



Mercy Maricopa Integrated Care

BH Service Delivery to Children in Foster Care

January 8th, 2018



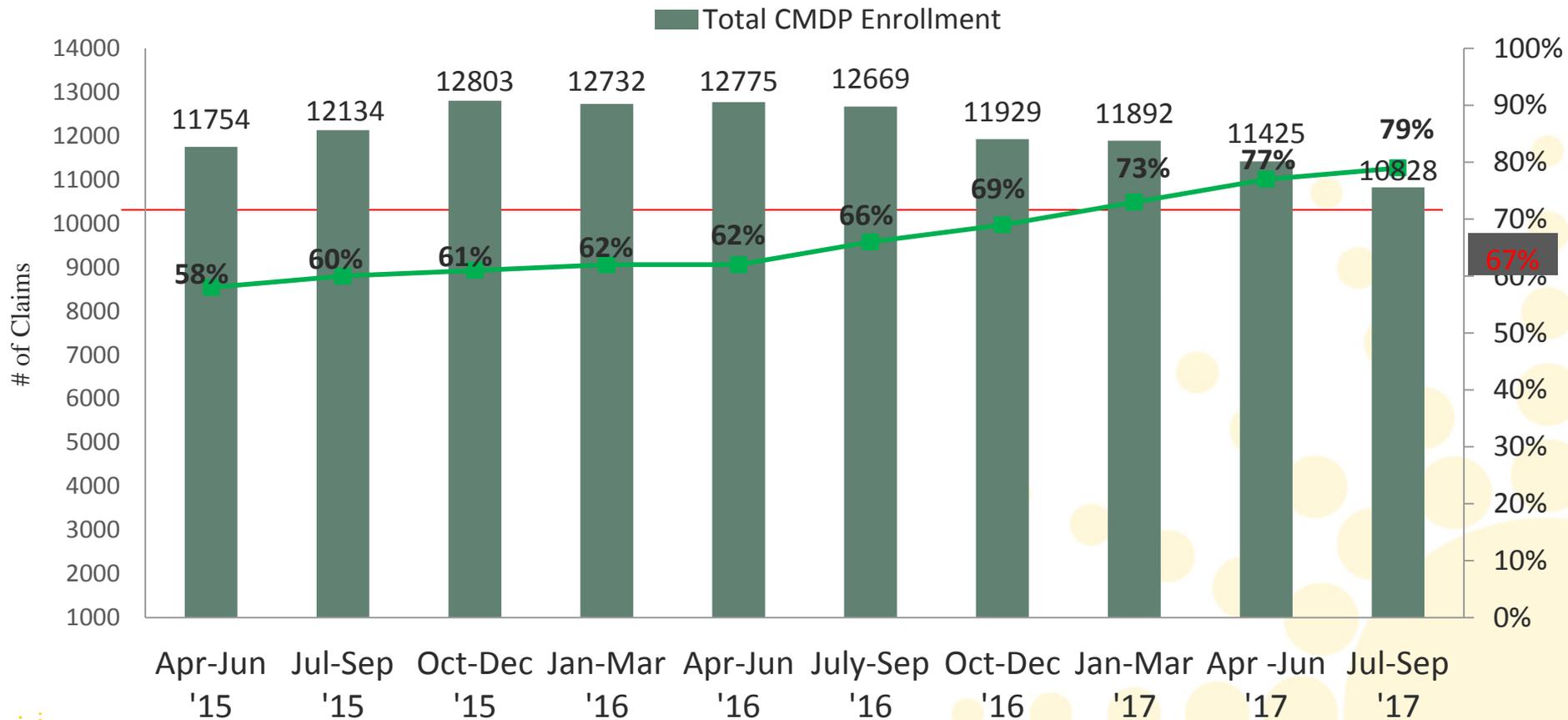
Summary of Measures

Quarterly trend data for 7/1/17 - 9/30/2017

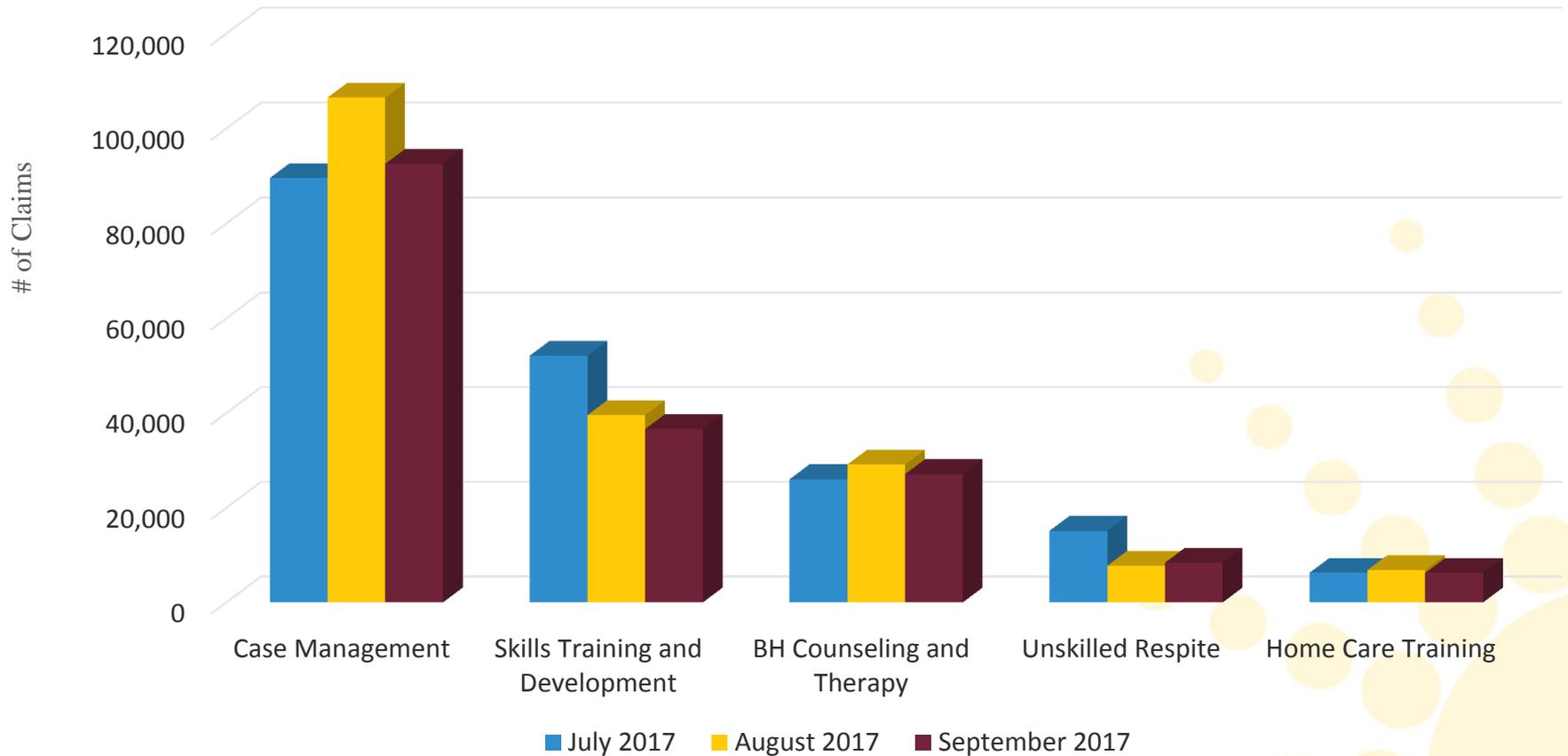
- Penetration Rate
- Top 5 Utilized Services by units
- Crisis Services Utilization – 2 hour response (performance vs contract requirement)
- Rapid Response – 72 hour response (performance vs contract requirement)
- HCTC Utilization - # of foster children, average LOS
- Respite Utilization
- Reunification Services
- Network Development

Trended Quarterly CMDP Penetration Rate

Total CMDP Enrollment vs. Total CMDP Penetration

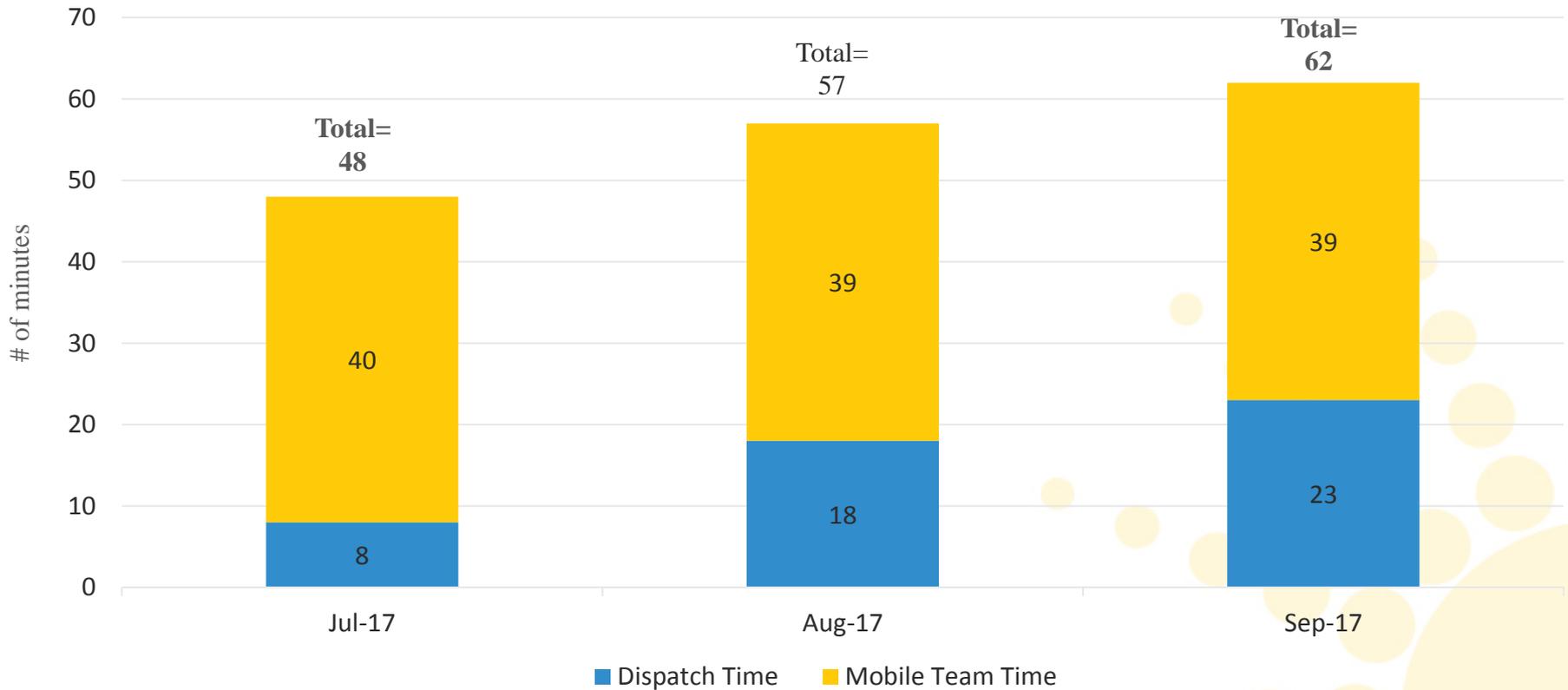


CMDP Top 5 Service Utilization



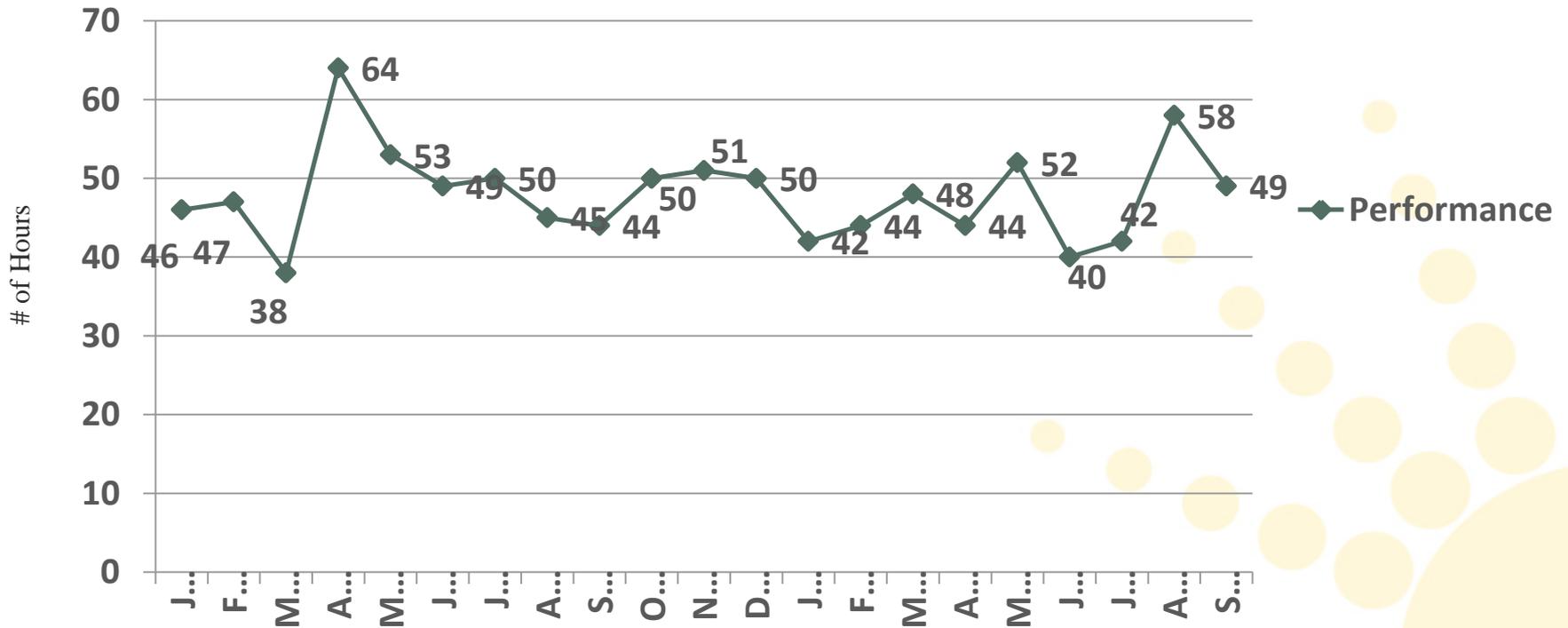
Crisis Services

Average Mobile Team Response Times for CMDP Members



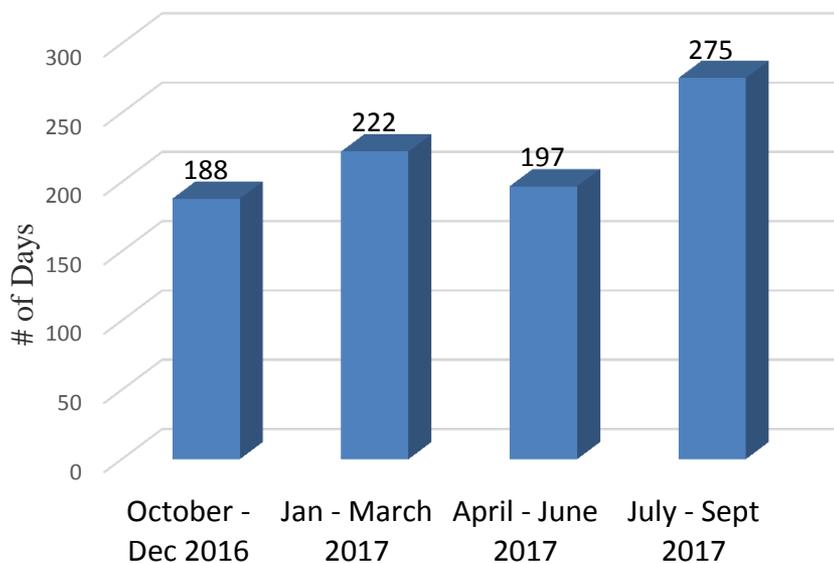
Rapid Response

Average Rapid Response Time

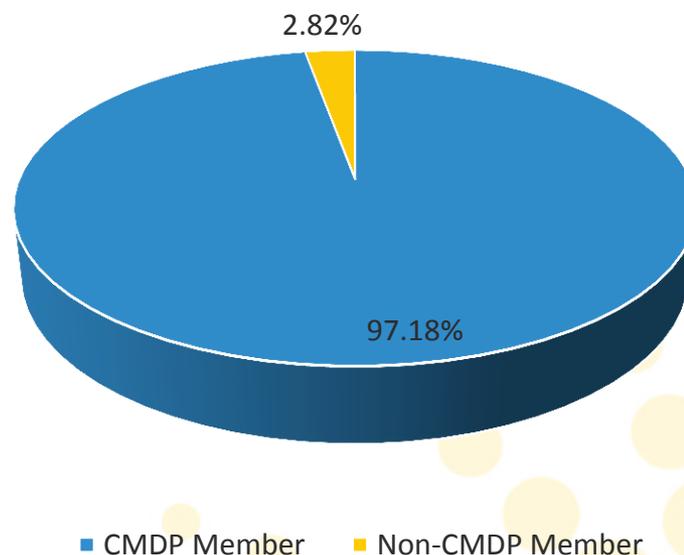


HCTC Utilization

HCTC Average Length of Stay by Quarter



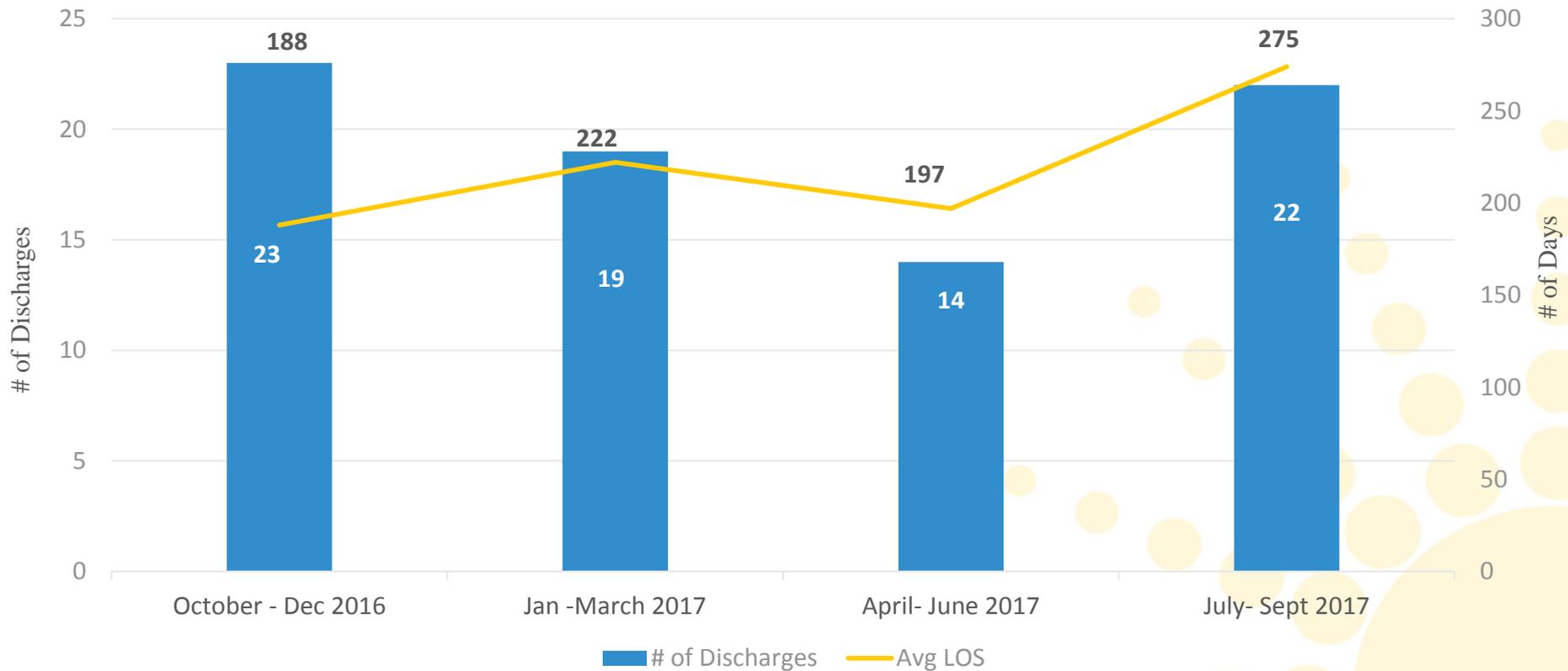
CMDP Members vs. Non-CMDP Members in HCTC



- There are a total of 71 Children in an HCTC level of care as of January 2018, and 69 of those are children in Foster Care.
- The average length of stay for children in Foster Care who discharged between July 2017 to September 2017 was 275 days.

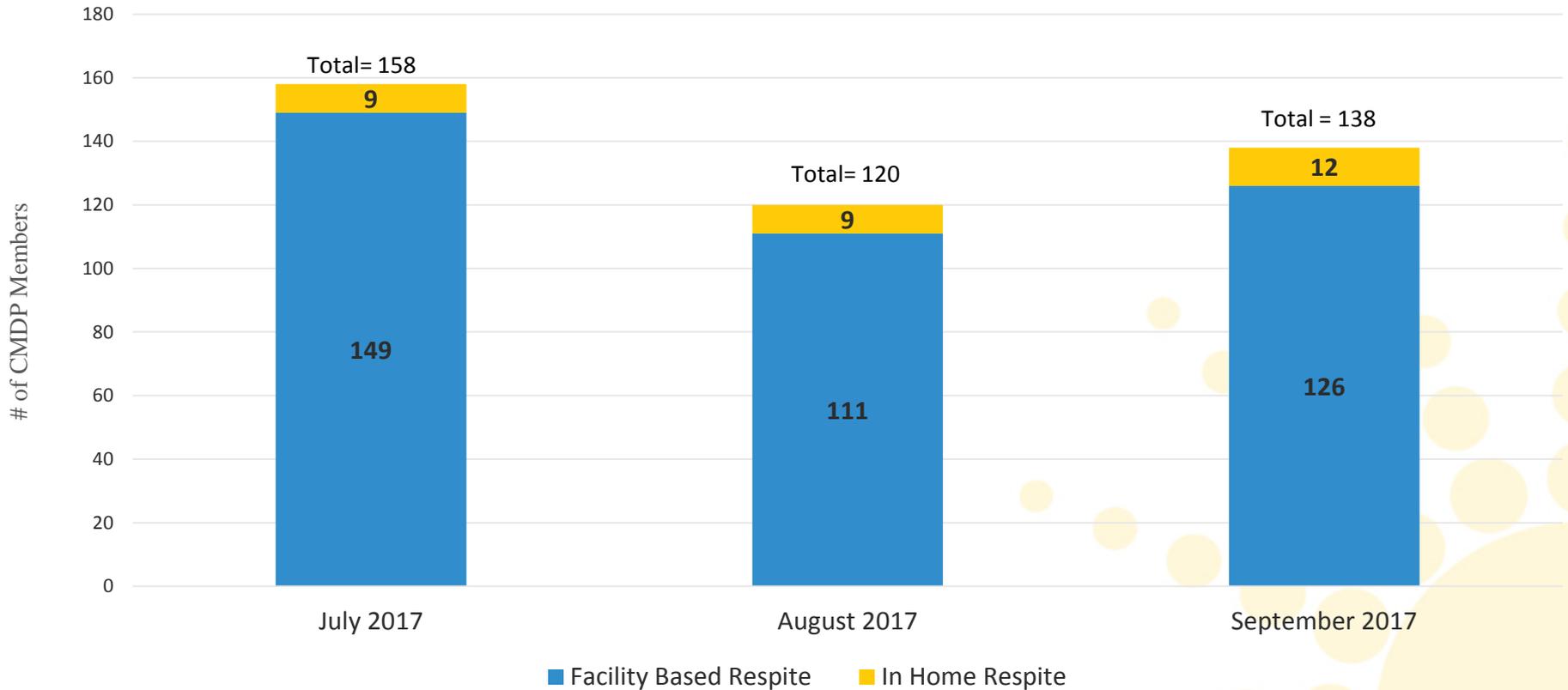
HCTC Utilization

HCTC Average Length of Stay and Discharges by Quarter



Respite Utilization

CMDP Member Respite Utilization



Reunification Services

- Outreach and engagement of the biological family often begins with Rapid Response
 - With guardian's permission, rapid response reaches out to the biological parents to gather information and assist them in connecting with services
- Mercy Maricopa collaborated with co-located providers at three "DCS Model Offices" to implement the CMDP Project targeted to engage the biological parents of the youth taken into DCS custody. The Projects includes parent mentors and/or family support partners to engage parents more effectively and has an extended family-focused assessment and planning process
- Opening of the Family Center of Excellence
 - Integrated Center with focus on the needs of families and youth in the Maryville area with the goal to decrease time youth are in DCS custody or prevent DCS removals
- Fast Pass Identification and Processing partnership developed within the Glendale Office
 - Participated in development of the training of the program and delivery of the training
 - Behavioral health providers are part of process and protocol

Reunification Services

- No Wrong Door starting with Family Involvement Center. Mercy Maricopa is implementing the “No Wrong Door” initiative which will allow Family Run Organizations to complete a specialty assessment and implement services immediately
- Foster and Adoptive Support Team (FAST) – Program developed by a foster care agency to support foster and adoptive families in a holistic manner to promote permanency
- Collaboration with the Maricopa County Juvenile Probation to begin a the process to outreach and engage families of youth that are brought to detention and not held. Families are outreached to engage and offer support and services.
- First Connections – Team in Children’s Provider that is connected to women that are pregnant and a designation of Serious Mental Illness.
 - Initiative to address substance exposed newborns
 - Engagement, education and support prior to birth
 - Supports member and newborn
 - Connections to early childhood programs
 - Coordination of the care and services needed

Reunification Services

- Coordination with DCS, RBHA's and ASU to develop a training on the DCS SAFE Model that can be utilized by both Behavioral Health and DCS providers
- Collaboration through the Mercy Maricopa/DCS Collaborative has begun development of an In-home Services addition to the Collaborative Protocol.

Network Development

Mercy Maricopa has expanded services for youth in the following areas:

- Continues to extend contracts with Out of County Providers for outpatient services for DCS Youth who are placed outside of Mercy Maricopa areas
- Continued process of increasing specialized residential and outpatient services for youth in the areas of sexually maladaptive behaviors and substance abuse
- Mercy Maricopa has worked with stakeholders and community partners to develop and implement a sex trafficking protocol
- Expansion of respite services through MIKID, Aid to Adoption of Special Kids, New Hope and Zarephath

Network Development

- Opening of the Family Center of Excellence
 - Integrated Center with focus on the needs of families and youth in the Maryville area with the goal to decrease time youth are in DCS custody or prevent DCS removals
 - Informs and connects families with resources about child development, successful parenting strategies and links parents to adult behavioral health services
 - Incorporates trauma informed care, evidenced based practices and substance abuse intervention through an integrated, family-centered model
- Opening of two Autism Spectrum Disorder Center for Excellence
 - The Centers of Excellence are designed to diagnose and treat individuals with Autism Spectrum Disorder or those at risk. One of the centers will be an integrated clinics so it will have the ability to address the physical health and behavioral needs of youth on the autism spectrum or at risk

Network Development

- Mercy Maricopa continues to have providers co-located at the DCS Offices and expanded the model to be inclusive of family support and outreach at the
 - The Projects outlines a comprehensive behavioral health program model that meets the needs of the children, youth, families and caregivers that are involved in the child welfare system and enrolled in CMDP.
- Mercy Maricopa facilitates ongoing meetings with Providers and DCS Staff involved in the Family Engagement Model to identify solutions to barriers in the process and establish measurable outcomes.

Stakeholder Engagement

- Regular Collaborative Meetings
 - DCS/CMDP Executive/Administrative/Regional
 - CMDP CCR
 - High Cost High Needs
 - DCS sites: Co-location Collaboration Meeting
 - Family Engagement Meeting
- DCS Stakeholder Meetings
 - DCS IV-E Waiver and improvement initiatives
- Workgroups
 - DCS SAFE Model training for behavioral health
 - Foster, Adoptive and Kinship Oversight
 - Transition Age Youth Meeting
 - Juvenile Justice Workgroup
 - Safe Reduction Workgroup
 - ASD Workgroup
 - Fostering Sustainable Connections – Statewide Implementation Team Meeting

Highlights

- Domestic Child Victim Sex Trafficking Treatment and Intervention Initiative: Collaboration with Phoenix Police Department Vice Squad and DCS/CMDP and Mercy Maricopa to provide identification, assessment, intervention and treatment to DCS identified child victims of Domestic Sex Trafficking
- Mercy Maricopa/Police Department and DCS presented on the Collaborative at the Governor's Office Human Trafficking Taskforce
- Over 23 Foster Care Navigation Forums held since April 2016 with over 475 people in attendance
- Trauma Informed Training Series: 55 training sessions were held since June 2016 with over 738 people in attendance