Today’s Agenda

• Welcome and Introductions
• SOCPR Results
• Collaborative Protocols
• Standard Work – Follow Up
• Data Presentations
• Next Steps
• Next Meeting – Nov 30th 9:30a-11:30a
SOCPR Results

Kevin Flynn – SOC

Reports Located at:
https://www.azahcccs.gov/Resources/Reports/behaviorhealth.html
Collaborative Protocols

Mark Ewy - DCS

Reaching across Arizona to provide comprehensive quality health care for those in need
Standard Work – Follow Up

Mike Faust - DCS
Behavioral Health Utilization and Timeframes for Foster Children

• Quarterly deliverable and meeting schedule now correspond
• Next deliverable is due Nov. 15th
• Next meeting is Nov. 30th
• Reminders
  o Quarterly deliverable is specific to foster children
  o Supporting narrative needs to be complete
Data Presentation

Reaching across Arizona to provide comprehensive quality health care for those in need
Crisis Services

Reaching across Arizona to provide comprehensive quality health care for those in need

- CIC Avg. Dispatch Time
- CIC Avg. Mobile Team Time
- HCIC Avg. Dispatch Time
- HCIC Avg. Mobile Team Time
- MMIC Avg. Dispatch Time
- MMIC Avg. Mobile Team Time

* CRS specific data unavailable at this time
Rapid Response

Reaching across Arizona to provide comprehensive quality health care for those in need
HCTC Utilization

Reaching across Arizona to provide comprehensive quality health care for those in need

AHCCCS
Arizona Health Care Cost Containment System

11/1/2016 – 12/31/2016
1/1/2017 – 3/31/2017
4/1/2017 – 6/30/2017
7/1/2017 – 9/30/2017
10/1/2017 – 12/31/2017

Avg. Days

CIC # in HCTC – CMDP
HCIC # in HCTC – CMDP
MMIC # in HCTC – CMDP
CRS # in HCTC – CMDP

CIC Avg. Length of Stay – CMDP
HCIC Avg. Length of Stay – CMDP
MMIC Avg. Length of Stay – CMDP
CRS Avg. Length of Stay – CMDP

Total Members

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250 260 270 280 290 300 310 320 330 340 350

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250 260 270 280 290 300 310 320 330 340 350
HCTC Utilization

Enrollment

- 10/1/2016 – 12/31/2016
- 1/1/2017 – 3/31/2017
- 4/1/2017 – 6/30/2017
- 7/1/2017 – 9/30/2017
- 10/1/2017 – 12/31/2017

HCTC %

- CIC Enrollment
- HCIC Enrollment
- MMIC Enrollment
- CRS Enrollment

CIC %
- HCIC %
- MMIC %
- CRS %

Reaching across Arizona to provide comprehensive quality health care for those in need
Respite Utilization

Reaching across Arizona to provide comprehensive quality health care for those in need

Ahcccss
Arizona Health Care Cost Containment System

% Respite

CIC Enrollment
HCIC Enrollment
MMIC Enrollment
CRS Enrollment

Enrollment

0 2000 4000 6000 8000 10000 12000 14000

10/1/2016 – 12/31/2016
1/1/2017 – 3/31/2017
4/1/2017 – 6/30/2017
7/1/2017 – 9/30/2017
10/1/2017 – 12/31/2017

CIC %
HCIC %
MMIC %
CRS %
Grievances

Reaching across Arizona to provide comprehensive quality health care for those in need

*CRS reported no grievances during report timeframe*
Next Steps

Reaching across Arizona to provide comprehensive quality health care for those in need