

Foster, Kinship, Adoptive Data Dashboard

Updated: 12/21/2017

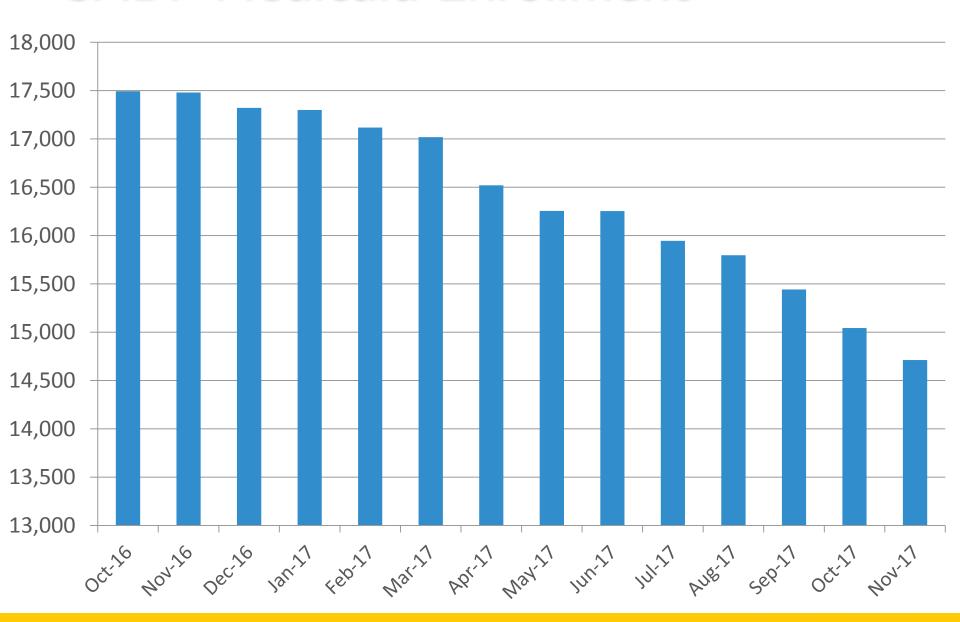


Dashboard Measure Sources

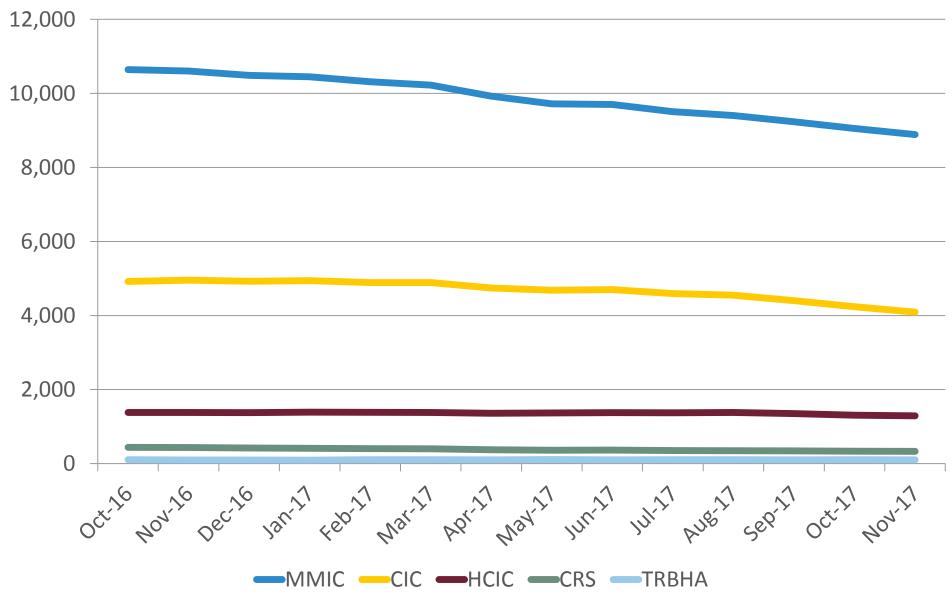
Dashboard Measure	Source	Occurrence
CMDP Enrollment	AHCCCS Data Warehouse	Monthly
CMDP Enrollment by RBHA	AHCCCS Data Warehouse	Monthly
DCS Removals	RBHA Self-reported data	Monthly
AHCCCS Foster Care Calls	Clinical Resolution Unit	Monthly
RBHA Foster Care Calls	ACOM449 Deliverable	Monthly
Rapid Response	ACOM449 Deliverable	Monthly
Service Provided Out of Network	ACOM449 Deliverable	Quarterly
Governor's Scorecard – Newly Enrolled Members	AHCCCS Data Warehouse	Monthly
RBHA Penetration Rates	RBHA Self-reported data	Quarterly
RBHA CMDP Top Services	RBHA Self-reported data	Quarterly
Grievance Data	RBHA self-reported data	As requested
Request for Hearing Data	AHCCCS Report	Monthly



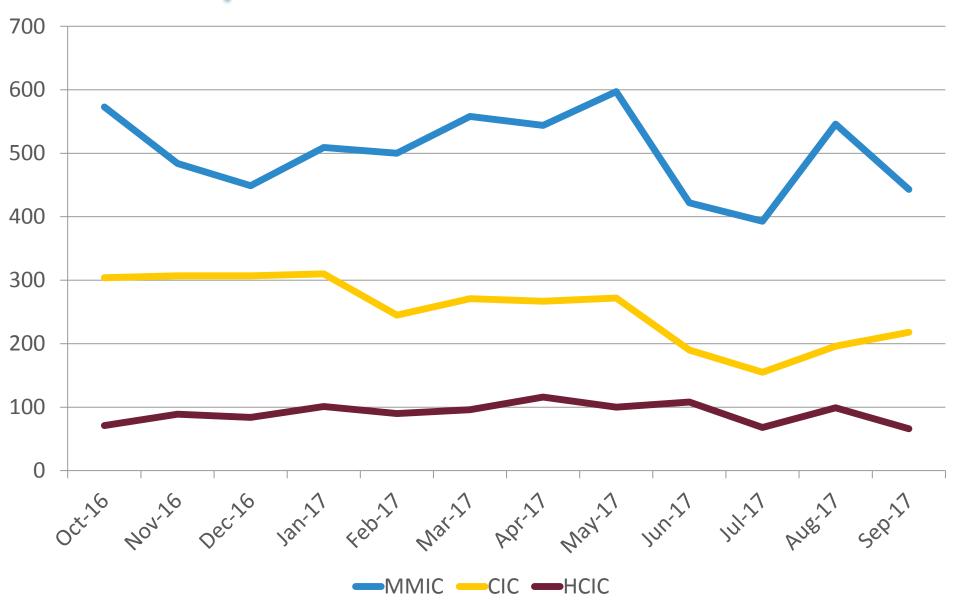
CMDP Medicaid Enrollment



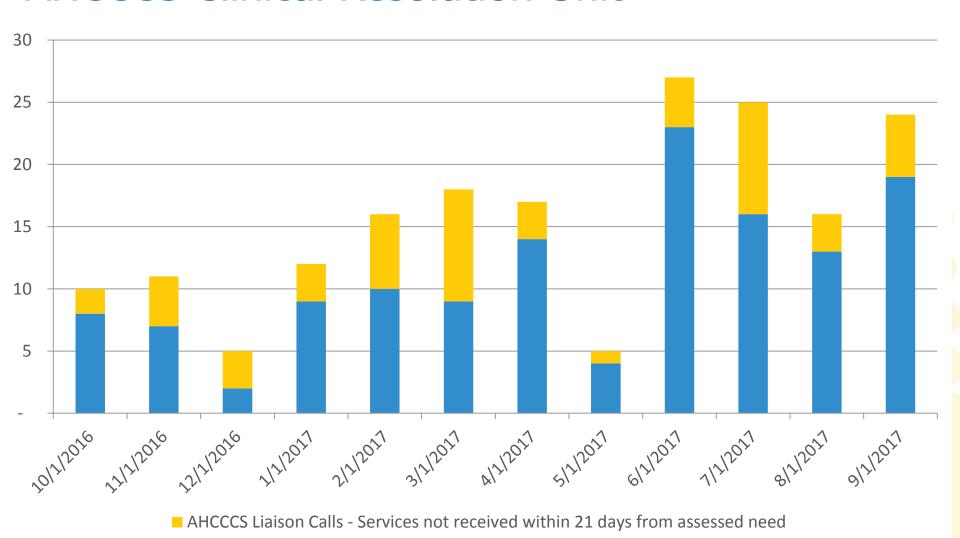
CMDP Enrollment by RBHA



Monthly DCS Removals

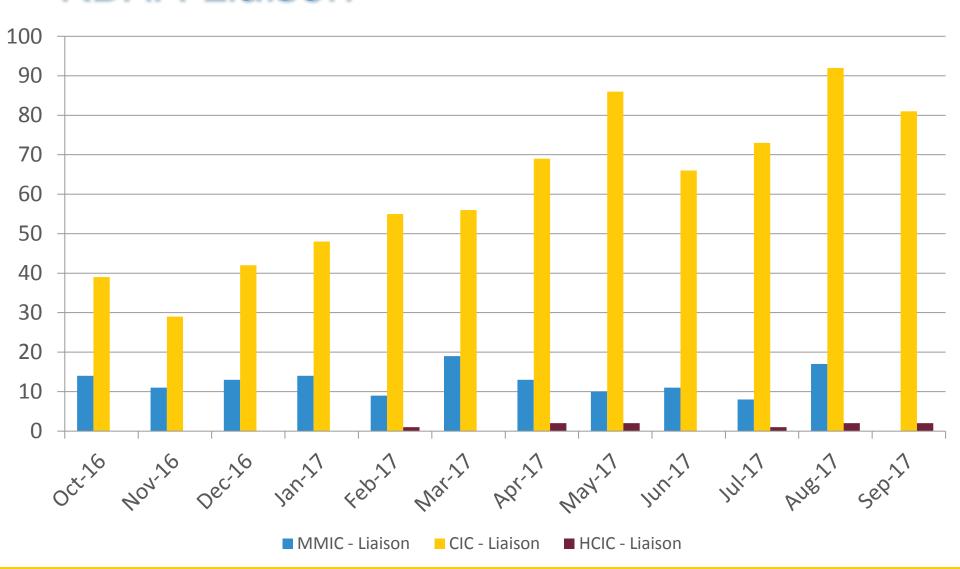


Foster, Kinship, Adoptive Calls/Emails – AHCCCS Clinical Resolution Unit

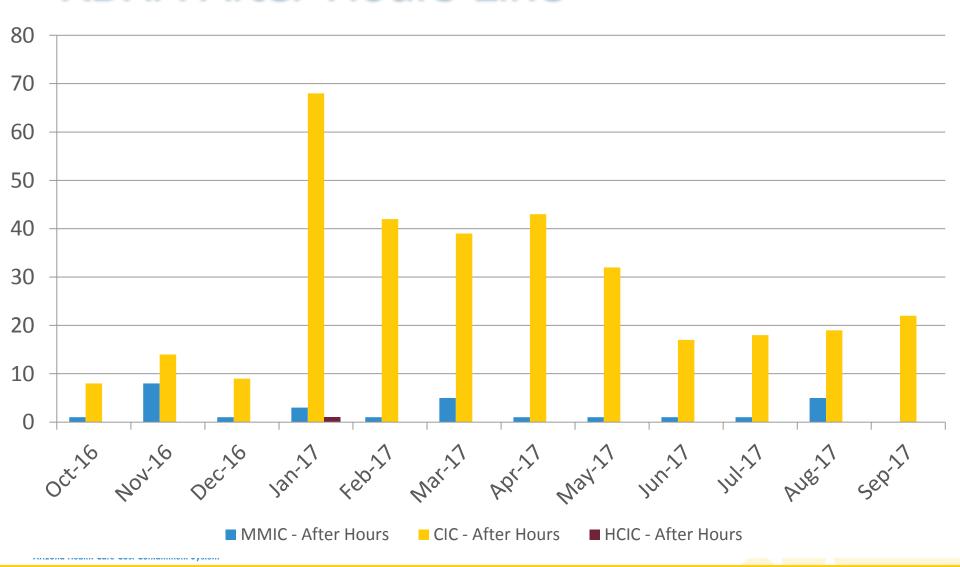


AHCCCS Liaison Calls - All other calls

Foster, Kinship, Adoptive Calls/Emails – RBHA Liaison



Foster, Kinship, Adoptive Calls/Emails – RBHA After Hours Line

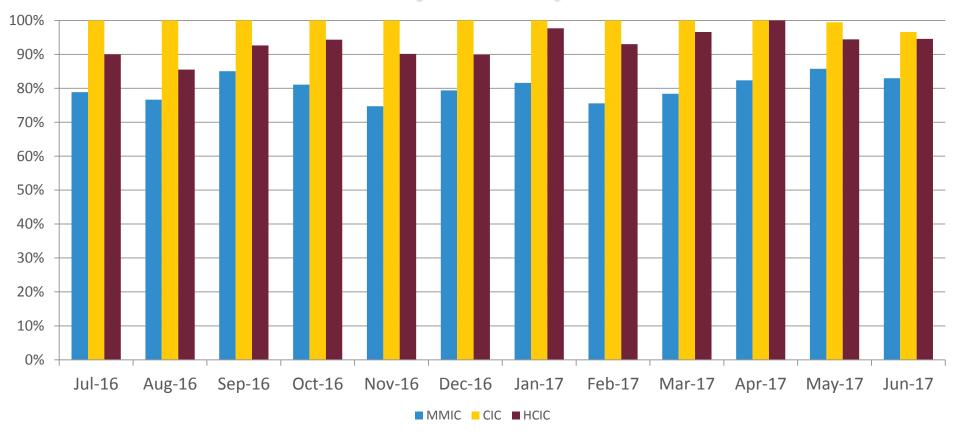


Foster, Kinship, Adoptive Liaison Calls – All RBHAs

Communication Reason	Oct- 16	Nov- 16	Dec- 16	Jan- 17	Feb- 17	Mar- 17	Apr- 17	May- 17	Jun- 17	Jul- 17	Aug- 17	Sep- 17
General information and education	53	47	34	57	31	53	43	42	26	25	37	42
Notification of initial behavioral health services not provided within 21 calendar days after the initial evaluation	0	2	1	0	0	3	0	1	1	6	1	3
Continuation of care if moving to a different County	1	0	5	0	0	1	0	1	1	0	2	2
Request for residential treatment placement due to the member displaying dangerous or threatening behaviors	0	0	0	2	5	6	2	1	1	1	1	1
Request for crisis services because a crisis service provider was unresponsive	0	1	0	1	4	10	6	3	1	1	1	2
Calls received due to no crisis services provider available in area	0	0	0	0	0	0	0	0	0	0	0	0
Notification of initial behavioral health services not provided within 21 calendar days after the initial assessment	1	1	3	2	2	9	4	3	1	4	6	3
Request for behavioral health out-of-home treatment due to the member displaying dangerous or threatening behaviors	0	1	1	0	1	0	0	1	0	0	0	0
Request for continuation of care	0	0	2	0	0	0	0	0	0	0	0	0
Notification of initial behavioral health services not provided within 21 calendar days after the initial assessment	0	0	0	0	0	2	0	0	1	0	0	0
Other	7	10	19	72	65	35	73	79	63	64	87	68
Total	62	62	65	134	108	119	128	131	95	101	135	121



Rapid Response – % of Children Referred by DCS & Received Rapid Response Service



Children Referred for Rapid Response – Removal Month												
	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
MMIC	502	629	534	566	467	441	500	491	551	522	583	411
CIC	270	311	305	270	239	241	230	250	171	144	181	205
HCIC	50	69	68	88	71	79	86	86	88	51	90	55

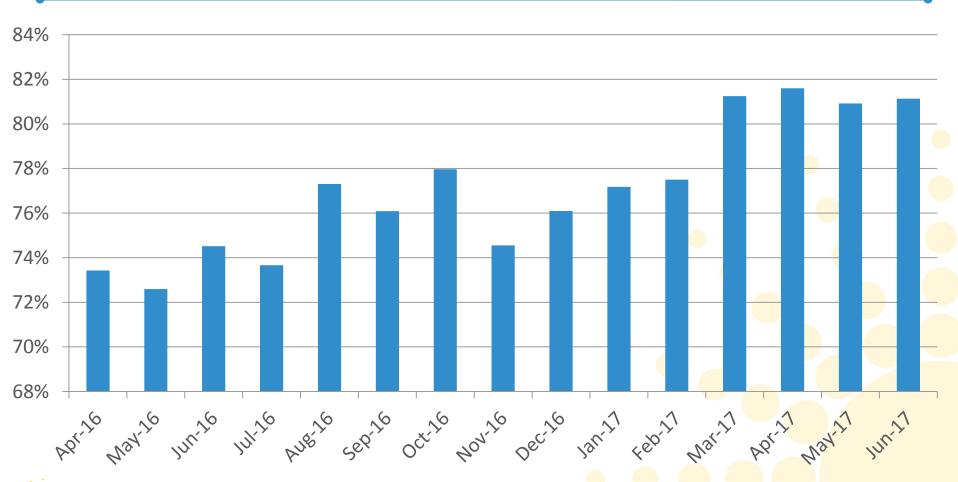
Services Provided Out of Network at the 130% FFS specific to Jacob's Law

	Oct -16	Nov -16	Dec -16	Jan -17	Feb -17	Mar -17	Apr -17	May -17	Jun -17	Jul -17	Aug -17	Sep -17
MMIC	0	0	0	0	0	0	0	0	0	0	0	0
CIC	0	0	0	0	0	0	0	0	0	0	0	0
HCIC	0	0	0	0	0	0	0	0	0	0	0	0



Newly Enrolled CMDP Members –

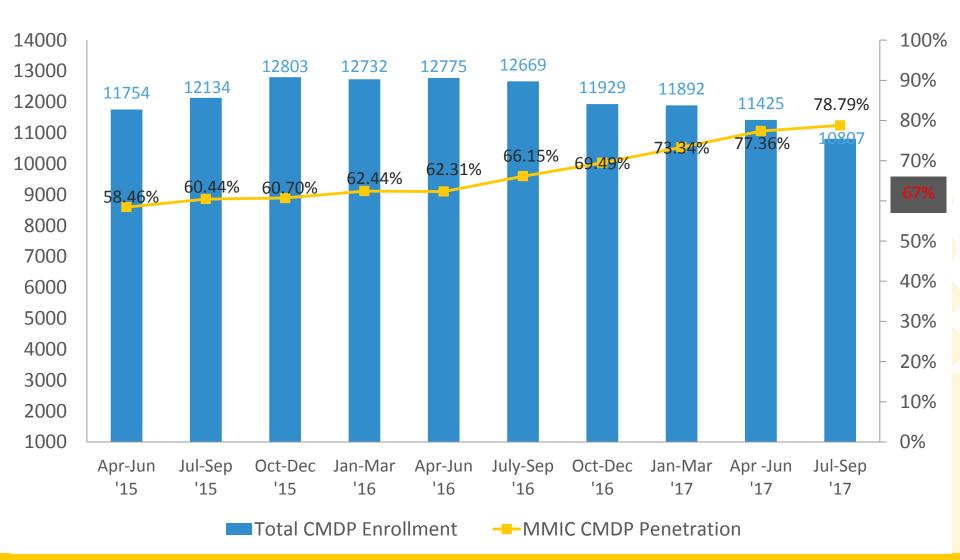
At least one behavioral health service during the reported month for members in their first six months of enrollment in CMDP



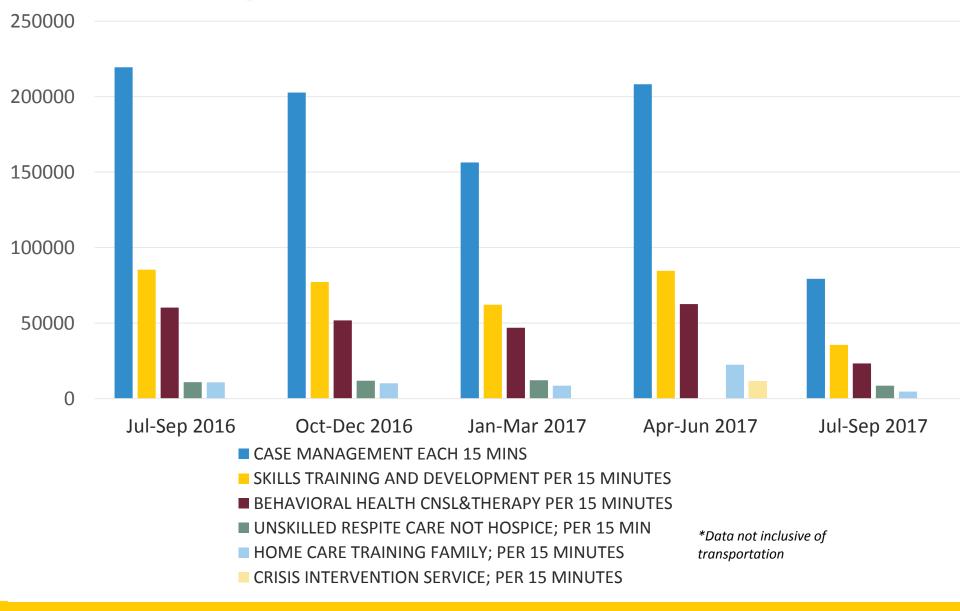


MMIC Penetration Rate for CMDP Members

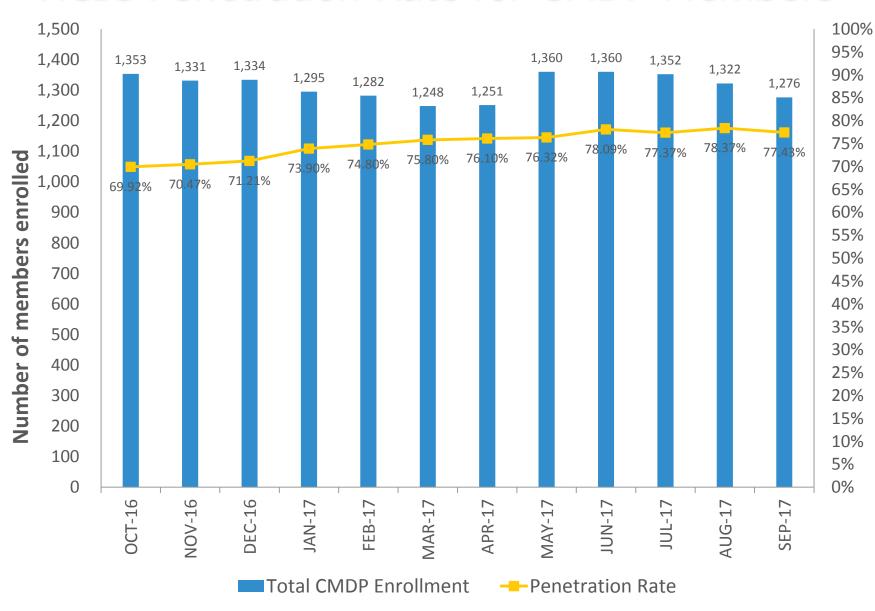
Total CMDP Enrollment vs. Total CMDP Penetration



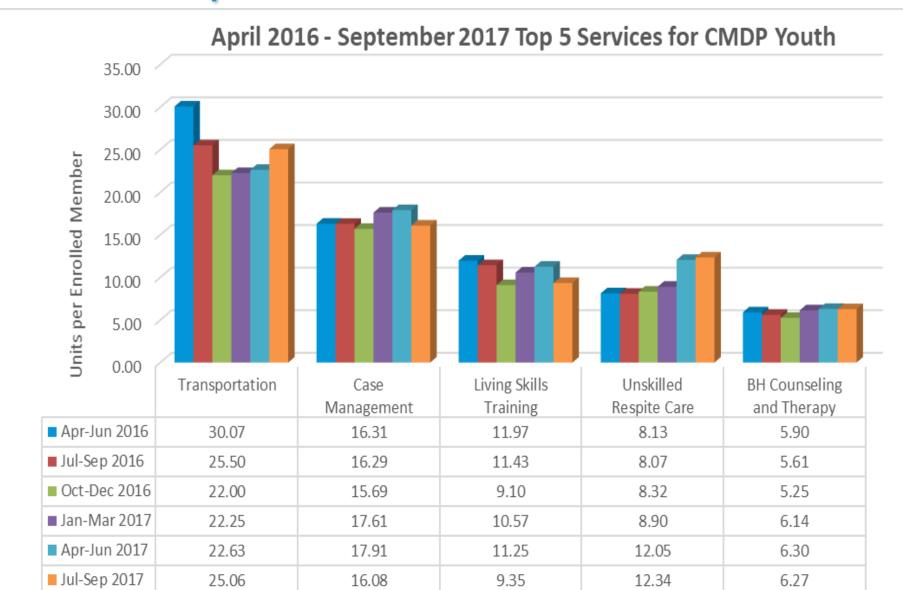
MMIC Top 5 Services for CMDP Members



HCIC Penetration Rate for CMDP Members

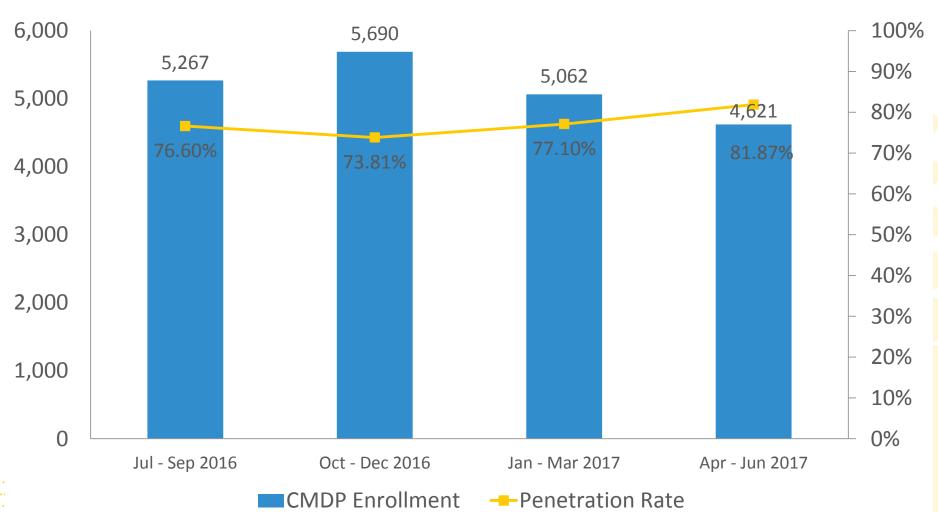


HCIC Top 5 Services for CMDP Members



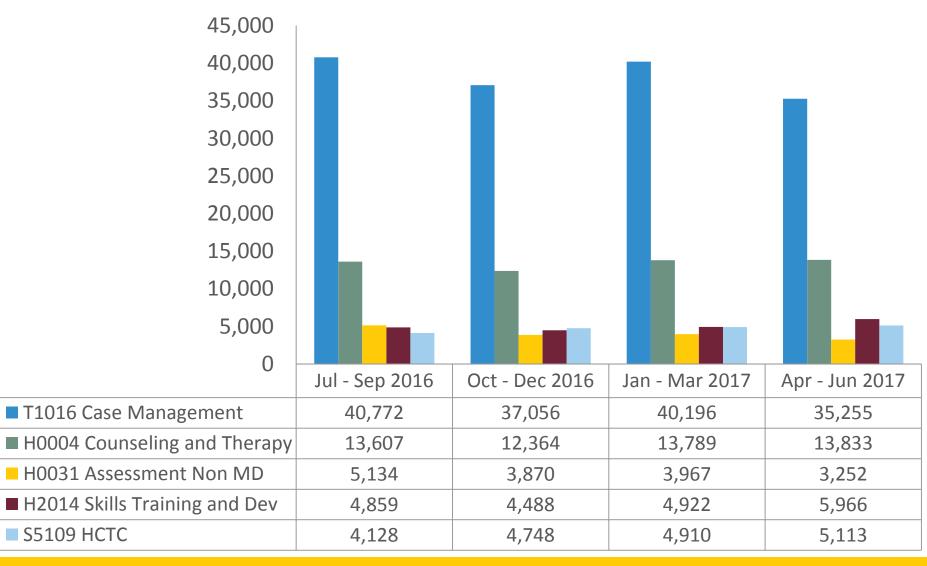
CIC Penetration Rate for CMDP Members

Quarterly CMDP Penetration Rate Total CMDP Enrollment vs. Total CMDP Penetration



CIC Top 5 Services for CMDP Members

Quarterly Top 5 Procedure Codes for CMDP Members



RBHA Grievances – CMDP Specific

	RBHA Grievances								
	10/1/16- 12/31/16	1/1/17- 3/31/17	4/1/17- 6/30/17	7/1/17- 9/30/17	4/1/17- 9/30/17				
MMIC	15 (6 members)	16 (10 members)	16 (10 members)	46 (26 members)	2				
CIC	13 (13 members	16 (15 members)	8 (8 members)	16 (14 members)	0				
HCIC	0	1	0	1	0				



Foster, Kinship, Adoptive Community Engagement Meetings

Office of Individual and Family Affairs (OIFA)

