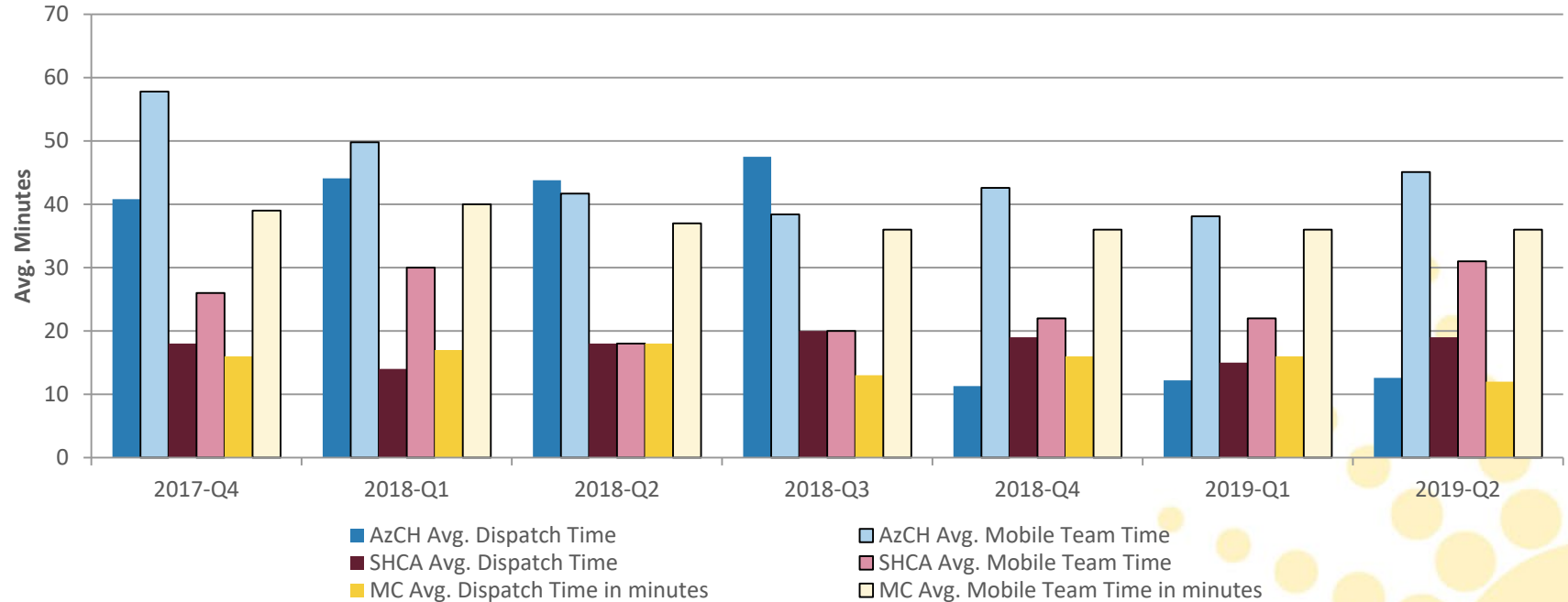
Timeframe

| Quarter | Date |
|---------|------------------------|
| 2017-Q4 | 7/1/2017 – 9/30/2017 |
| 2018-Q1 | 10/1/2017 – 12/31/2017 |
| 2018-Q2 | 1/1/2018 – 3/31/2018 |
| 2018-Q3 | 4/1/2018 – 6/30/2018 |
| 2018-Q4 | 7/1/2018 – 9/30/2018 |
| 2019-Q1 | 10/1/2018 – 12/31/2018 |
| 2019-Q2 | 1/1/2019 – 3/31/2019 |

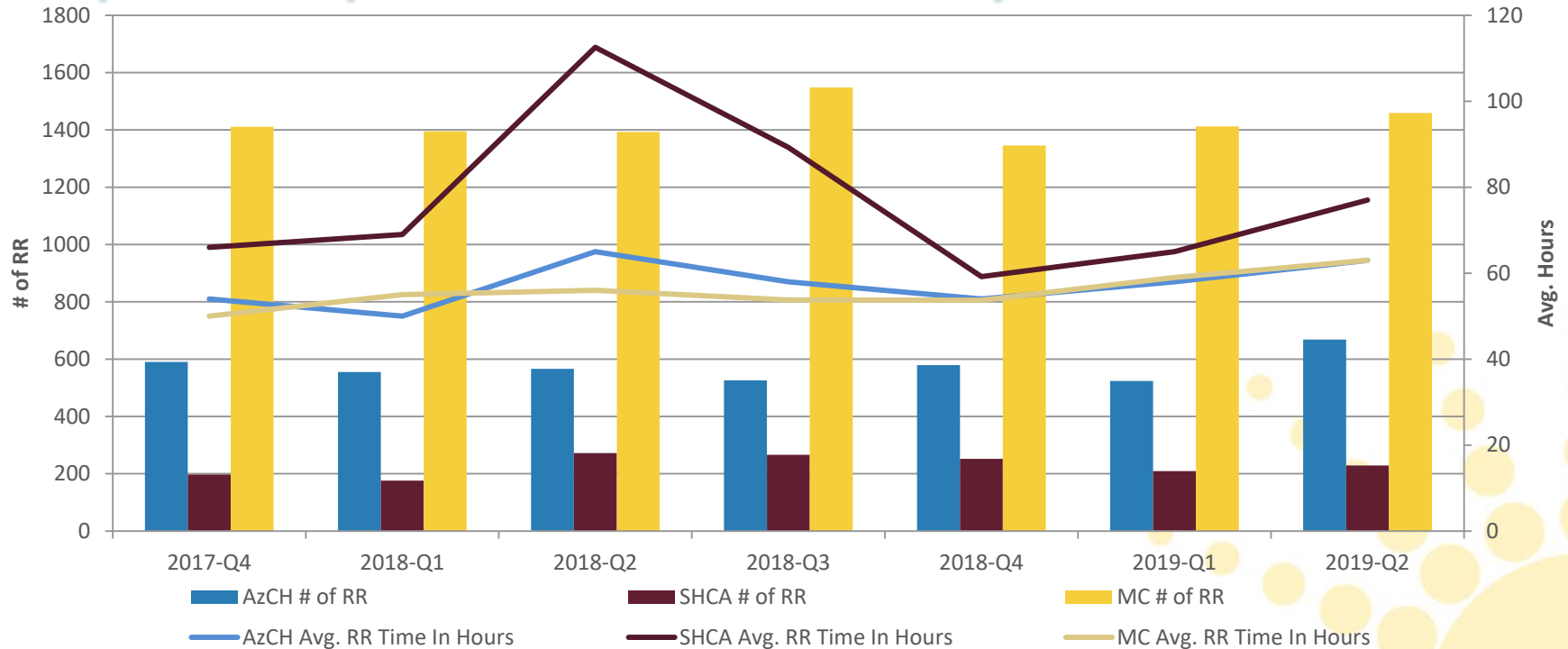
Enrolled Served – HP Self Reported



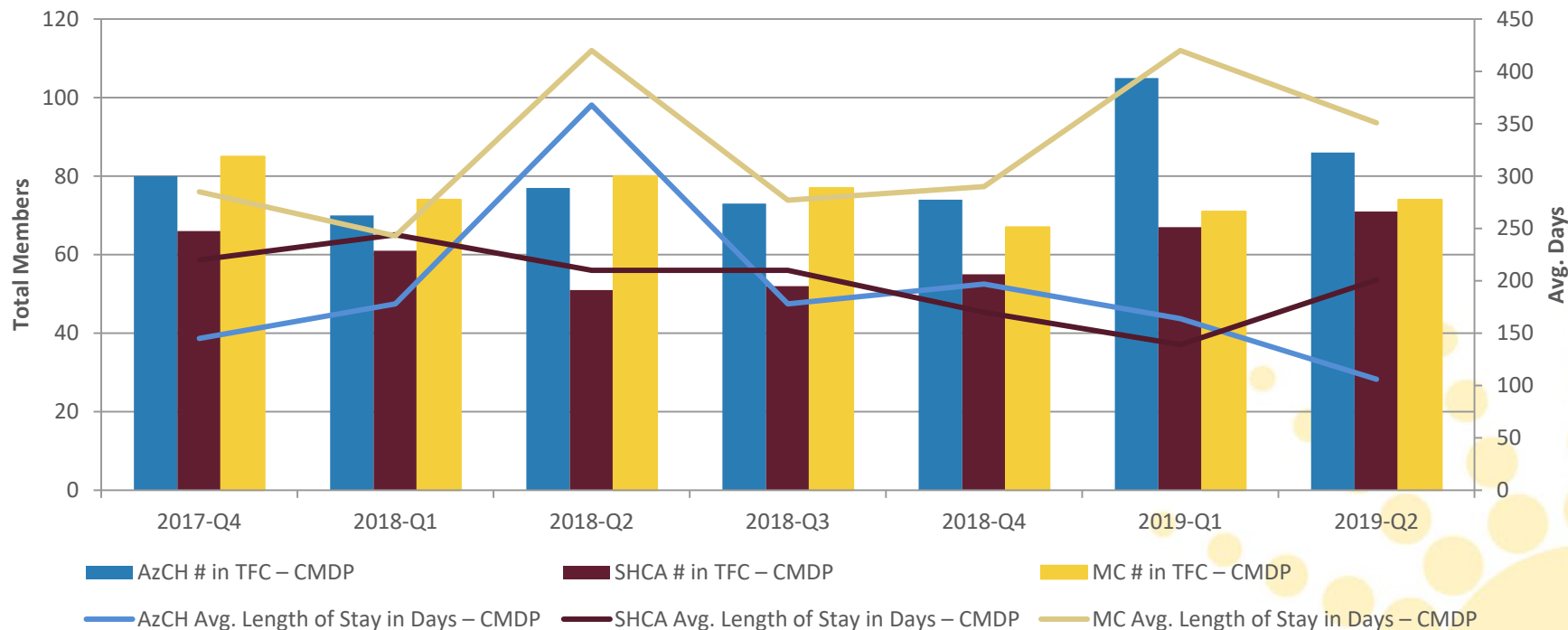
Crisis Services – HP Self Reported



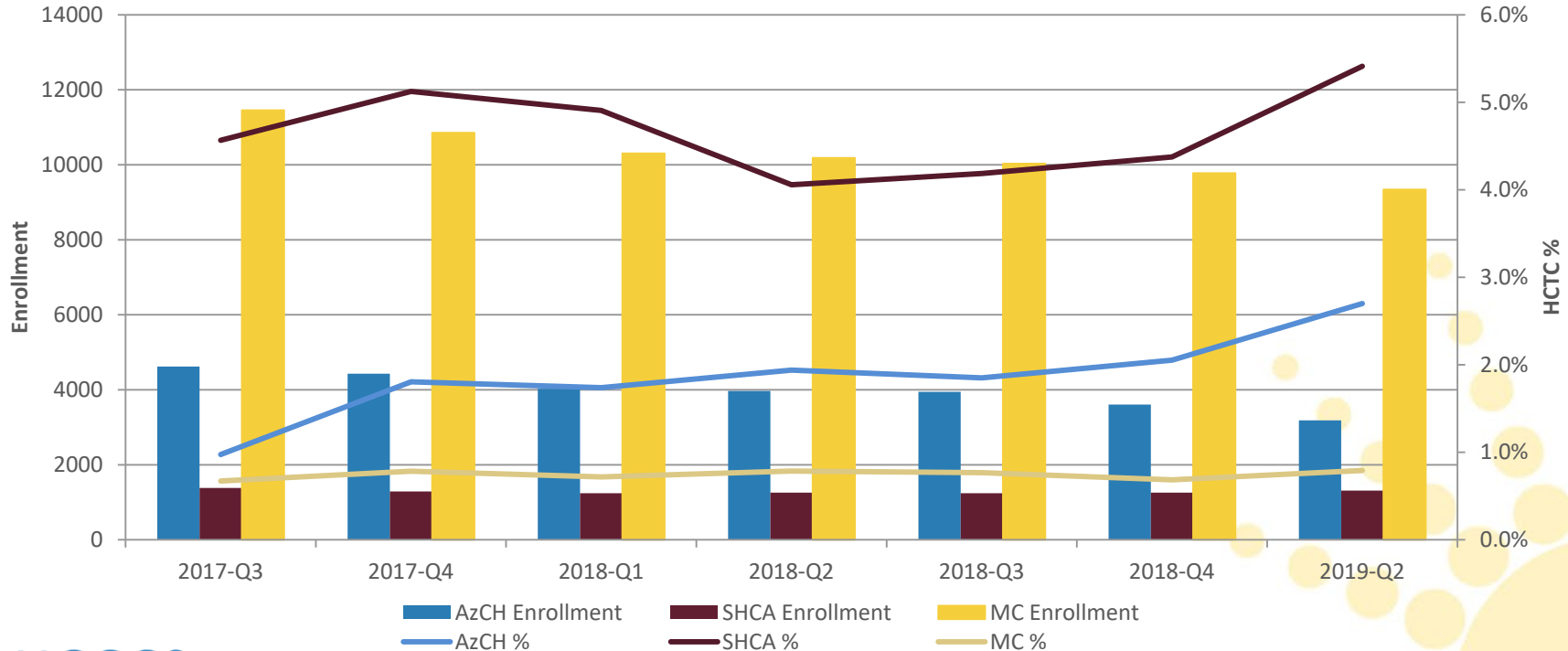
Rapid Response – HP Self Reported



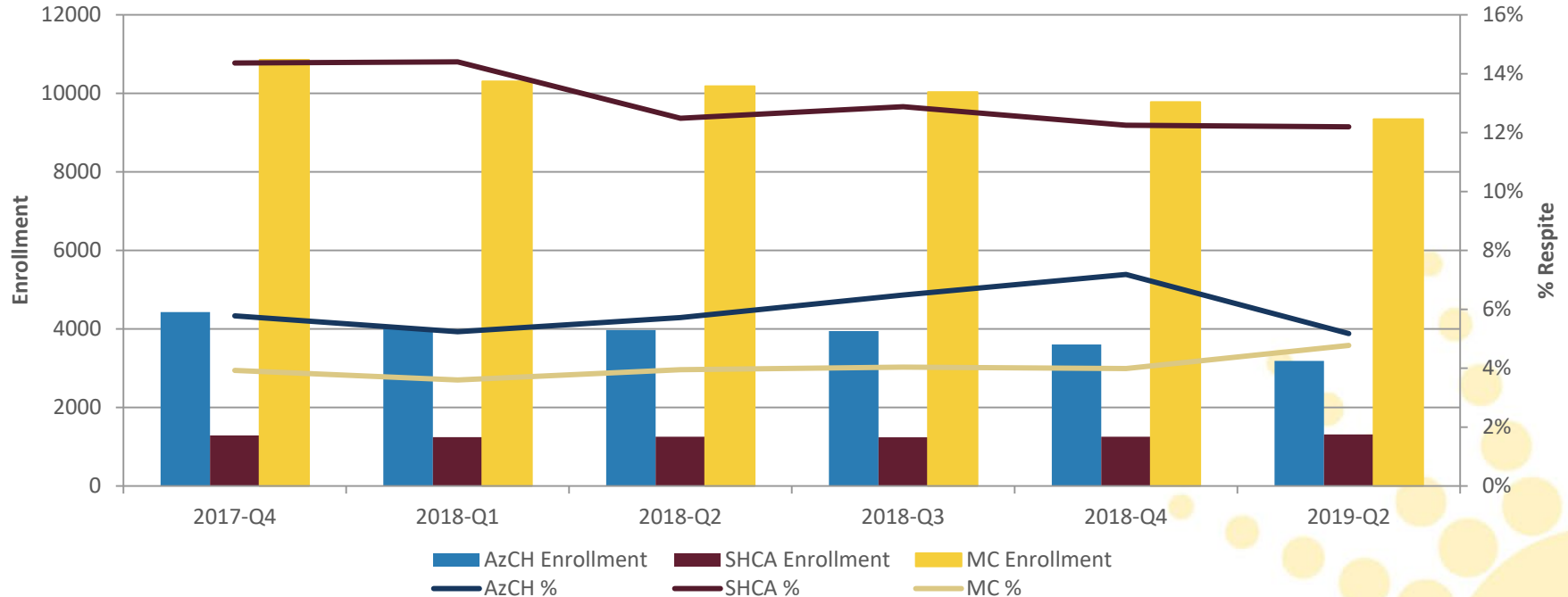
TFC Utilization by Avg. Length of Stay – HP Self Reported



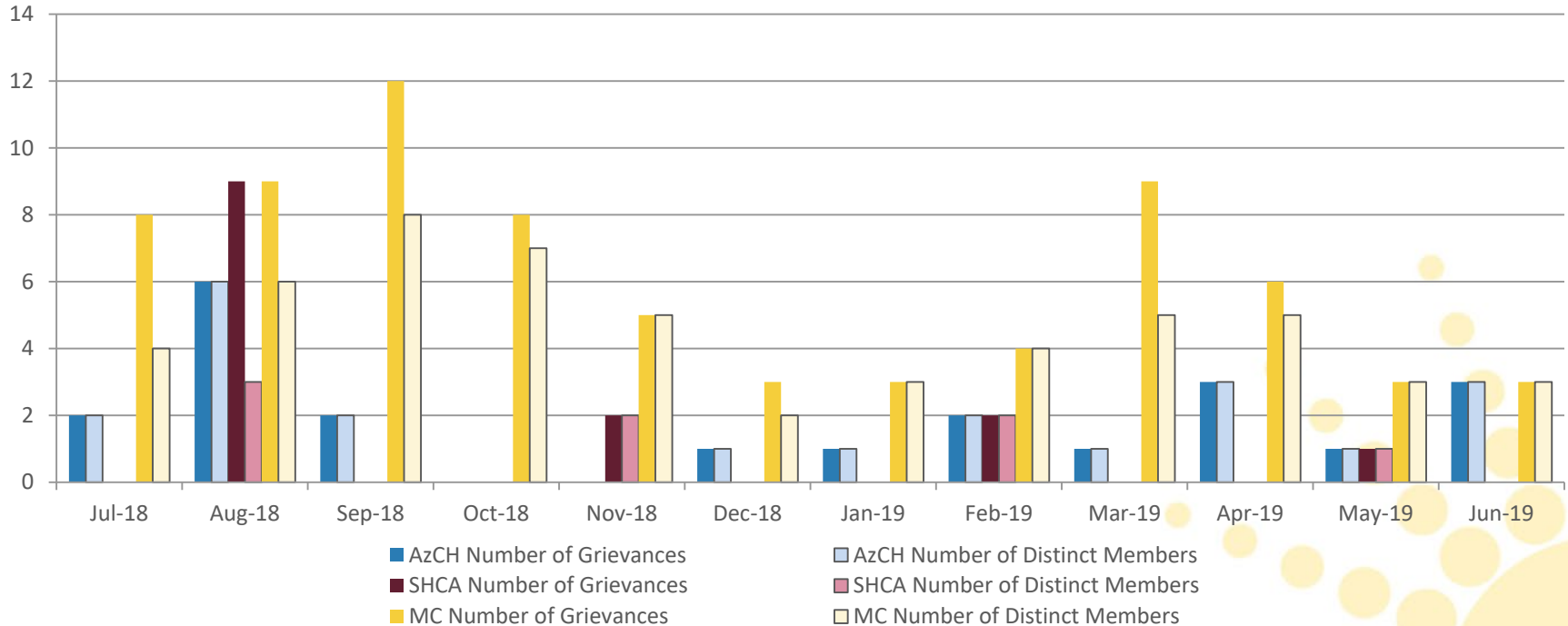
TFC Utilization – HP Self Reported



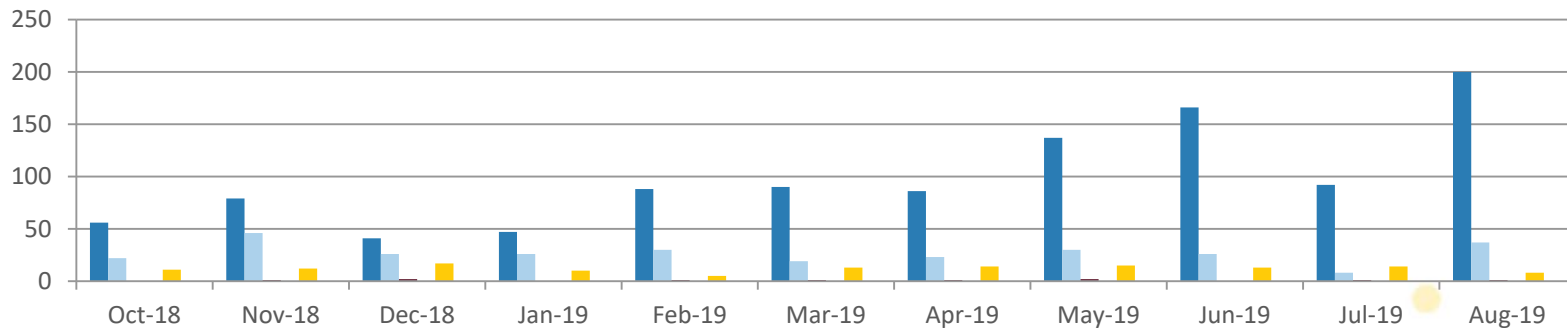
Respite Utilization – HP Self Reported



Grievances – HP Self Reported



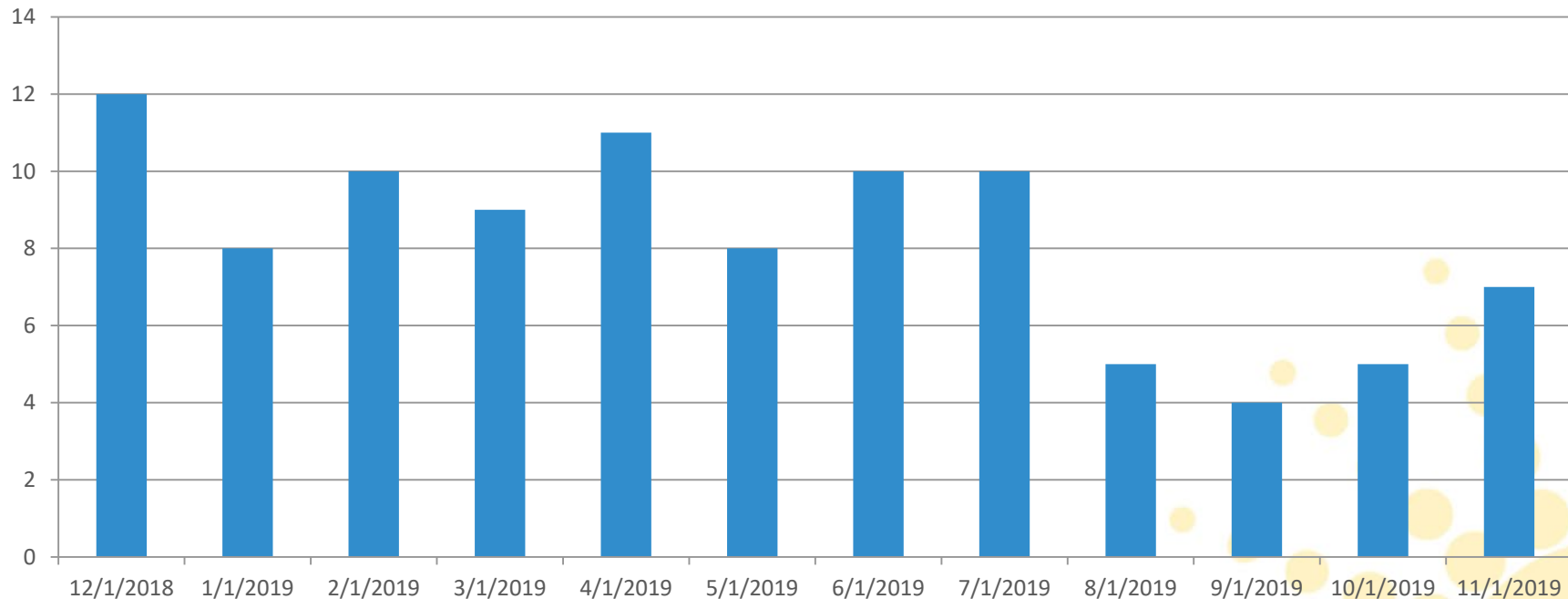
ACOM 449 – Liaison and After Hours Call Volume – HP Self Reported



| | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 | Jul-19 | Aug-19 |
|------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| AzCH Liaison | 56 | 79 | 41 | 47 | 88 | 90 | 86 | 137 | 166 | 92 | 200 |
| AzCH After Hours | 22 | 46 | 26 | 26 | 30 | 19 | 23 | 30 | 26 | 8 | 37 |
| SHCA Liaison | 0 | 1 | 2 | 0 | 1 | 1 | 1 | 2 | 0 | 1 | 1 |
| SHCA After Hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| MC Liaison | 11 | 12 | 17 | 10 | 5 | 13 | 14 | 15 | 13 | 14 | 8 |
| MC After Hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

■ AzCH Liaison ■ AzCH After Hours ■ SHCA Liaison ■ SHCA After Hours ■ MC Liaison ■ MC After Hours

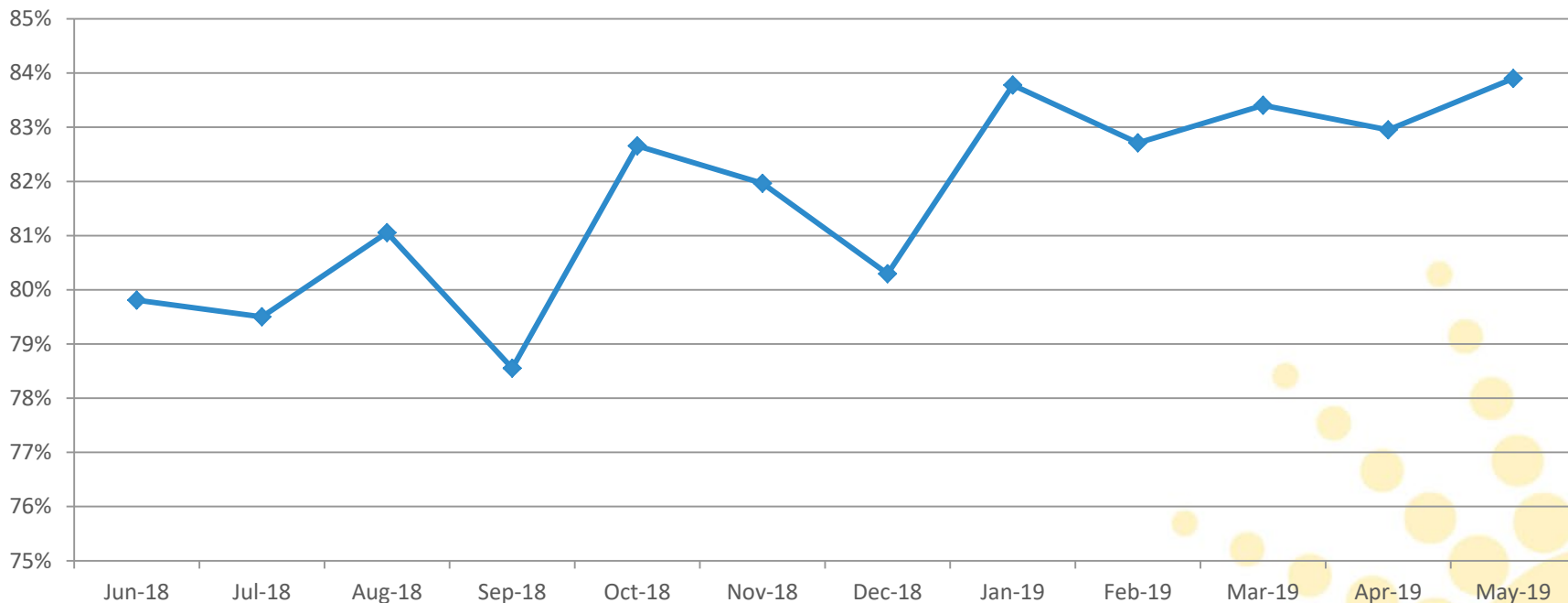
AHCCCS Clinical Resolutions – Jacob's Law Call Volume



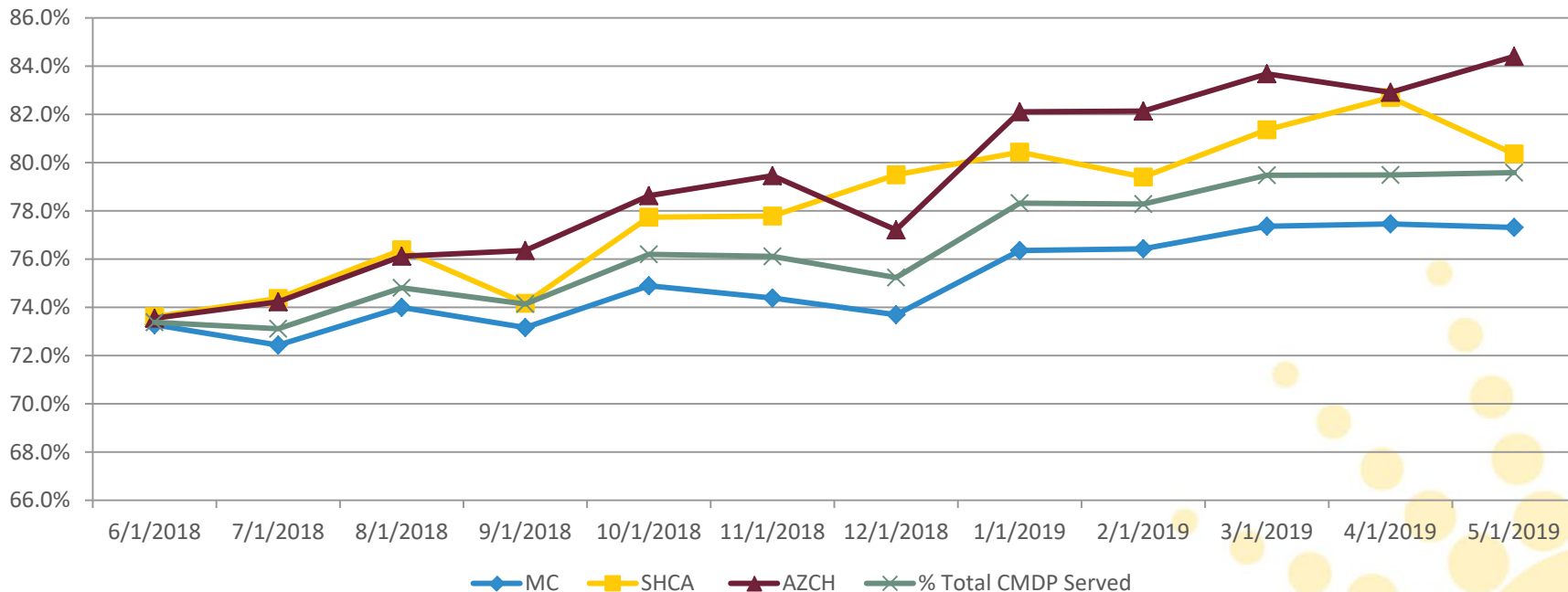
ACOM 449 – Access to Services – HP Self Reported

| Category | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 | Jul-19 | Aug-19 | Sept-19 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| Number of times recommended and approved behavioral health services were accessed directly by an out-of-home or adoptive parent that were provided by a non-contracted provider for 130% fee schedule | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of times single case agreements or newly contracted providers were used to ensure service accessed in-network instead of out of network at 130% fee schedule | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Number of times the contractor coordinated crisis services because a crisis service provider was unresponsive within two hours | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |

Newly Enrolled CMDP Members – Received services first 6 months of enrollment – AHCCCS Calculated



CMDP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated



Performance Measures – HSAG Calculated

| | CMS Median & NCQA Mean | | | | Acute Aggregate | | | | CMDP | | | |
|---|------------------------|-----------|------------|-----------|-----------------|-----|----------|-----|----------|-----|----------|-----|
| | CYE 2016 | | CYE 2017 | | CYE 2016 | | CYE 2017 | | CYE 2016 | | CYE 2017 | |
| | CMS Median | NCQA Mean | CMS Median | NCQA Mean | Rate | MPS | Rate | MPS | Rate | MPS | Rate | MPS |
| Well Child Visits (3-6 years of age) | 67% | 72.2% | 69.3% | 73.0% | 61.0% | 66% | 60.7% | 66% | 70.7% | 66% | 74.5% | 66% |
| Adolescent Well Care Visits | 45% | 50.6% | 48.9% | 53.0% | 39.2% | 41% | 39.2% | 41% | 68.3% | 41% | 72.3% | 41% |
| Annual Dental Visits ¹ | NA | NA | NA | NA | 58.6% | 60% | 60.8% | 60% | 68.0% | 60% | 73.8% | 60% |
| Ambulatory Care: ED Visits ² | NA | NA | NA | NA | 56 | TBD | 53.4 | 55 | 42 | TBD | 41.8 | NC |
| Medication Management for People with Asthma (50% Coverage) | NA | NA | NA | NA | 54.3% | NC | 50.9% | NC | NA | NC | 73.9% | NC |
| Medication Management for People with Asthma (75% Coverage) | NA | 34.9% | NA | 36.9% | 31.1% | NC | 26.4% | NC | NA | NC | 45.7% | NC |
| Chlamydia Screening in Women - Ages 16-20 Years | 44.1% | 53.9% | 50.1% | 54.2% | 42.9% | NA | 44.4% | NA | 52.6% | NA | 54.6% | NA |