



BH Service Delivery to Children in Foster Care

May 18th 2018



SUMMARY OF MEASURES

Quarterly trend Data for Children in the care of DCS/CMDP

- Penetration Rate
- Top 5 Utilized Services by Units
- Crisis Services Utilization-2 hour response (performance vs contract requirement)
- Rapid Reponse-72 hour response (performance vs contract requirement)
- HCTC Utilization- # of foster children, average length of stay
- Respite Utilization
- Reunification Services
- Network Development
 - Limited or difficult service availability
 - Efforts to increase network capacity
 - Number of SCA by provider type
- *Providers complete their data submission/deliverable up to 25 days after the EOM resulting in data sets covering Q4 2016-Q2 2018 for portions of this presentation.

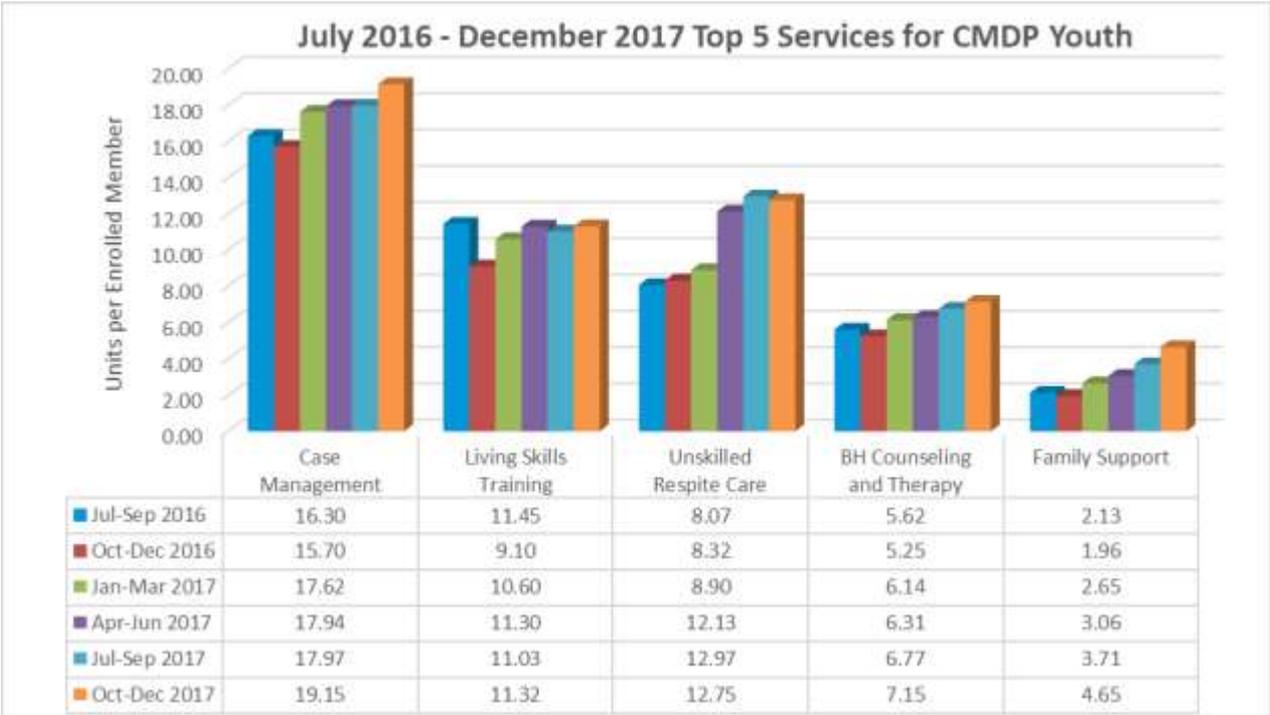


RATE OF CHILDREN ENROLLED WITH CMDP RECEIVING HCIC SERVICES Q1 FY2016 – Q2 FY2018



TOP 5 SERVICES-NUMBER OF CHILDREN SERVED

CMDP Utilization- last quarter subject to claims lag



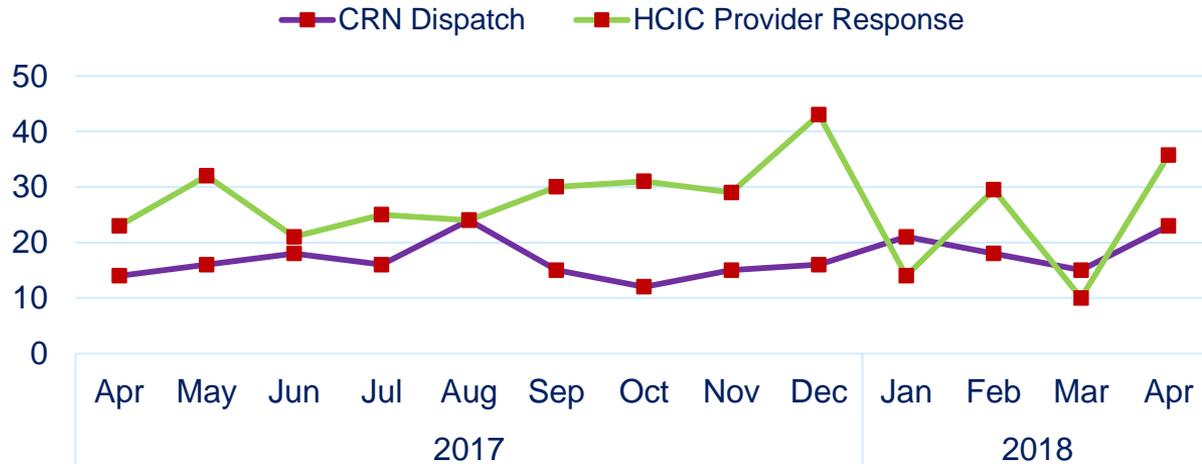
Transportation Units per Member

Jul-Sep 2016	25.51
Oct-Dec 2016	22.00
Jan-Mar 2017	22.31
Apr-Jun 2017	22.82
Jul-Sep 2017	29.42
Oct-Dec 2017	30.47



CRISIS SERVICES

Mobile Team Dispatch and Response Times (Min) for CMDP Enrolled Members

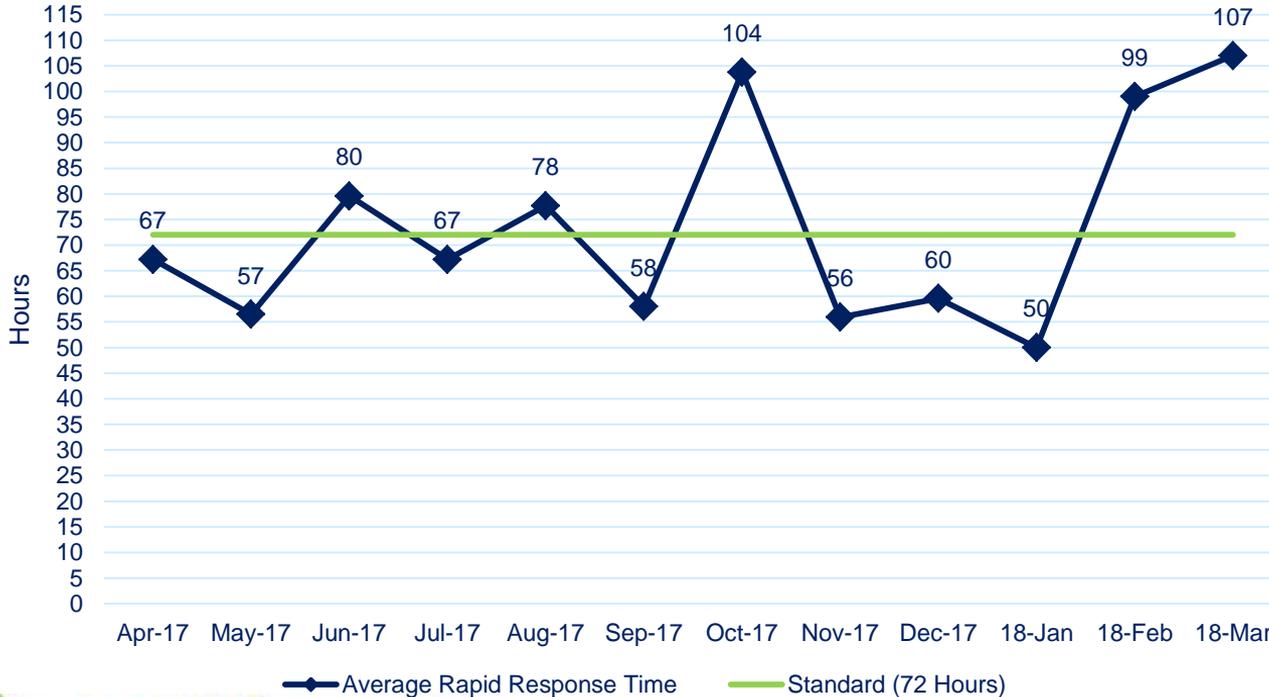


Response and Dispatch Times

- The overall standard for a mobile crisis response service is an average of **90 Minutes**.
- The results for this period of time indicate an overall average of **44 Minutes**, including time to dispatch.
- Mobile Team response times without the inclusion of the time to dispatch indicates an average of **27 Minutes**.
- The average time from when a call hits the CRN Call Center to when the call is dispatched to a Mobile Team is **17 Minutes**.

HCIC RAPID RESPONSE TIME –AVERAGE

Hours from CRN dispatch to Behavioral Health Home completed 72 Hr Rapid Response Assessment



Health Home response for outliers

October- Multiple placements requested assessment time post 72 hrs ex. Placement requested assessment to be completed after Halloween.

February- Placement requested appt. in office, no show and rescheduled x3.

March- Multiple placements requested assessment time post 72 hrs



HCTC UTILIZATION AND LENGTH OF STAY FOR CMDP MEMBERS OCTOBER 2016 - DECEMBER 2017

CMDP Members		
Quarter	Unique CMDP/HCTC Members	HCTC ALOS
FY2017Q1	57	234
FY2017Q2	63	258
FY2017Q3	63	240
FY2017Q4	66	220
FY2018Q1	61	244

Average Length of Stay for CMDP child in HCTC is about 8 months.

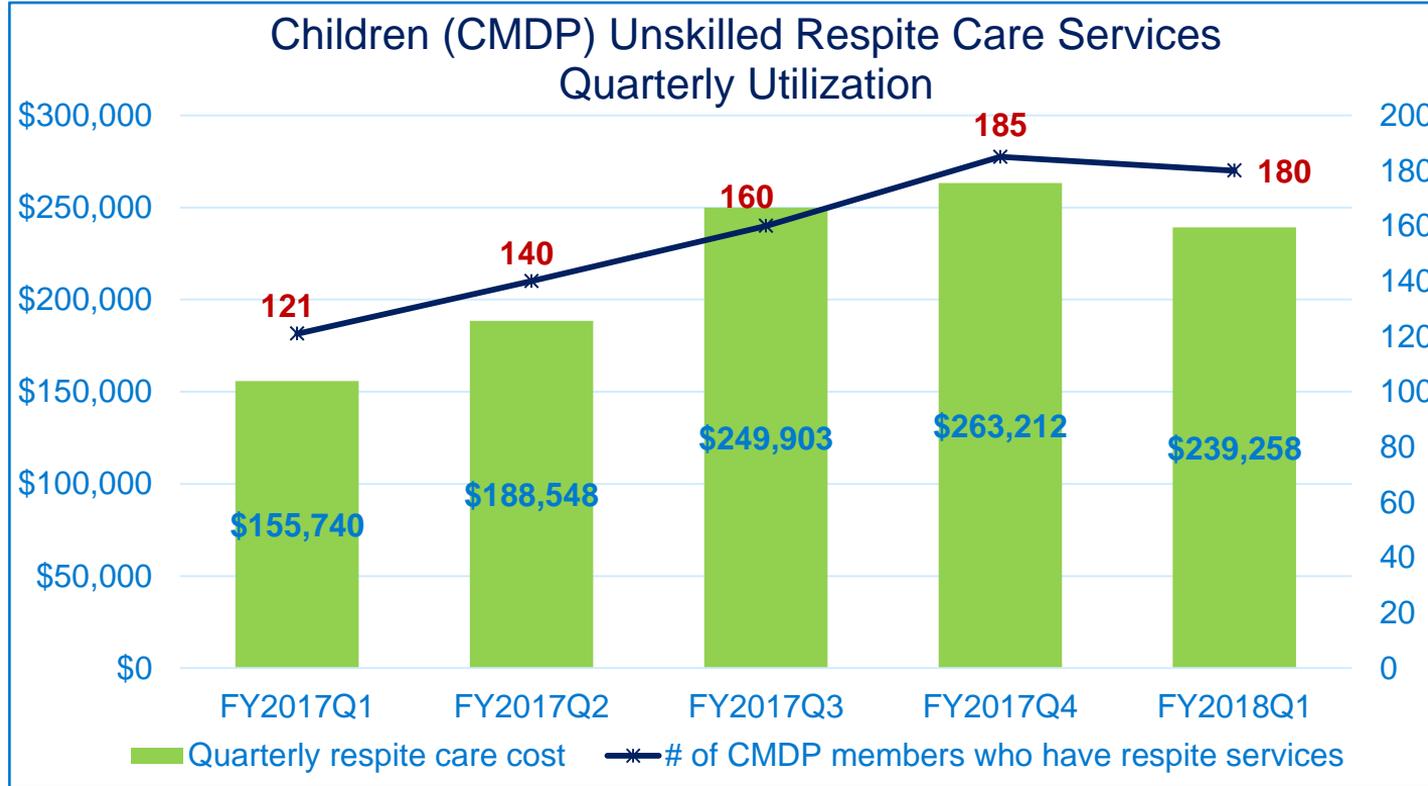
Q4 Approximately 55% of HCIC children in HCTC are CMDP.

Note Refresh Data:

- Time frame is 10/01/2016 to 12/31/2017, e.g., FY2017Q1 is the time period from 10/01/2016 to 12/31/2016;
- Unique CMDP/HCTC Members is the number of CMDP members who have used HCTC service in the quarter;
- HCTC ALOS = (Total LOS) / (# of Discharged) in the quarter.



RESPIRE UTILIZATION



REUNIFICATION SERVICES HCIC PARENT SUPPORT NOW PROGRAM

- Immediate support, education and assistance to families navigating various systems and DCS involvement after an emergency custodial removal.
- PSN assists in the creation of a collaborative relationship with:
 - Family
 - Department of Child Safety
 - County Court of Jurisdiction
 - Family Run Organization that assists the family
 - HCIC contracted health homes
- Based on the SAMHSA Peer and Family Support Model –
and Arizona Vision and Principles
- Value-Based Purchasing Incentive program



GOALS- Increase the number of successful reunifications of the child with their family of origin & decrease amount of time child is in DCS custody

REUNIFICATION SERVICES-PARENT SUPPORT NOW

- **Mohave County – Kingman and Bullhead City – Expansion to Lake Havasu City -MIKID**
 - Serves families with children, birth to 17 years old
 - **401 children (sibling groups included) referred to PSN** from February 2015 to April 2018
 - **61 children** have been successfully returned home since program's inception
 - The average length out-of-home was **7 months** for families reunified YDT.
 - MIKID has earned a six month reunification **Value Based Service Incentive** for 20 families

- **Yavapai County – Family Involvement Center**
 - Serving families with children, birth to 12 years old
 - **138** referrals from January 2017 to April 2018
 - FIC has earned a six month reunification **Value Based Service Incentive** for 5 families
 - **21 children have been returned home successfully within an average of 5.5 months**

REUNIFICATION SERVICES-FAMILY FINDING & NATURAL CONNECTIONS

- **Family Finding Training -- October 2017**
 - **Kevin Campbell**, an internationally known developer of the Family Finding model
 - Coconino County Coalition for Children and Youth Follow up: Family Finding Concept Tip Sheet is being created by CCCY to be available for Providers, Schools, Stakeholders and any other agency benefit from this knowledge. Strategic Planning at some agencies has begun to weave the Family Finding Principles throughout their processes and is being developed further for an addition to CFT trainings.
- **Project Connections-CFSS**
 - A philosophy of practice that is individualized to each child developed by HCIC Provider, Child and Family Support Services
 - Specialized clinical program to maintain stability to prevent disruptions and actively promote the power of permanency for youth; creating and cultivating a long-term supportive relationship within family and community. Utilizes staff with specialized knowledge and skills and relies on developmental partnerships
 - Ongoing development for replication
 - **Presentations scheduled for Project Connections at HCIC Adult Child Meeting, Northern Arizona Children's Council, HCIC-DCS-HCTC Collaborative Meeting and requested by additional Health Homes. CFSS has integrated the model into their ongoing CFT process.**
 - **Addition of a Foster-Adopt partner support book club and coaching partnership with the Post Institute.**
 - **Active Parenting partnership with FIC in the Yavapai area for parent engagement.**
 - **Circles of Security group in Yavapai and coming soon to Flagstaff for youth, families of origin and foster families.**

NETWORK DEVELOPMENT

Identified services for children in AZ that have limited availability

- ABA services from credentialed Behavior Analysts
- Identification for early onset of psychosis
- Specialty BHIF setting for children living with Autism Spectrum Disorder
- Diverse provider pool for and BHIF level of treatment for Sexually Maladaptive Behaviors
- **BHIF level of treatment for children who have experienced the trauma of sex trafficking**
- Concern from our providers re: limited capacity in hiring licensed counseling professionals

NETWORK DEVELOPMENT

Assisting our Health Homes to increase their capacity to meet the needs of their clients

- Developing Autism Action Committee with our providers, stakeholders and GSA pediatricians
- ABA services provided through alternative payment models
- Increased array of trainings in clinical therapeutic techniques; ex. trauma, sexualized behavior, CBT
- Training to assist in navigation through AZ licensure process
- First Episode Psychosis “Fast Forward” Program implemented in 5 of our Health Homes

NETWORK DEVELOPMENT

Recent addition of network service providers:

- 4 Directions overnight-weekend retreat and unplanned respite in Camp Verde
- PSA Behavioral Health-Outpatient Clinic in Bullhead City
- BHIF Provo Canyon Behavioral Hospital Utah
- A New Leaf Behavioral Health Outpatient Clinic in Phoenix area
- Human Service Consultants – HCTC Provider



NETWORK DEVELOPMENT

HCIC has 47 providers serving members through a Single Case Agreement

Number of SCA contracted Providers by type:

13	Behavioral Health Residential Facility	B8
7	Certified Independent Social Worker	85
3	Non-Emergency Transportation Providers	28
1	Physician Assistant	18
26	Behavioral Health Outpatient Clinic	77
5	Psychiatric Hospital	71
6	Psychologist	11
4	Secure Residential Treatment Center	B1
1	Sub-Acute Facility	B5
2	MD-Physician	08
4	Certified Professional Counselor	87
1	Behavioral Health Therapeutic Home	A5

THANK YOU

