AHCCCS Foster Care Dashboard

9/28/2021
## Timeframe

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020-Q1</td>
<td>10/1/2019 – 12/31/2019</td>
</tr>
<tr>
<td>2020-Q2</td>
<td>1/1/2020 – 3/31/2020</td>
</tr>
<tr>
<td>2020-Q3</td>
<td>4/1/2020 – 6/30/2020</td>
</tr>
<tr>
<td>2020-Q4</td>
<td>7/1/2020 – 9/30/2020</td>
</tr>
<tr>
<td>2021-Q1</td>
<td>10/1/2020 – 12/31/2020</td>
</tr>
</tbody>
</table>
Crisis Services – HP Self Reported

Average Minutes

2020-Q1 2020-Q2 2020-Q3 2020-Q4 2021-Q1


AHCCCS
Rapid Response – HP Self Reported (72-hour requirement)
TFC Utilization by Avg. Length of Stay
AHCCCS Calculated
Grievances – HP Self Reported

Number of Grievances

- AzCH Number of Grievances
- HCA Number of Grievances
- MC Number of Grievances

Month:
- Nov-20
- Dec-20
- Jan-21
- Feb-21
- Mar-21
- Apr-21
- May-21
- Jun-21

Number of Distinct Members

- AzCH Number of Distinct Members
- HCA Number of Distinct Members
- MC Number of Distinct Members
ACOM 449 – Liaison and After Hours Call Volume – HP Self Reported
AHCCCS Clinical Resolutions – Jacob’s Law Call Volume
Newly Enrolled CMDP Members – Received services first 6 months of enrollment – AHCCCS Calculated
CMDP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated

- MC % Served
- HCA % Served
- AzCH % Served
- Total % Served