Cenpatico Integrated Care

BH Service Delivery to Children in Foster Care

May 18, 2018
Summary of Measures

Quarterly trend data for 1/1/2017 - 12/31/2017

• Penetration Rate
• Top 5 Utilized Services by units
• Crisis Services Utilization – 2 hour response (performance vs contract requirement) CMDP
• Rapid Response – 72 hour response (performance vs contract requirement)
• HCTC Utilization - Number of foster children, average LOS
• Respite Utilization
• Reunification Services
• Network Development
Trended Quarterly CMDP Penetration Rate

Quarterly CMDP Penetration Rate
Total CMDP Enrollment vs. Total CMDP Penetration

<table>
<thead>
<tr>
<th></th>
<th>JAN - MAR 2017</th>
<th>APR - JUN 2017</th>
<th>JUL - SEPT 2017</th>
<th>OCT - DEC 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMDP Enrollment</td>
<td>5,062</td>
<td>4,621</td>
<td>4,430</td>
<td>4,027</td>
</tr>
<tr>
<td>Penetration Rate</td>
<td>77.10%</td>
<td>81.87%</td>
<td>82.33%</td>
<td>83.36%</td>
</tr>
</tbody>
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Reaching across Arizona to provide comprehensive quality health care for those in need
Top 5 Services by Units

Reaching across Arizona to provide comprehensive quality health care for those in need

<table>
<thead>
<tr>
<th>Procedure Codes</th>
<th>JAN - MAR 2017</th>
<th>APR - JUN 2017</th>
<th>JUL - SEP 2017</th>
<th>OCT - DEC 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>T1016 Case Management</td>
<td>40,261</td>
<td>35,771</td>
<td>31,142</td>
<td>26,613</td>
</tr>
<tr>
<td>H0004 Counseling and Therapy</td>
<td>13,882</td>
<td>13,945</td>
<td>13,563</td>
<td>11,504</td>
</tr>
<tr>
<td>H2014 Skills Training and Dev</td>
<td>4,929</td>
<td>5,997</td>
<td>5,347</td>
<td>4,688</td>
</tr>
<tr>
<td>S5109 HCTC</td>
<td>4,910</td>
<td>5,166</td>
<td>4,613</td>
<td>4,367</td>
</tr>
<tr>
<td>H0031 Assessment Non MD</td>
<td>3,993</td>
<td>3,246</td>
<td></td>
<td></td>
</tr>
<tr>
<td>S5110 Family Support</td>
<td></td>
<td></td>
<td>3,424</td>
<td></td>
</tr>
<tr>
<td>H0018 Short Term BH Residential</td>
<td></td>
<td></td>
<td></td>
<td>3,051</td>
</tr>
</tbody>
</table>

Quarterly Top 5 Procedure Codes for CMDP Children by Unit
Crisis Services

Average Crisis Mobile Team Response Time - Minutes

Reaching across Arizona to provide comprehensive quality health care for those in need
Crisis Services

Quarterly Mobile Crisis Team Dispatch for CMDP Members

Timeliness Standards

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</thead>
<tbody>
<tr>
<td>CMT Dispatches</td>
<td>149</td>
<td>94</td>
<td>119</td>
<td>104</td>
</tr>
<tr>
<td>% Within 2 Hours</td>
<td>100.0%</td>
<td>96.8%</td>
<td>99.2%</td>
<td>97.1%</td>
</tr>
</tbody>
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Reaching across Arizona to provide comprehensive quality health care for those in need
Rapid Response

Average Rapid Response Time - Hours

- Standard: 72 hours
- Average RRT: variable

Jan-17: 48
Feb-17: 41
Mar-17: 42
Apr-17: 48
May-17: 43
Jun-17: 43
Jul-17: 69
Aug-17: 36
Sep-17: 56
Oct-17: 46
Nov-17: 56
Dec-17: 48

Starting October 1, 2018

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HCTC Current Snapshot

CMDP Children Currently Placed – 50

- 68% are age 12 and under
- Currently in HCTC over 2 Years: 4 (8%)
- Currently in HCTC over 1 Year: 4 (8%)
- Currently in HCTC for 9 to 12 Months: 6 (12%)
- Currently in HCTC for 6 to 9 Months: 8 (16%)
- Currently in HCTC for 3 to 6 Months: 10 (20%)
- Currently in HCTC < 3 Months: 18 (36%)

Reaching across Arizona to provide comprehensive quality health care for those in need
Quarterly HCTC Placements for CMDP Members

Average Length of Stay (days)

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Discharges</th>
<th>ALOS</th>
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</thead>
<tbody>
<tr>
<td>Jan - Mar 2017</td>
<td>16</td>
<td>166.06</td>
</tr>
<tr>
<td>Apr - Jun 2017</td>
<td>20</td>
<td>188.10</td>
</tr>
<tr>
<td>Jul - Sept 2017</td>
<td>17</td>
<td>189.71</td>
</tr>
<tr>
<td>Oct - Dec 2017</td>
<td>19</td>
<td>233.37</td>
</tr>
</tbody>
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Reaching across Arizona to provide comprehensive quality health care for those in need
Respite Utilization

Quarterly Respite Services for CMDP Members - $5150
Utilizing Members and Average Units Per 1,000 Eligible Members Per Quarter

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Members</th>
<th>Avg Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan - Mar 2017</td>
<td>253</td>
<td>6283.86</td>
</tr>
<tr>
<td>Apr - Jun 2017</td>
<td>305</td>
<td>11893.95</td>
</tr>
<tr>
<td>Jul - Sept 2017</td>
<td>248</td>
<td>9562.08</td>
</tr>
<tr>
<td>Oct - Dec 2017</td>
<td>202</td>
<td>7231.44</td>
</tr>
</tbody>
</table>
Respite Utilization

Quarterly Respite Services for CMDP Members - S5151
Utilizing Members and Average Units Per 1,000 Eligible Members Per Quarter

<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>Members</td>
<td>130</td>
<td>164</td>
<td>138</td>
<td>113</td>
</tr>
<tr>
<td>Avg Units</td>
<td>85.14</td>
<td>109.72</td>
<td>114.22</td>
<td>122.18</td>
</tr>
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Reaching across Arizona to provide comprehensive quality health care for those in need
Reunification Services

• MIKID “Parent Support Now” continues to operate in Santa Cruz County and has been implemented in Cochise and Pinal Counties for the birth to three population.

• Block Grant supported positions at three providers to pilot a structured tracking, engagement and post CMDP resource planning strategy
Reunification Services

• Five day parent engagement to support enhanced involvement
• Planned engagement of newly awarded In Home providers to develop collaborative working relationships to support Family Preservation
• TMC, CODAC, ESBF collaborative serving at risk women
Network/Program Development

• Working with DCS, SAATURN, CMDP, TPD and providers to develop sex trafficking protocol for DCS involved youth

• Strategic planning to build a continuum of care for sex trafficking treatment
Network/Program Development

- Developing Foster Care Stabilization in Southeast AZ and Yuma
- Added contracted BHRF beds in Pima and Maricopa Counties
- Developing additional Brief Intervention Program beds
Network/Program Development

• “Coming Home” Program and Intensive HCTC Program
• Developing Sub Acute beds for youth
• ASD Center of Excellence
• Foster Care EDU training as an additional resource for foster parents
Network Development

- Single case agreements for CMDP members since 1/1/17 (volume and provider type)
  - Provider Type 11 Psychologist: 1
  - Provider Type 08 Physician: 4
  - Provider Type A5 HCTC: 3
  - Provider Type B1 RTC: 9
  - Provider Type B8 BHRF: 32

Total SCAs for CMDP: 49
Questions

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